

Asian elephants (*Elephas maximus*) reassure others in distress

Contact directed by uninvolved bystanders toward others in distress, often termed consolation, is uncommon in the animal kingdom, thus far only demonstrated in the great apes, canines, and corvids. Whereas the typical agonistic context of such contact is relatively rare within natural elephant families, other causes of distress may trigger similar, other-regarding responses. In a study carried out at an elephant camp in Thailand, we found that elephants affiliated significantly more with other individuals through directed, physical contact and vocal communication following a distress event than in control periods. In addition, bystanders affiliated with each other, and matched the behavior and emotional state of the first distressed individual, suggesting emotional contagion. The initial distress responses were overwhelmingly directed toward ambiguous stimuli, thus making it difficult to determine if bystanders reacted to the distressed individual or showed a delayed response to the same stimulus. Nonetheless, the directionality of the contacts and their nature strongly suggest attention toward the emotional states of conspecifics. The elephants' behavior is therefore best classified with similar consolation responses by apes, possibly based on convergent evolution of empathic capacities.

11 Introduction

12 Most empirical evidence for how animals react to others in distress comes from the study
13 of conflict resolution (de Waal & van Roosmalen, 1979; de Waal & Aureli, 1996; de Waal, 2000).
14 Peacekeeping mechanisms have evolved to manage conflict in animal societies (see de Waal,
15 1996; de Waal, 2000 for a review), including reconciliation (i.e. affiliative physical contact
16 between former opponents soon after a conflict) and consolation (i.e. affiliative physical contact
17 from an uninvolved bystander directed toward a recipient of aggression). The former is much
18 more common than the latter in the animal kingdom, possibly due to differences in the
19 complexity of underlying cognitive mechanisms (de Waal & Aureli, 1996; de Waal, 2008).
20 Although reconciliation appears to be self-interested for all individuals involved due to the need
21 to maintain valuable relationships, the significance of consolation for the bystander is still unclear
22 (de Waal, 2000). Recent work trying to identify the adaptive function(s) of consolation has
23 focused on a) the identity of bystanders and their relationships with the consolation recipient
24 (Romero, Castellanos & de Waal, 2010; Romero & de Waal, 2010; Romero, Castellanos & de
25 Waal, 2011), b) the physiological changes in distressed individuals consoled by bystanders
26 (Koski & Sterck, 2007; Fraser, Stahl & Aureli, 2008), and c) possible benefits to the consolers
27 themselves (Koski & Sterck, 2007; Koski & Sterck, 2009). All of these possible functions
28 suggest that the parties involved initiate or accept contact as a way of mitigating emotional stress
29 responses (de Waal, 2008; Koole, 2009).

30 Because of these functional uncertainties, some scientists remain reluctant to use
31 functional or motivational terminology, such as consolation; instead, the aforementioned behavior
32 is sometimes described as “third-party affiliation” (a descriptive term that specifies only directed,
33 physical contact with a distressed individual, e.g., Call, Aureli & de Waal, 2002; Koski & Sterck,
34 2007; Seed, Clayton & Emery, 2007). However, other studies argue that the mammalian capacity
35 for empathy underlies consolation (Preston & de Waal, 2002), and compare the morphology and

36 motivation of the behavior with “sympathetic concern” in humans (Romero, Castellanos & de
37 Waal, 2010; Clay & de Waal, 2013). In general, demonstrations of consolation in animals are
38 rare, with empirical evidence thus far provided only for the great apes, canines, and certain
39 corvids (de Waal & van Roosmalen, 1979; de Waal & Aureli, 1996; Palagi, Paoli & Tarli, 2004;
40 Cordoni, Palagi, Borgognini Tarli, 2006; Mallavarapu et al., 2006; Seed, Clayton & Emery, 2007;
41 Cools, van Hout & Nelissen, 2008; Palagi & Cordoni, 2009; Fraser & Bugnyar, 2010; Romero,
42 Castellanos & de Waal, 2010; Romero & de Waal, 2010), but not for monkeys or any other
43 species (e.g. de Waal & Aureli, 1996; Schino et al., 2004; Watts, Colmenares & Arnold, 2000, but
44 see Call, Aureli & de Waal, 2002; Wittig et al., 2007 for examples of comparable affiliative
45 behavior). This rarity may be due to the potential cognitive underpinnings of consolation, such as
46 empathic perspective-taking (de Waal, 2008), or else to species-specific social dynamics that
47 determine how animals mitigate social strife in a variety of relationships. In some monkey
48 societies, for example, it may be too risky to associate with victims of aggression due to the
49 strictness of their linear hierarchies (de Waal & Aureli, 1996; de Waal, 2000).

50 Elephants are an interesting study species because of their complex social behavior and
51 close bonding with family members (Douglas-Hamilton & Douglas-Hamilton, 1975; Moss, 1988;
52 Poole, 1996; Schulte, 2000; Payne, 2003; Bates et al., 2008). They often act as allomothers
53 toward others’ offspring, and respond immediately to the vocalizations of these individuals (e.g.
54 in response to infant distress – Lee, 1987; Bates et al., 2008). They are also known for their
55 “targeted helping,” or directed assistance that takes the specific needs of others into account (e.g.
56 helping to lift and coordinated bracing of injured, dying or otherwise prostrate family members –
57 Douglas-Hamilton et al., 2006; Bates et al., 2008). Targeted helping is viewed as a sign of
58 empathic perspective-taking (e.g., Preston & de Waal, 2002; de Waal, 2008).

59 In the present study, we aim to assess the affiliative tendencies of Asian elephants
60 (*Elephas maximus*) toward conspecifics in response to distress, using similar methodology to that

61 used in the conflict resolution literature. To our knowledge, this is the first systematic
62 investigation of distress-related affiliation in elephants based on *a priori* hypotheses (but see
63 Bates et al., 2008 and Hart, Hart & Pinter-Wollman, 2008 for other possible displays of empathy
64 and stress-related emotional responses).

65 Relative to chimpanzees (de Waal, 1982; de Waal & Aureli, 1996), elephants do not often
66 engage in conflict within their herd, which consists primarily of related females and immature
67 offspring (Douglas-Hamilton & Douglas-Hamilton, 1975; Moss, 1988; Poole, 1996; Payne, 2003;
68 de Silva, Ranjeewa & Kryazhumskiy, 2011). Thus, we measured how elephants affiliate or
69 reassure others as a response to an individual's distress irrespective of its cause. We recognize
70 that our inability to identify a clear stimulus for each distress event makes it difficult to
71 differentiate between cases where individuals are reacting directly to the stimulus or to another
72 elephant's distress. Because of this, it is unclear if all or most cases of affiliative contact can be
73 classified as "consolation" in the way this label is used in other post-conflict studies (e.g., Call,
74 Aureli & de Waal, 2002; Preston & de Waal, 2002; Koski & Sterck, 2007; Seed, Clayton &
75 Emery, 2007; Cools, van Hout & Nelissen, 2008; Fraser, Stahl & Aureli, 2008; Koole, 2009;
76 Koski & Sterck, 2009; Fraser & Bugnyar, 2010; Romero, Castellanos & de Waal, 2011). Instead,
77 we refer to the elephants' affiliation with others as "reassurance" to note our focus on both
78 affiliative contacts and emotional responses. We use this term instead of "consolation" to avoid
79 implying the potential function of the elephants' behavior.

80 This study tries to distinguish the affiliative tendencies of elephants in response to
81 behaviorally identified stress. Based on the aforementioned social complexity of and targeted
82 helping in elephants, we predicted that reassurance behavior toward distressed individuals should
83 be identifiable through an assessment of physical and vocal contacts. If elephants are responsive
84 to the distress of others, they should be expected to make physical or vocal contact with stressed
85 conspecifics, and do so sooner than in control periods during which the conspecifics do not

86 display distress. In addition, we might expect emotional contagion – bystanders’ adoption of the
87 emotional state of those in distress - to be part of such a reaction if the elephants’ affiliative
88 behavior is part of a more complex, emotionally driven social response (Zahn-Waxler,
89 Hollenbeck & Radke-Yarrow, 1984; Zahn-Waxler & Radke-Yarrow, 1990; Zahn-Waxler et al.,
90 1992; de Waal, 2003; de Waal, 2008; Clay & de Waal, 2013). Thus, we predicted that the
91 elephants’ behavioral and emotional responses would mimic physically and follow temporally
92 those of distressed conspecifics. Matriarchal elephant herds exhibit close social bonding and
93 often display varying levels of emotional reactivity (e.g., Moss, 1988; Poole, 1996; Schulte,
94 2000; Payne, 2003; Bates et al., 2008). Because of this, we also considered that emotional
95 contagion, found in many mammals (see de Waal, 2003; de Waal, 2008), might lead to affiliative
96 interactions among bystanders as well. Thus, we also predicted that bystanders to distress would
97 make physical or vocal contact with one another, in addition to, or instead of contact with the first
98 stressed individual.

99 **Materials and methods**

100 Ethics statement

101 This project was approved by the National Research Council of Thailand and Emory University’s
102 Institutional Animal Care and Use Committee (ID 219-2007Y).

103 (a) Study area and subjects

104 This study was conducted at the Elephant Nature Park (the “Park”) in the Mae Tang district of
105 Chiang Mai province, Thailand. Although the Park owns many of the elephants on-site, some are
106 leased or contracted so that the general elephant population changed regularly during the study
107 period. The data in this study refer to 26 elephants with approximate ages ranging from 3-60
108 years old, although due to unverifiable records, ageing elephants precisely was impossible.
109 Although genetic tests on the relatedness of the elephants were never done, it is reasonable to
110 conclude based on the relayed life histories of the individual elephants that all individuals, except

111 for mother-juvenile pairs brought to the Park together, were unrelated. Each elephant was taken
112 care of by one or two mahouts (elephant caretakers) every day. Adult male elephants ($n = 4$) were
113 completely excluded from the study as they were regularly prevented, for safety and husbandry
114 reasons, from participating in most of the natural, social interactions within groups. When a
115 female was first brought to the Park, she was generally allowed to integrate with a smaller group
116 of elephants. In this study, these smaller, social units (generally of $n = 5 - 7$ individuals) are
117 labeled “managed groups” because they consisted of individuals that spent most of their social
118 time together under the guidance of their mahouts. There was no single herd at the Park, but six
119 individual managed groups that interacted at specific times during the day. These groups were
120 delineated based on interviews with the Park mahouts during data collection but prior to data
121 analysis.

122 Each day, elephants followed a specific routine established by Park management.
123 Mahouts moved their elephants to a specific location on the property, as a managed group,
124 beginning at 0700 hours. They ate at a central location at 1130 hours – fed either by their mahouts
125 or visiting tourists – bathed communally at 1300 hours and 1630 hours, and returned to their
126 night shelters, in which they were tethered for the night, at 1700 hours. Mahouts moved elephants
127 with vocal commands or by grasping their ears or legs and walking them to different locations on
128 the property. Throughout the day, elephants were left to graze or play in various parts of the
129 property within their social groups. Although individual elephants were generally allowed to
130 interact with members of other managed groups, the mahouts often intervened at unpredictable
131 times to separate volatile pairings.

132 (b) Defining Distress

133 Because there is very little literature on Asian elephant behavior in general (but see Sukumar,
134 2003; Sukumar, 2006; de Silva, Ranjeewa & Kryazhimskiy, 2011), the more detailed literature on
135 African elephant behavior (*Loxodonta* genus - e.g., Douglas-Hamilton & Douglas-Hamilton,

136 1975; Moss, 1988; Poole, 1996; Payne, 2003) is often applied to Asian elephants as well because
137 of their relatively close phylogenetic proximity (Payne, 2003). Douglas-Hamilton and Douglas-
138 Hamilton (1975) and Lee (1987) describe distress in individual elephants, specifically infants,
139 based on specific vocalizations and stimuli. Infants give a specific call – either an infant roar or
140 squeal – and assume an alert posture where the head is raised, the ears are extended, the tail is
141 raised and the trunk is either raised or stiffened outward (Olson, 2004). Roars, rumbles, and
142 trumpets are often given in response to infant distress calls, or as a signal of an adult’s own
143 distress. Using 1) Lee (1987)’s definition of distress events in calves as those that result in “a
144 dramatic response on the part of other animals ... rushing to assist the calf” (p. 287), 2) Bates et
145 al. (2008)’s definition of empathic responses to distress as: “A voluntary, active response to
146 another individual’s current or imminent distress or danger, that actually or potentially reduces
147 that distress or danger” (p. 208), and 3) a comprehensive ethogram of elephant behavior with
148 specific attention to those behaviors occurring when an infant or adult is distressed or agitated
149 (adapted and expanded from Olson, 2004), we define a distress event in elephants as follows:

150 *A distress event is one resulting from an unseen or seen negative stimulus (e.g. mahout-*
151 *driven separation or movement of individuals, conspecific intimidation or aggression, group*
152 *separation, environmental threat or accident) that causes an individual to become agitated and*
153 *to signal such agitation to others (which can be visually identified with specific changes in body*
154 *state – ears forward, tail erect - and movement, and acoustically identified by various*
155 *vocalizations, specifically trumpets, roars and rumbles).*

156 (c) General Data Collection

157 We chose locations on the property from which to collect data to ensure both a full view of pre-
158 selected managed groups and the observer’s safety. These locations included viewing platforms
159 constructed specifically for observations, and in fields in close proximity to mahouts.

160 Observation locations were chosen based on three factors in decreasing priority: 1) safety of
161 observation vantage point at any given time, 2) view of a maximum number of managed groups
162 at the beginning of the observation period, and 3) view of the managed groups from which there

163 were the least amount of data. The property was approximately 55 acres in total size, but only 30
164 acres were observable for this study. The property was divided into four grids for observation
165 purposes, and an observation location was chosen within a grid based on the aforementioned
166 factors.

167 On average, data were collected during 1-2 week periods each month from April, 2008 –
168 February, 2009. General observation periods ran for no less than 30 minutes and no more than
169 180 minutes per session from 0730 – 1030 and from 1400 – 1630, with scan samples taken every
170 10 minutes. Data on proximity distance only were collected for relationship quality within
171 elephant groups. All observation periods began after 10 minutes of no mahout interference on
172 elephant behavior, and individual scan samples were cancelled if such interference occurred
173 within a given 10-minute period. All-occurrence sampling was used for distress behaviors and the
174 reactions of others to these behaviors (Altmann, 1974). In addition, if an interaction was clearly
175 and completely observed outside these specific observation periods, the same data were collected
176 ad-libitum (<20% of total cases), and a subsequent control observation period (see below) was
177 scheduled.

178 (d) Post-distress data collection - PD and MC observations

179 Although the human staff responsible for the elephants' care artificially constructed the
180 managed group over several years, we focused on spontaneous, affiliative behavior reflective of
181 natural, social interactions (de Waal, 1982; Sukumar, 2003; Sukumar, 2006; de Silva, Ranjeewa,
182 Kryazhimskiy, 2011). Post-distress data for this study were collected at the Park on 26 semi-free
183 ranging individuals in six managed groups following the PC (post-conflict, or PD, post-distress) /
184 MC (matched-control) methodology developed for reconciliation and consolation behavior in
185 primates (de Waal & Yoshihara, 1983; see Materials and methods for details).

186 The PD period was an observation period in which all approach and affiliative behavior
187 was recorded (as were all data on potential stimuli for distress, individuals present within 50 m,

188 and date, time and weather), for a 10-min block following the first distress display. We chose a
189 10-min duration because it a) follows the methodology employed with many other non-human
190 species (see Aureli and de Waal, 2000 for a review), and b) far exceeded the average time of first
191 bystander response to another's distress in a baseline observation period conducted by the first
192 author prior to the start of data collection. Because elephant interactions may involve multiple
193 distressed individuals (Lee, 1987), the first individual to vocalize, or display a distress behavior
194 was labeled the victim and thus the focal individual in each PD period. If more than one
195 individual responded simultaneously, the rarest case (if known, the least-often distressed
196 individual) was chosen for observation. Each PD period was compared to an MC (matched
197 control) period, or another 10-min block of observation taken of the victim and bystanders on the
198 next possible day following the PD. An MC period was selected when as many variables from the
199 PD – in prioritized order: high percentage of original individuals present, location, time of day
200 and weather – could be maintained, and, most importantly, no new distress event occurred in the
201 30 minutes prior to (or during) the period of observation. An MC was collected within seven days
202 of its corresponding PD (in 80% of PD/MC cases, the MC was collected within 48 hours). If an
203 MC was conducted when an elephant that had made contact with the distressed individual in the
204 corresponding PD was absent or more than 25 m away, that PD/MC observation was excluded
205 from the analysis to avoid biasing the data in favor of our predictions.

206 (e) Scan-Sampling for Proximity – “Friends” and “Non-Friends”

207 We attempted to differentiate between contact directed toward “friends” (closely-bonded
208 individuals) and “non-friends” (those outside managed groups) by collecting 68 hours of scan-
209 sampling proximity data (for procedure, see Romero & de Waal, 2010). Although mahouts did
210 not interfere with most day-to-day social interactions within established, managed groups (and
211 thus we were able to specify controlled parameters for the PD/MC data), they often
212 discriminately prevented outsider elephants from coming too close to avoid potential conflict.

213 Such conflict between elephants at the Park was also not representative of natural, wild elephant
214 groups (in which conflict is relatively rare), probably due to a high level of unrelatedness within
215 and between managed groups at the Park. Unfortunately, we were forced to exclude the scan-
216 sampling data from our analysis due to circumstances beyond our control. Thus, we were unable
217 to measure relationship quality and its effect on levels of affiliative behavior in this study.

218 (f) Analysis

219 We used Wilcoxon signed-ranks tests (two-tailed) to analyze the differences between PD
220 and MC pairs because of the relatively small sample size. The data were analyzed by focal
221 individual to avoid biasing the data toward any particularly well-represented focal elephant. In
222 addition, the McNemar test was used to assess the presence or absence of elephant bunching
223 behavior within PD/MC observations (Siegel & Castellan, 1988). All tests were two-tailed, and
224 P-values were compared to an alpha level of $\alpha = 0.05$.

225 **Results**

226 (a) *Physical affiliation following distress*

227 To assess reassurance behavior, we first recorded the timing of the first affiliative
228 interaction between the victim (the first individual in a group to display distress behavior, i.e.
229 vocalizations and body state changes signaling emotional distress or agitation) and any
230 bystander(s), with physical contact and affiliative vocalizations analyzed separately. These data
231 were collected during the 10-min PD period and then compared to the timing of the first
232 affiliative interaction in the corresponding MC period. Following standard procedures developed
233 in primate studies (e.g., de Waal & van Roosmalen, 1979; de Waal & Yoshihara, 1983; de Waal &
234 Aureli, 1996; Romero & de Waal, 2010), PD/MC pairings were split into three categories:
235 attracted (pairings in which the first affiliative contact occurred earlier in the PD than in the MC,
236 or no contact occurred in the MC following contact in the PD), dispersed (contact occurred
237 earlier in the MC than in the PD or not at all in the PD), and neutral (affiliative contact times did

238 not differ in the PD and its corresponding MC, or no contact occurred in either) (e.g., de Waal &
239 Yoshihara, 1983; Veenema, Das & Aureli, 1994; Verbeek & de Waal, 1997; Aureli & de Waal,
240 2000).

241 There were 84 PD/MC observations (and thus 84 distinct initial instances of distress
242 signals) across 18 different focal individuals (mean number of PD/MC observations per
243 individual = 9.5, range = 1- 38). Within the 84 PD/MC observations, there were a total of 183
244 focal-bystander dyads, 171 of which involved at least one affiliative physical contact (e.g., Figure
245 1) during the PD period (93.4%). 53 of the 84 PD/MC observations included affiliative contact by
246 multiple individuals directed toward a single focal individual. 12 of the 84 observations were the
247 result of an identifiable stimulus for distress – either directed aggression or a feature in the
248 environment (e.g. helicopter, human or dog in close proximity) - that caused distress first in a
249 single individual. The sample size did not allow for further analysis by stimulus type. In our
250 analysis of affiliative contacts, we were concerned only with the first contacts between
251 bystanders and the focal individual in each of the 84 PD/MC observations. The majority of
252 affiliative contacts occurred within the first minute following distress (Figure 2; see Movie S1 for
253 an example of affiliative contact), and a Wilcoxon signed-ranks test performed on the data by
254 focal individual showed that the difference in frequency of these contacts per individual subject
255 in the first minute of the PD (mean \pm SD = 7.50 \pm 8.49) versus the MC (mean \pm SD = 0.44 \pm
256 0.86) was significant ($Z = 3.56$, $n = 18$, $P < 0.001$).

257 We categorized attracted and dispersed pairs based on whether or not each interaction was
258 “solicited” (the focal, distressed individual approached a bystander to seek reassurance) or
259 “unsolicited” (a bystander was the first to approach the focal, which is sometimes called “true
260 consolation” in primate studies – Koski & Sterck, 2007; Call, Aureli & de Waal, 2002). When the
261 first affiliative contacts between the focal individual and bystanders in each of the 84 PD/MC
262 observations were analyzed (the usual first step in assessing consolation data – e.g., de Waal &

263 van Roosmalen, 1979; de Waal & Yoshihara, 1983; de Waal & Aureli, 1996; Romero & de Waal,
264 2010), a significant difference was found between the proportion of attracted and dispersed pairs
265 in both unsolicited ($Z = 3.31$, $n = 18$, $P < 0.001$) and solicited contacts ($Z = 2.69$, $n = 18$, $P =$
266 0.007 ; Table 1). Across the 18 focal individuals, unsolicited contacts (mean \pm SD = 8.83 ± 11.93)
267 occurred significantly more often than solicited contacts (mean \pm SD = 1.33 ± 1.71 ; $Z = 2.47$, $n =$
268 18 , $P = 0.014$). The two most prevalent types of physical contact given by bystanders were trunk
269 touches to another individual's genitals (38.6% of touches), and trunk touches around or inside
270 another's mouth (35.1%; Figure 3).

271 *(b) Vocal affiliation following distress*

272 Because elephants primarily use acoustic modalities for communication (e.g. Poole, 1996;
273 Payne, 2003; Nair et al., 2009; de Silva, 2010), we also looked at bystanders' vocalizations in
274 response to distressed individuals. In a comparison of first bystander vocalizations in the PD and
275 MC periods, we found that bystanders vocalized earlier following distress than in control periods
276 in a significant number of PD/MC observations (proportion of attracted pairs: mean \pm SD =
277 $97.11\% \pm 8.81\%$; dispersed pairs: $2.22\% \pm 8.61\%$) across 18 focal individuals (incidentally, only
278 three of these focal individuals never had a bystander vocalize when they were distressed: $Z =$
279 3.42 , $N=18$, $P < 0.001$). Bystander elephants most often chirped (a vocalization often emitted
280 when individuals are in close-proximity to one another – 31.8% of vocalizations) or audibly
281 trunk-bounced (interpreted as a sign of agitation or distress - 24.7% of vocalizations) following
282 distress signals from the focal animal (Olson, 2004; Nair et al., 2009; de Silva, 2010, see Figure
283 3).

284 In addition, we assessed differences in the behavior of bystanders in relation to the
285 behavior of distressed individuals between PD and MC periods. Vocalizations may signal
286 agitation or excitement in elephants and are usually paired with similarly functioning physical

287 and postural displays (Olson, 2004; Nair et al., 2009; de Silva, 2010). Bystanders adopted the
288 agitated behavior of the originally distressed focal individual in the PD (e.g., ears presented
289 forward with an erect tail, usually followed by several vocalizations and sometimes with
290 simultaneous urination and defecation – Olson, 2004; Bates et al., 2008), yet showed no such
291 signs of agitation or distress in the MC in 157 of the 171 dyads in which physical contact
292 occurred (91.8%: mean \pm SD = 8.72 \pm 9.51 dyads per focal individual; $Z = 3.56$, $n = 18$, $P <$
293 0.001).

294 (c) Behavior among bystanders

295 The previous results refer to contact by bystanders to a distressed, focal individual, but we
296 also analyzed contact between bystanders in PDs in which there were multiple individuals
297 present. Bystander-bystander physical contact occurred in 37 of the 84 PD periods, and, like in
298 victim-bystander contacts, occurred earlier following the victim's distress in the PD period than
299 in the MC in a significant number of interactions across 19 possible bystanders (proportion of
300 attracted pairs: mean \pm SD = 97.37% \pm 8.36%; dispersed pairs: 2.63% \pm 8.36%; $Z = 3.85$, $n = 19$,
301 $P < 0.001$).

302 Elephants may quickly form a close circle, known as "bunching," around their young in
303 anti-predator defense (e.g., Moss, 1988; Poole, 1996; McComb et al., 2001; Bates et al., 2008).
304 Bunching involves the coming together of multiple individuals around the distressed elephant so
305 that all individuals are within trunk's reach of one another (Nair et al., 2009). To systematically
306 assess whether individual signs of distress trigger such behavior, we looked at the
307 occurrence/non-occurrence of bunching in PD/MC observations. We excluded all observations in
308 which less than four individuals were present (this excluded $n = 7$ focal individuals altogether). In
309 30 of the 42 qualifying PD/MC observations, bunching around both juveniles and other adults
310 occurred following distress and never in the corresponding control periods (McNemar change test

311 comparing presence or absence of bunching in PD and control periods: $\chi^2 = 28.03$, $df=1$, $P <$
312 0.001).

313 **Discussion**

314 In this study, we set out to investigate the affiliative responses of elephants to others and
315 found that they engage in more such responses following distress than during control periods.
316 The elephants engaged significantly more often in unsolicited physical contacts (bystanders
317 approached and affiliated with the first-distressed individual) than in solicited contacts (the first-
318 distressed individual is the initiator of the contact). Bystanders also vocalized toward or in
319 response to distressed individuals, and made contact with each other significantly more often than
320 in controls.

321 In the study of consolation in animals, the stimulus event is almost always a conflict, and
322 the roles of the individual participants – victim, aggressor, bystander – are clearly differentiated.
323 In the present study, in contrast, the labels of “victim” and “bystander” were applied by labeling
324 the first individual to show distress following a known or unknown stimulus as the “victim”,
325 while all nearby individuals were labeled “bystanders.” In our study, temporal differences
326 between displays of distress were rather clear within these managed groups, with the bystanders
327 responding after the victim’s first display of distress. This makes it unlikely that these responses
328 concerned the same stimulus, and suggests that they rather concerned the other’s distress. If so,
329 the observed behavior is to be interpreted in the same way as consolation in primates, including
330 chimpanzees (Romero, Castellanos & de Waal, 2010; Romero & de Waal, 2010). Since our study
331 shows that, across distressed individuals, bystanders initiated affiliative contact more often than
332 did victims, the observed reactions seem similar to what is sometimes called “true consolation” in
333 nonhuman primates (de Waal & Aureli, 1996; Romero, Castellanos & de Waal, 2010; Romero &
334 de Waal, 2010).

335 In studies of consolation, the matching of another's emotional state through emotional
336 contagion (Hatfield, Cacioppo & Rapson, 1994; de Waal, 2003) may imply that the behavior has
337 empathic underpinnings (Preston & de Waal, 2002). In our study, the emotional response of
338 multiple individuals to mostly unknown stimuli could be either contagious (multiple individuals
339 adopt the emotional state of one) or universal (all individuals react with similar emotion to the
340 same stimulus). Substantial anecdotal evidence of emotional contagion in elephants (e.g.,
341 Douglas-Hamilton & Douglas-Hamilton, 1975; Moss, 1988; Poole, 1996; Schulte, 2000; Payne,
342 2003; Bates et al., 2008) suggests the presence of the required capacity, and the aforementioned
343 temporal differences between the responses of victims and bystanders suggests emotional
344 contagion in this study as well. However, we acknowledge that both interpretations are possible.

345 This is the first systematic assessment of post-distress affiliative behavior in elephants,
346 and this captive population provided sufficient opportunities to observe this species' capacity for
347 reassurance. We recognize that wild elephant studies often delineate "family" subgroups from
348 "non-family" subgroups through descriptions of affiliative behavior, and so we avoided this
349 terminology since the origin of our subgroups is different. Instead, we focus solely on assessing
350 the capacity for reassurance behavior and analyze how it is exhibited between individuals. The
351 confounds of elephant captivity did preclude us, however, from assessing how this behavior
352 varies with the quality of the relationship between individuals. The use of captive elephants
353 however provides an opportunity to investigate whether or not elephants have the capacity for the
354 same level of affiliative behavior following distress seen in consolatory species like the great
355 apes. Future studies on wild elephants should confirm these results and those presented in
356 anecdotal reports (e.g., Douglas-Hamilton et al., 2006; Bates et al., 2008; Hart, Hart & Pinter-
357 Wollman, 2008), even though limitations exist on wild Asian elephant social observations (e.g.,
358 dense forest cover and the rarity of consistent, large family group sightings – Lair, 1997;
359 Sukumar, 2006; de Silva, Ranjeewa & Kryazhimskiy, 2011). After all, the original studies of

360 consolation in non-human primates were conducted on captive animals (e.g., de Waal & van
361 Roosmalen, 1979; de Waal & Aureli, 1996) and were confirmed only much later in the wild (e.g.,
362 Wittig & Boesch 2003; Kutsukake & Castles 2004).

363 This study of post-distress behavior is unique in that it goes beyond the traditional
364 attention to physical contact. The consistent use of vocalizations by bystanders to distressed
365 companions may serve to reassure them, perhaps independent of or to complement physical
366 touches. Both the overwhelming number of unsolicited contacts, and the prevalence of specific
367 vocalizations (e.g. chirping, which may serve as a reassurance vocalization used when elephants
368 are in close proximity to each other – Nair et al., 2009; de Silva, 2010) lend support to the notion
369 that elephants use multiple communicative modalities (tactile and acoustic) in their affiliative
370 interactions with others (e.g., Langbauer, 2000; McComb et al., 2000; Douglas-Hamilton et al.,
371 2006; Bates et al., 2008). In addition, a bystander often affiliated physically with a distressed
372 individual by touching or putting its trunk inside the victim's mouth. This may mirror similar
373 vulnerable contact behavior seen in chimpanzees, whereby individuals put a finger or a hand into
374 the mouth of a distressed other (de Waal, 1982; de Waal, 1990; Nishida et al., 2010).

375 Bystander affiliation directed toward others in distress, either in the form of consolation
376 following conflict or reassurance following another stressful event, is rare in the animal kingdom
377 possibly due to the unique cognitive mechanisms that may underlie it. Similarities in the
378 complexity of chimpanzee and elephant social relationships (de Waal, 1982; Payne, 2003; Plotnik
379 et al., 2006; Bates et al., 2008; de Waal, 2008; Byrne, Bates & Moss, 2009; de Waal, 2009; de
380 Silva, Ranjeewa, Kryazhimskiy, 2011; Moss, Croze & Lee, 2011; Plotnik et al., 2011) suggest
381 convergent cognitive evolution that should be further explored through careful analysis of social
382 networks (de Silva, Ranjeewa & Kryazhimskiy, 2011) and these species' use of multi-modal
383 communication in negotiating their physical and social environments.

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Table 1 (on next page)

Solicited and unsolicited affiliative contacts for each focal individual across all 183 focal-bystander dyads, within 84 PD/MC observations.

Columns indicate numbers of attracted (A), dispersed (D) and neutral (N) pairs per individual in both solicited (S) and unsolicited (US) contacts. Totals are provided in italics. The Mean \pm SD indicates the mean proportion of attracted and dispersed pairs \pm the standard deviation.

Focal	A (S)	D (S)	N (S)	A (US)	D (US)	N (US)
AU	3	0	0	11	1	1
BT	3	0	0	7	0	1
F	2	0	0	12	0	1
JB	0	0	0	2	0	0
JK	0	0	0	26	0	2
MB	2	0	0	11	0	0
MD	0	0	0	3	0	0
MEL	3	0	0	0	0	0
MK	0	0	0	2	0	0
ML	1	0	0	0	0	1
MLT	0	0	0	2	0	0
MP	6	0	0	1	0	0
MTK	3	0	0	0	0	0
MVL	0	0	0	3	1	0
SB	0	0	0	0	0	1
TD	0	0	0	2	0	0
TJ	1	0	0	33	1	9
TT	0	0	0	19	4	2
<i>Group</i>	<i>24</i>	<i>0</i>	<i>0</i>	<i>134</i>	<i>7</i>	<i>18</i>
Mean \pm	100% \pm			80.31%	3.19% \pm	
SD	0			\pm 32.71	7.23	

Table 1. Solicited and unsolicited affiliative contacts for each focal individual across all 183 focal-bystander dyads, within 84 PD/MC observations. Columns indicate numbers of attracted (A), dispersed (D) and neutral (N) pairs per individual in both solicited (S) and unsolicited (US) contacts. Totals are provided in italics. The Mean \pm SD indicates the mean proportion of attracted and dispersed pairs \pm the standard deviation.

Figure 1

Physical contact between elephants following distress included trunk touches to the genitals, mouth and the rest of the head (as seen here).

Photograph taken by E. Gilchrist at the Golden Triangle Asian Elephant Foundation, Chiang Rai, Thailand.



Figure 2

Temporal distribution of the first affiliative, physical contacts in PD (closed diamonds) and MC (open squares) periods across all dyads.

The number of first contacts occurred overwhelmingly in the first minute following the distress signal, which is consistent with consolation studies in other species (Aureli, van Schaik & van Hooff, 1989). See Movie S1 for an example of physical and vocal contact.

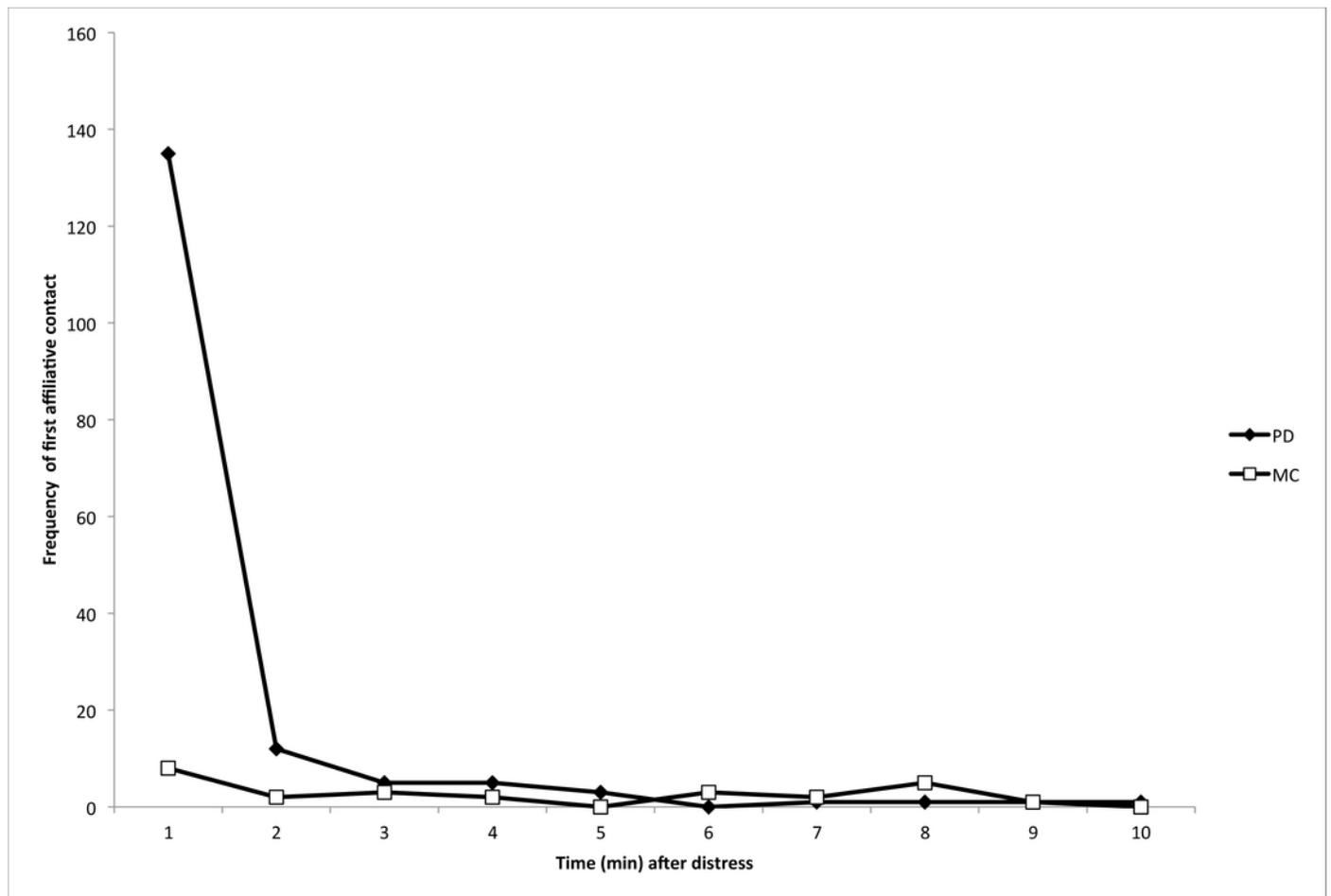


Figure 3

Frequency of each type of first contact or bystander response.

Vocalisations: VC – chirp, TS – trunk smack or trunk bounce, VT – trumpet, VS – roar, VR – rumble. Touches: TG – genitals, TM – mouth, TF – rest of face / head, TB – rest of body, TT – trunk/trunk, BF – breast-feeding. The y-axis indicates the percent (%) occurrence of each type of vocalisation or trunk touch as the first affiliative contact or response across all dyads.

