# Content analysis of social media regarding obesity as a chronic disease

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## Abstract

**Background.** Social media is an effective online communication channel. Obesity has been classified as a chronic disease, yet, social media rarely portrays it as such.This study aims to explore the perception of obesity as a chronic disease through content analysis of social media content of obesity-related health organizations and weight loss commercial applications.

**Methods.** Using a codebook adapted from the definition of chronic disease, content analysis was conducted to evaluate a set of posts sampled from 11 health-related organizations and ten weight loss applications Facebook and Twitter accounts. Descriptive statistics were used to assess the extent obesity was portrayed as a chronic disease.

**Results.** A total of 8106 posts were extracted: 3019 posts by organizations and 5087 by weight loss commercial applications. Only 401 posts/tweets (4.5%) were related to obesity as a chronic disease and were posted by obesity-related health organizations. Only 69 (2.0%) posts from all the organization's posts directly addressed the idea that obesity is a chronic disease. Almost none of the weight loss commercial apps' social media accounts tackled any aspect of obesity as a disease. Commercial applications' posts revolved mainly around recipes, exercise regimens, and behavioral advice, whereas organizations tackled more complications, treatment, and obesity bias.

**Conclusion.** Using content analysis of social media content, obesity-related health organizations and weight loss applications did not emphasize obesity as a chronic disease on their social media platforms of Facebook and Twitter. Weight-loss commercial applications on social media should include more posts to modify the public's perception regarding obesity as a disease, contributing to health promotion. Further research should explore other social media platforms and posts with specific hashtags posted by the general population.

## Introduction

Social media is a communication channel between science and the public (Hunter, 2016), where healthcare professionals can share health information with their patients. The media frames the public's opinions and perceptions about health issues in easily comprehended and disseminated formats (Aguilar & Terán, 2016), affecting their health attitudes and behaviors (Chen et al., 2018; Depue et al., 2015; Ortiz et al., 2019). Social media serves as a form of health communication, fostering interaction and sharing, facilitating health messages, and contributing to health promotion and healthcare policymaking (Moorhead et al., 2013).

Obesity is a global public health problem, with the World Health Organization reporting a threefold increase in global prevalence since 1975 (Organization, 2021). Obesity was recognized as a medical condition as the American Medical Association (AMA) recognized it as a chronic disease requiring medical attention in 2013 (Pollack, 2013), and multiple other professional health organizations followed later (Bray et al., 2017). Since then, the public has shown some acceptance of obesity as a disease (AlArab & Antoun, 2022; Puhl & Liu, 2015), yet the adoption of this novel concept has been slow, particularly on social media.

Social media frames obesity with prominent stigmatization (Jeon et al., 2018; Stanford et al., 2018; Wanniarachchi et al., 2020) where people with obesity are often portrayed as unhealthy individuals who lack willpower and self-control (Lupton, 2018; Stanford et al., 2018; Yoo & Kim, 2012). According to recent media research, the dominant themes in obesity-related media reports focus on individual diet and physical activity choices and less frequently on the complex interactions of biology, society, and environmental factors that contribute to obesity (Chou et al., 2014; Lupton, 2018; Lydecker et al., 2016; So et al., 2016; Stanford et al., 2018; Yoo & Kim, 2012). While social media support groups exist (Dahl et al., 2016), they often focus on behavioral solutions. The media seems to fail to portray obesity as a multifactorial disease state. Therefore, this study aims to explore the perception of obesity as a chronic disease through content analysis of social media content of obesity-related health organizations and weight loss commercial applications.

## Materials & Methods

This cross-sectional study used content analysis of Facebook posts and tweets to identify social media communication regarding obesity as a chronic disease. The American University of Beirut granted ethical approval to carry out the study (SBS-2021-0065).

Study Setting and Sample

This study evaluated a sample of Facebook posts and tweets of 11 major obesity-related health organizations and 10 commercial weight loss application accounts. The list of health

80   organizations (Appendix A) was selected from a list of 26 organizations and events curated by
81   the ACTION study, landmark research designed by a multi-disciplinary steering committee that
82   comprised representatives from the Obesity Society, the Obesity Action Coalition and the
83   Integrated Benefits Institute, and other obesity experts (Depue et al., 2015). As for commercial
84   weight loss apps, we used Healthline lists for the best weight loss apps of 2021 (10 apps). The
85   Healthline team manages an extensive medical network of over one hundred professionals
86   covering more than fifty specialties, ensuring that published information is accurate and
87   evidence-based (Wang et al., 2021). All posts and tweets were publicly accessible online, and no
88   names were recorded.
89

90   **Data collection**
91   General information about the Facebook or Twitter account was collected. For the organizations,
92   the following data were collected: the aim of the organization; whether it is local, international,
93   or regional; number of its members; the number of followers, and the total number of posts. As
94   for weight loss applications, data was collected included: focus of the app, whether the app was
95   paid or free, the total number of posts, and total number of followers. Appendix A shows the
96   characteristics of the organization or app's social media accounts.
97

98   All posts (Facebook) and tweets (Twitter) between Aug 1, 2020, and Jan 31, 2021, were
99   extracted manually to an excel document that is password-protected and shared among the
100   research team. Duplicates of the same post or tweet within the same social media platform or
101   across the two platforms were included. If the post was a retweet or share of another Facebook
102   post, only the text posted by the concerned organization was included; any linked images,
103   videos, or websites were excluded. Written posts other than English were excluded. In the excel
104   sheet, each organization or app was given a code; therefore, the posts were deidentified. From
105   each post or tweet, we recorded the date, the full post/tweet, and the code of the
106   organization/weight-loss app.
107

108   **Codebook development**
109   The research team developed a codebook to interpret whether the meaning of the post/tweet text
110   is related to the concept of obesity as a chronic disease. The initial codebook was derived from
111   the elements of obesity as a chronic disease: chronicity, multifactorial causes, risk factors,
112   symptoms, complications, prevention, and treatment. Using the initial codebook, a deductive
113   approach was used to code 5-10% of the posts and tweets. Two investigators (DH and FH) coded
114   each post or tweet independently, with the possibility to code a post with more than one code.
115   The investigators used an inductive method to identify additional codes based on the data
116   throughout this round. The study team collaboratively developed an updated final codebook
117   applied to the data (Table 1).
118

119   **Data analysis**

120    Content analysis was used to interpret the meaning of the posts' texts. The unit of analysis was
121    the whole post or tweet. Two investigators independently identified the category of the
122    posts/tweets based on the codebook. First, the post/tweet was identified as related to obesity as a
123    chronic disease or irrelevant. If it was related to obesity as a chronic disease, the post's category
124    was identified using the codebook. Any discrimination was resolved by the third investigator
125    (JA) after a discussion with the team. The excel sheet data was imported into IBM SPSS
126    statistical package, version 26, for data analysis. Descriptive analysis was performed to quantify
127    the number of codes and categories as percentages of the total posts. Sub-analysis was performed
128    based on the health organizations and apps.

## Results

130    A total of 8106 posts were extracted, where 3019 were posted by obesity-related organizations
131    and 5087 were posted by weight-loss commercial apps. Most of the posts were on Facebook
132    (5121), while the rest were on Twitter (2985). On average, $26.5 \pm 8.4$ posts per day on Facebook
133    and $16.2 \pm 16.5$ on Twitter in 6 months, from Aug 1, 2020, to Jan 31, 2021. Daily, organizations
134    posted $1.9 \pm 7.2$ on Facebook and $1.8 \pm 1.5$ on Twitter. Weight-loss commercial app social
135    media accounts had, on average, $2.3 \pm 1.7$ posts per day and $4.6 \pm 9.3$ on Twitter. Fig 1 shows the
136    total posts and obesity-related posts by each app and organization account.
137    Only 4.5% (401 posts/tweets) were related to obesity as a chronic disease and were posted by
138    obesity-related health organizations. Only 69 (2.0%) posts from all the organizations' posts
139    clearly stated that obesity is a chronic disease. Almost 99.9% of the app-weight loss social media
140    accounts posted on exercise, recipes, nutrition, and behavioral advice, and almost none tackled
141    any aspects of obesity as a disease. Table 2 shows the percentage of the codes by organizations
142    and weight-loss app social media accounts. Obesity-related complications were primarily coded
143    among health organizations' social media posts (n=122, 4.0%), and few posts targeted
144    prevention, obesity causes, and risk factors. Table 3 shows the comments or phrases used to
145    frame obesity as a chronic disease.

## Discussion

147    This study examined the content of Facebook and Twitter posts to assess whether significant
148    obesity health-related organizations and weight loss commercial applications frame obesity as a
149    chronic disease. Unsurprisingly, obesity as a disease was almost non-existent in 8106 posts over
150    six months. Only 2% of obesity health organization-related posts included obesity as a disease,
151    and it was almost non-existent in social media accounts of weight loss applications. Our findings
152    align with what is known about obesity framing in social media. Social media platforms
153    (Facebook, Twitter, Youtube) and traditional sources like newspapers display an unbalanced
154    emphasis on the triad of obesity, diet, and physical activity (Atanasova & Koteyko, 2017; Chou
155    et al., 2014; Hussin et al., 2011; Lupton, 2018; Lydecker et al., 2016; Sandberg, 2007; So et al.,
156    2016; Stanford et al., 2018; Yoo & Kim, 2012). Social media is an example of a powerful tool
157    that the general public can easily access and use to participate in change and spread
158    misinformation (Valenzuela et al., 2019). So et al. (2016) analyzed 121,268 tweets about obesity
159    between Jan 2012 and March 2012. Obesity-related tweets addressing individual-level causes for

160    obesity received more retweets and shares than tweets that looked at societal issues like the
161    availability of cheap or unhealthy food (So et al., 2016). Similarly, reviews of widespread
162    obesity YouTube videos concluded that most depictions of obesity were linked to personal
163    factors (Hussin et al., 2011; Yoo & Kim, 2012).
164    The news media's bias for individual framings could be multifactorial. It may be deep-rooted in a
165    desire to please the readers. The public perception of obesity as a disease is still slow (Puhl &
166    Liu, 2015), leading us to believe that the media prefers familiar and well-known topics that
167    appeal to the general public. In addition, the public prefers reading about concrete situations in
168    which they can identify themselves rather than the more abstract and didactic aspects of obesity
169    (Bastian, 2011). This could explain why social media pays so little attention to obesity as a
170    disease. Furthermore, the authors of this study theorize that weight loss applications are designed
171    to provide subscribers with better diet plans and rigorous weight loss exercises. Hence, it would
172    be more in alignment with their purpose of creation to have their social media platforms focus on
173    the former issues mentioned rather than on the management of obesity as a disease requiring
174    follow-up with health care providers.
175    Comparison with Prior Work
176    Obesity discussions differ across social media platforms. Chou et al.(2014) analyzed 2.2 million
177    posts to study weight-related social media interactions. Condescending and derogatory
178    comments with the content of weight stigmatization flooded Twitter and Facebook, while more
179    insensitive comments flooded blogs and forums (Chou et al., 2014). In our study, we only
180    analyzed Facebook and Twitter content. Still, we did not record any discriminatory or weight-
181    stigmatizing comments as the social media accounts of both the obesity health organizations and
182    weight loss applications are professional. Yet, in our study, weight bias was discussed in only
183    2.5% of the obesity health organization posts. It seems their social media accounts fail to
184    promote awareness about obesity as a disease (as previously mentioned) and other important
185    topics such as weight bias. In addition, Chou et al. (2014) also reported the impact of language
186    usage. Using the words obese and obesity rather than fat resulted in more discussions that focus
187    on obesity as a disease (Chou et al., 2014). Our study findings show that even when the word
188    obese is used, and obesity is addressed as a disease, obesity health organizations discuss it
189    superficially without going into depth. Obesity health organizations need to move towards a
190    more proactive role in changing the perception of obesity as a disease and decreasing weight
191    bias.
192    In the past few decades, social media has proven its efficacy in raising awareness and creating
193    change in public perceptions and attitudes on various social issues such as smoking (Naslund et
194    al., 2017; Yoo et al., 2016), HIV testing, and adherence to medication (Bychkov & Young, 2018;
195    Wang et al., 2019), and most recently COVID vaccinations (Puri et al., 2020). Social media has
196    been used for public awareness regarding the appropriate use of antibiotics (Catalan-Matamoros
197    et al., 2019). Concerning obesity, news media frames show a significant impact on weight-
198    related attitudes. Compared with people who read fat-positive frames (that highlight obesity as
199    uncontrollable by individual factors), people who read fat-negative frames (that highlight obesity

200    as a controllable issue) were more likely to negatively judge obese people and support weight-
201    based job discrimination and prejudice. Yet, adding anti-stigma messages tempered the
202    expression of prejudice (Frederick et al., 2020). Social media is a cost-effective tool that can hold
203    obesity support groups (Dahl et al., 2016), fight weight stigma (Zavattaro, 2021), and potentially
204    educate the public about obesity as a disease entity. Health organizations, healthcare providers,
205    and governments should play a key role, through social media platforms, in providing the public
206    with evidence-based information about obesity as a complex multifactorial disease.
207    Strengths and limitations
208    This study analyzes how social media portrays obesity as a chronic disease. It's the result of a
209    manual content analysis of many posts from two popular social medial platforms. It adds to our
210    understanding of the information displayed to the public regarding the obesity pandemic.
211    However, some limitations affect the generalization of the results. First, only Facebook and
212    Twitter posts were analyzed. Even though these are still the most popular social media platforms,
213    they are not representative of all social media platforms. Second, because only publicly
214    accessible posts were mined, a substantial amount of private content may be left out of the
215    analysis. Finally, this study does not look into social media conversations. It only analyzed initial
216    posts as we were mainly interested in exploring the information organizations and commercial
217    apps are disseminating.
218
219    # Conclusions
220
221    Despite ten years of announcing obesity as a chronic disease, this concept is still not well
222    disseminated. Although health-related organizations have started to share awareness on the
223    nature of obesity as a chronic disease, it is not yet satisfactory. As for weight loss applications,
224    the main focus of their social media content is recipes, exercise, and advice. This underestimates
225    the true nature of obesity and considers it a state of overeating and under-exercising. The media
226    can play a critical role in modifying the public's perception regarding obesity as a disease to help
227    in its prevention and management. Stakeholders of weight loss applications have a role in
228    educating the public on obesity as a chronic disease. Individuals struggling with weight gain may
229    follow weight loss applications on social media more than professional-healthcare organizations.
230    Further research should look into other social platforms alongside posts with specific hashtags
231    posted by the general population.
232

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238

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Codebook

1    **Table 1: Codebook**

| Main categories | Code |
|---|---|
| The target audience of the message | Health care professionals; public |
| Obesity is a chronic disease | Chronic nature<br><br>Disease<br><br>Relapsing nature |
| Causes of obesity | Multi-causal disease<br><br>Combination of inherited factors, environment, personal diet, and exercise choices<br><br>Genetic<br><br>Behavioral<br><br>Metabolic<br><br>Mental<br><br>Hormonal<br><br>Fat cells<br><br>Pathophysiology process (leptin, ghrelin, etc.)<br><br>Environmental (fast food, unprocessed food)<br><br>**Microbiome** |
| Risk factors to develop obesity as a disease | Family inheritance and influences<br><br>Lifestyle choices<br><br>Certain diseases and medications<br><br>Social and economic issues<br><br>Age |

|  | **Lack of sleep** **Stress** |
|---|---|
| Symptoms | --- |
| Complications or obesity-associated diseases | Diabetes, cancer, HTN, cardiovascular disease, sleep apnea; osteoarthritis, gall stone disease |
| Quality of life | --- |
| Prevention | **Exercise** Eating plan |
| Diagnosis | Health history Physical exam BMI Waist circumference Blood tests |
| Treatment | Dietary changes Exercise and activity Behavior changes (self-monitoring, cognitive behavioral therapy, etc.) Weight loss medications Endoscopic procedures for weight loss and weight loss surgery Other treatments (vagal nerve block) Clinical Trials Alternative Medicine (Herbal remedies, vitamins and minerals, Mind-body therapies — such as acupuncture, mindfulness meditation and yoga) |

|  | Coping and support |
|---|---|
| Weight bias | --- |
| Irrelevant post |  |

Distribution of the codes assigned to the posts

1    Table 2: Distribution of the codes assigned to the posts of the obesity-related organizations and

2    weight-loss commercial apps on social media accounts (some posts have more than one code)

|  | Organization N= 3019 | App N= 5087 |
|---|---|---|
| Chronic disease | 59 (2.0) | 0 (0) |
| Obesity causes | 31 (1.0) | 1(0.0) |
| Obesity risk factors | 32 (1.0) | 2(0) |
| Obesity complications | 122 (4.0) | 0(0) |
| Obesity and quality of life | 2 (0.1) | 0(0) |
| Obesity prevention | 7(0.2) | 0(0) |
| Obesity treatment (medication or surgery) | 82 (2.7) | 9(0) |
| Obesity bias | 76 (2.5) | 0(0) |

List of comments regarding obesity as chronic disease

1    Table 3: List of comments mentioned to describe obesity as a chronic disease

| |
|---|
| "obesity as a disease." |
| "Obesity is not only a complex disease but also a complex topic." |
| "obesity should be treated just like any other disease in the media." |
| Americans are beginning to understand obesity more as a medical condition and less as a personal fault |
| Chronic relapsing disease |
| Complex disease |
| Complicated disease |
| Raise awareness of the disease of obesity |
| Refocus the perception of obesity and change the perception of individuals affected by this chronic disease |
| Right to evidence-based treatment for the disease of obesity |
| Obesity management must be based on the principles of chronic disease management |
| Perceive obesity in the same light as any other disease |

# Figure 1

Fig 1: Posts/tweets of health-care ogranizations and commerical weight loss applications social media accounts