Effectiveness of gamification in nursing degree education (#93022)

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Effectiveness of gamification in nursing degree education

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Background: Previous research in nursing has found favourable results from the use of alternative teaching methodologies to lectures. One of the complementary methodologies used for university teaching is gamification or the inclusion of game elements, creating of a dynamic learning environment that allows the acquisition of knowledge and the development of other skills necessary for nursing students. The purpose of this study was to evaluate the effect of a gamification session on student satisfaction and knowledge scores in nursing students in simulated laboratory practice. Methods: A pre-post quasiexperimental study. 122 students from the Nursing degree program participate at the research. The intervention consisted of four three-hour sessions. In two sessions, participants were trained through a vertical methodology and one hour of clinical simulation, and in the other two sessions, participants received an explanation of the theoretical aspects of the session, one hour of clinical simulation and one hour of gamification, in which they had to pass tests based on the performance of practical activities on the subject of the session. At the end of the gamification session, all the participants received a certificate as winners of the "Nursing game" Results: There was an improvement in the satisfaction and the knowledge level in the gamification sessions. Both were statistically significant (P < .001). There was an improvement about the items related with the development of critical thinking and the mobilising concepts from theory to practice in the gamification sessions. Conclusion: The intervention was effective to improve the motivation to learn and the knowledge development.

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Abstract

- 15 **Background:** Previous research in nursing has found favourable results from the use of alternative
- 16 teaching methodologies to lectures. One of the complementary methodologies used for university
- 17 teaching is gamification or the inclusion of game elements, creating of a dynamic learning
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- 20 gamification session on student satisfaction and knowledge scores in nursing students in simulated
- 21 laboratory practice.
- 22 **Methods:** A pre-post quasi-experimental study. 122 students from the Nursing degree program
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- in the other two sessions, participants received an explanation of the theoretical aspects of the session, one hour of clinical simulation and one hour of gamification, in which they had to pass tests based on the performance of practical activities on the subject of the session. At the end of the gamification session, all the participants received a certificate as winners of the "Nursing game"
- Results: There was an improvement in the satisfaction and the knowledge level in the gamification sessions. Both were statistically significant (P < .001). There was an improvement about the items related with the development of critical thinking and the mobilising concepts from theory to practice in the gamification sessions.
- 34 Conclusion: The intervention was effective to improve the motivation to learn and the knowledge35 development.
- 36 Key Words: Gamification, Nursing Students, Learning, Knowledge, Satisfaction.

37 Introduction

38 University teaching has currently changed its focus from an original approach based on the 39 acquisition of a theoretical mastery of the subject to the development of training competences, 40 which can be defined as a set of knowledge, skills and attitudes or predispositions that enable the theoretical mastery of the subject to be mobilized towards a practical demonstration. A competence 41 42 allows us to observe what students know, understand and are able to apply in order to tackle a real situation (Palomares-Ruíz, 2007) 43 44 Previous research such as Delobbe and Long et al. in 2007 have found a significant effect on the level of motivation in achieving the best results in the acquisition of learning; however, when 45 46 addressing the concept of motivation, we must differentiate some aspects. Teaching motivation is 47 defined as a tendency to undertake certain activities proposed by the teacher, changing the focus



48	from learning centred on content, to prioritising the development of skills, mobilizing what has
49	been learnt to practical situations (Valenzuela, 2007)
50	Currently, the main methodology used for university teaching is the lecture class, which can
51	sometimes account for up to 70% of the total number of teaching hours. This methodology is
52	considered an effective and fast method for the transmission of knowledge. In lectures, the
53	lecturers in charge play the main role, exposing contents to the students, who play a passive role
54	as receivers of information; even so, lectures have limitations such as the loss of attention span as
55	time goes by. In recent years, new teaching methodologies have emerged that attempt to solve this
56	limitation, such as peer education or flipped learning, learning through scenario simulation,
57	gamification applied to teaching, or game-based learning (Sadeghi et al., 2014; Safari et al., 2006;
58	Schmidt et al., 2010; Gómez-Urquiza, 2019)
59	Peer education is an interactive method of teaching and learning in which participants take an
60	active role teaching each other. Peer education gives us this advantage when dealing with sensitive
61	issues and to achieve a greater proximity with the rest of the students, achieving a higher level of
62	attention as the peers are the ones teaching that session (Abdi & Simbar, 2013; Wye et al., 2006).
63	Another complementary teaching methodology is the creation of a simulated scenario that can
64	accelerate the acquisition of technical skills, knowledge and skills for the management of problems
65	that may arise when moving from theoretical content to real health situations (LeBlanc, 2012). For
66	education in the biomedical sciences, it has been seen that education based on real cases or with
67	simulated examples but based on a healthcare reality, were perceived as significantly more
68	effective than traditional education based on vertical training (Rohlfsen et al., 2020).
69	The teaching methodologies of gamification or game-based learning can be used as synonyms;
70	however, it is important to differentiate both concepts in order to apply them in the optimal



71 conditions, thus obtaining the best results. Game-based learning is a methodology where games are applied with formative objectives, while the concept of gamification involves the creation of a 72 dynamic based on games, such as the achievement of objectives to reach rewards, such as winning 73 74 a medal or establishing a performance ranking of the developed skill (Karagiomas & Niemann, 75 2017; White & Shellenbarger, 2018). 76 The review conducted by Nieto-Escámez and Roldán-Tapia in 2021, evaluated the feasibility of incorporating gamification techniques for university teaching during the COVID-19 pandemic, 77 finding high acceptance by students, and obtaining improvements in academic performance; these 78 79 improvements are associated with the high satisfaction reported by participants, who showed high motivation to overcome the games, as well as the presence of a favourable climate for meaningful 80 81 learning. The incorporation of this methodology can be done by establishing it as a central element 82 in teaching, or as a complementary element in training together with other teaching methodologies (Jodoi et al., 2021). 83 There are previous positive results regarding the use of gamification in training for healthcare 84 degrees. The review by Martos-Cabrera et al. in 2020, in which participants were exposed to 85 training through virtual games, found an improvement in glycaemic control, measured by glycated 86 87 hemoglobin, as well as an increase in the level of knowledge and positive attitudes towards healthy lifestyle habits and health care. Nowadays, virtual devices are one more element to be reckoned 88 with, with social networks being the main mirror where young people are exposed to and visualize 89 90 information, making it essential to incorporate them into teaching as a complementary element. Furthermore, we found previous experiences of the use of virtual games to address health issues, 91 92 obtaining a reduction in the level of preoperative pain and anxiety in a sample of children 93 (Suleiman-Martos et al., 2022), or a higher level of knowledge about obstetrics and care in women



94 (Frid et al., 2021). The use of these games, although effective, has limitations such as the possession of a correct level of motivation for autonomous play. 95 The aim of this research was to evaluate the effect of a gamification session on student satisfaction 96 97 and knowledge scores in nursing students in simulated laboratory practice. 98 MATERIALS & METHODS 99 **Design** A quasi-experimental pre-post study was conducted to evaluate the satisfaction of nursing students 100 and the scores obtained in the evaluation of the simulated laboratory practicals. It followed the 101 102 STROBE (Strengthening the Reporting of Observational Studies in Epidemiology) and TIDieR (Template for Intervention Description and Replication) guidelines. 103 104 Sample and settings. 105 The target population was young students in the Nursing Degree Program at a Spanish university during the 2021/2022 academic year. As inclusion criteria, we stablished students enrolled in the 106 Clinical Nursing course who have not previously completed the laboratory practicum. 107 Participants were divided into 10 groups of approximately 12-15 people each and received two 3-108 109 hour sessions about the necessary isolation measures depending on the type of patient to be treated 110 and the techniques for removing foreign bodies in eyes and ears (without integrating any game-111 based learning aspect). These sessions consisted of a 1-hour theoretical presentation by the lecturer 112 in charge and two hours of clinical simulation in which the students carried out practice on 113 prepared teaching simulators after visualisation of the correct technique by the lecturer. Throughout the learning process, the teacher corrected the students to ensure they learnt the 114

techniques correctly. After these two sessions, the participants were asked to give feedback that



117 level. The second part of the research consisted of exposing the same students to two 3-hour sessions. 118 119 using a teaching methodology based on game-based learning on the palpation and assessment of 120 the lymph nodes and the neurosensory and vascular assessment of the feet of a patient with diabetes 121 mellitus. These sessions consisted of a theoretical presentation by the teacher in charge for 1 hour, then an hour of clinical simulation using the theoretical simulators, similar to the previous sessions, 122 where the participants performed the techniques under the supervision and correction of the 123 124 teacher. Finally, in the last hour of the session, the participants of the same students' group dressed as the participants of the television serie "The Squid Game", that is, with green jumpsuits, which 125 126 were indicative of being participants in the game, and the teacher in charge dressed in a red 127 jumpsuit as the supervisor of the participants in that series. In this part, the participants had to independently demonstrate their skills at various clinical stations. The first clinical station 128 consisted of 15 clinical cases exposed in documents, in which the students randomly choose one 129 130 of these cases, and in front of the teacher they would have to present the evaluation techniques of these patients with diabetic foot (previous history of ulcers, presence or absence of peripheral 131 neuropathies, peripheral vascular diseases, possible presence of structural and biomechanical 132 anomalies, and knowledge and attitude towards self-care on the part of the patient), as well as the 133 identification measures of possible neuropathy (Semmes Weinstein monofilament, Rydel-Seifferf 134 135 graduated tuning fork, Achilles reflex, thermal rod, and cotton swab or brush). Through a checklist, the teacher recorded the corresponding measures or techniques that the students named in each 136 137 clinical case in question. The second station consisted of performing the exploration of a diabetic 138 foot on a simulator, and assigning the correct nursing care. The teacher was making a checklist

includes sociodemographic data, teaching methodology' opinion and satisfaction and Knowledge



with the interventions and activities proposed by the student in question; as interventions or nursing care were lacking, the final score of the students decreased. Finally, the third clinical station consisted of the assessment and palpation of the lymph nodes through 15 clinical cases; each clinical case was explained to a student in each round who acted as the patient, and a partner who was exposed to the test was the person evaluated; the realisation of this station was also one by one. The professor used a check-list to verify that they had taken all the elements into account (shape and size of the node, sensitivity, mobility, and consistency). All students were subjected to the same level of difficulty in the tests.

The total score of the different check-lists was used for the final qualification of the practice by the students. The students did not know the final mark of the practice until they completed the self-administered questionnaires (sociodemographic data, teaching methodology' opinion and satisfaction and Knowledge level) so as not to condition the answer

All the students, for participating, received a certificate as winners of the "Nursing Game" (Figure 1).

153 (Insert figure 1 here)

Data collection.

- 155 The data were collected by means of a questionnaire designed for research composed of 3 blocks:
- Sociodemographic and opinion's data: This block is composed of 5 variables (sex, age, have not had any previous experience, numerical utility of this activity for its formation, adjectives to describe the activity carried out). All variables had several precoded response categories, with an added option in which students could write another response. Only one response per variable was allowed except for the adjectives variable where participants could indicate several options.

- Satisfaction feedback on the activity developed: We measured the feedback of the participants by means of a scale composed of 10 items measured on a Likert scale (1-5). The scale was made ad-hoc for this research and evaluated by a committee of national experts. The group consisted of four university lecturers of the Nursing Degree and three secondary school teachers in Spanish high schools. They were asked, using a likert scale (1-5), for their evaluation of the relevance of the item for measuring the participants' satisfaction with a teaching activity and the clarity with which they had been written. The degree of agreement among the experts was evaluated by means of Aiken's V statistic, obtaining for the 10 items selected for the version used in the research a value of agreement higher than 0.7 points.
 - Knowledge: It was evaluated by means of the questions of the course evaluation test, establishing as test variables 10 items on the course matter of the practical sessions in which the gamification methodology was used and as a test variable the rating of the 10 items of the theoretical-practical sessions in which a vertical methodology was used.

Participants were informed about the objective of this research and were asked to sign an informed consent form after agreeing to participate in the study. During data collection, at least one member of the research team was present to answer any questions or problems related to the completion of the questionnaire. Completion of the questionnaire lasted approximately 10 minutes. Anonymity was guaranteed through-out the collection and processing of the information.

Data analysis.

A descriptive analysis of sociodemographic information was carried out, obtaining their distributions in frequencies and percentages. The scores of the two scales were expressed by means of measures of central tendency and dispersion. The normality of the scores distributions was



185	tested using the Kolmogorov-Smirnov test for the intervention and control scores on the feedback
186	and knowledge variables. Both scales followed a non-normal distribution.
187	A descriptive analysis was conducted of the feedback on the activity developed and knowledge
188	items about the intervention and control sessions. The differences between the scores from the two
189	types of sessions were calculated using the Wilcoxon test and the effect size using the Cliff Delta
190	statistic. The level of significance was set at 0.05. All analyses were performed using SPSS version
191	27 and JASP version 0.17 for Windows.
192	Ethical considerations
193	The Institutional Review Board of a the university of Jaen approved this study (DIC.21/14.TFM).
194	An information sheet was given to the participants. If happy to participate students completed and
195	signed an informed consent form prior to undertaking the session. Students were not obliged to
196	participate and were reassured that this would not affect their progress and success on their course
197	of study. Confidentiality of personal data was guaranteed.
198	Participants were informed and agreed to have their data published in a scientific article.
199	RESULTS
200	Descriptive analysis
201	The sample consisted of 122 students from a Spanish university's second year of the Nursing
202	degree program. Most of the participants (79.5%) were females with a mean age of 20.77 years
203	(SD: 5.03). Over half (61.5%) of participants did not know about the concept of gamification, and
204	75.4% had no previous experience with it (Table 1).
205	(Insert table 1 here)
205206	The main adjectives used by participants to describe the gamification experience were fun, focused



208 sessions, and all said that they would like to use it in future Nursing degree classes. All the 209 participants completed the game and received a badge as winners of the nursing game (Table 2). (Insert table 2 here) 210 Modification of the feedback with the sessions. 211 212 The satisfaction scale showed a high internal consistency value for the analysis sample, both in the 213 evaluation of the vertical methodology (α =0.893) and for the sessions with gamification (α =0.840). The average score on the feedback on the activity developed scale with traditional methodology 214 was 42.80 (SD: 6.38) points and with the gamification methodology, 47.98 (SD: 3.41) points, 215 216 improving 12.10%. This difference was statistically significant (Z = -8.229, p < 0.001; Delta: 217 0.567; Table 3) 218 (Insert table 3 here) 219 There was an improvement in the score for all items with the gamification sessions, with significant differences in all of them, reaching a score of 4.90 points out of 5 points for item 2 "The exercises 220 I have done promote my reasoning and critical skills" and item 5 "The activities have helped me 221 222 to develop practical technical skills" about the perceived development of critical thinking and 223 reasoning skills and practice (Table 4). 224 (Insert table 4 here) 225 A deeper analysis found a statistically significant difference in participants' satisfaction score for learning after the gamification session, with higher satisfaction among females. In the traditional 226 227 methodology sessions, no differences were found for any of the participants' sociodemographic variables (Table 5). 228 229 (Insert table 5 here) 230 **Modification of the knowledge scale.**



- For knowledge scale, with traditional methodology the score was 7.42 (SD: 2.15) points and with
- 232 the gamification methodology 8.68 (SD: 1.41) points, improving 16.98% (statistically significant
- 233 Z=-5.776, p < 0.001; Delta: 0.341; Table 3).
- No statistically significant differences were found in the level of knowledge by any of the
- 235 participants' sociodemographic variables (Table 5)

DISCUSSION

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This study aimed to evaluate the effect of a theoretical-practical session with gamification methodology on the modification of learning satisfaction and the level of theoretical knowledge acquired during the session. After the session, learning satisfaction increased by 5 points, on a maximum scale of 50 possible. An important factor to be studied in learning environments is student satisfaction. It is considered an important outcome and introducing gamification as part of the training process seems to play a positive effect not only on satisfaction but also on motivation, both being important elements in student learning (Ratinho & Martins, 2023). The items that exhibited the highest percentage of satisfaction were those relating to the perceived effectiveness of developing critical thinking. The experience of Jodoi et al. in 2021 found a similar result to our research, finding that participants exposed to a gamification session and using a mobile application significantly increased their rate of success in critical thinking. However, this result was similar to that obtained by the group that used the mobile application exclusively, so we must be cautious when interpreting the results, although a striking result is the significant improvement compared to a control group in those that received training through a master class, highlighting the need to incorporate new teaching methodologies in university teaching. Gamification proved to be effective in mobilising the theoretical concepts presented in the subject into a practical context and applied to reality, finding improvements in the development of healthy lifestyle habits (Pérez-



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López et al., 2017), the development of empathetic attitudes towards people with functional diversity (Oliver et al., 2019) or the risk of infection by the human immunodeficiency virus (Petersen et al., 2011). Gamification is an effective tool for visualising abstract concepts; however, the modifications must be evaluated to ensure that they are maintained over time, as the effect of this intervention can be balanced and disappear. Petersen et al., in 2011 states that we must be cautious when applying it to the modification of attitudes, as these may be influenced by other variables such as knowledge about the element or experiences prior to the evaluation, which has a significant effect on the creation of new attitudes, reinforcement of existing ones or modification of previous ones (Rodríguez, 2004). The creation of a realistic learning climate is a fundamental element that allows nursing students to develop skills such as teamwork and working under pressure, which are fundamental for tackling the reality of healthcare, where they will be working in healthcare teams of people with different theoretical knowledge, and with a high level of healthcare pressure. In our experience, through the creation of a competitive game where the students had to pass each test in a given time, not have any penalty in the next test, and get the final prize as the winner of the "Nursing Game", they were exposed to pressure to perform the tasks within the time available and to perform them correctly. However, one aspect to highlight is that colleagues helped each other continue playing the game, highlighting the development of fellowship skills. During the game, the teachers reported that they could help their classmates, seeking to create a favourable climate for everyone to play the game and learn together. This result was similar to that found by Gómez-Urquiza et al., in 2019 who exposed students to an escape room in which a group of 5 students had to collaborate to leave the room within a given time under the supervision of the teachers.



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During the activity, our participants found themselves focused, having fun, and motivated, similar to what has been found in previous gamification research where the experiences were described as innovative, useful for learning, very satisfying or that they have allowed them to visualise theoretical concepts that will be remembered (Gómez-Urquiza et al., 2019; Pérez-López et al., 2017; Sánchez-Martín et al., 2020). The second variable of interest in our research, associated with the modification of learning satisfaction, was the level of knowledge developed through the gamification methodology. Our research found a statistically significant difference between the theoretical knowledge of the concepts addressed through gamification and the concepts addressed through a traditional methodology. The gamification methodology was shown to be effective in improving the level of knowledge, assessed by increasing the hit rate (Azhari et al., 2019; Ferriz-Valero et al., 2020; Luchi et al., 2017). Previous studies, such as the one conducted by Ezezika et al., in 2018 on the use of gamification to achieve nutrition knowledge showed similar results with a significant increase in theoretical knowledge acquired that was linked to greater motivation to learn and to relate everyday knowledge to new knowledge. Regarding the level of knowledge, one aspect to highlight is the gender differences found in previous research in which women obtained significantly higher scores than men (Ferriz-Valero et al., 2020). In our research, we found that the level of knowledge of women was higher than that of men, although it did not reach statistical significance. However, the satisfaction for learning did obtain a significant difference in favour of the women, who were more motivated to learn through gamification. This difference may be due to a greater predisposition to learning through mobile applications and social networks on the part of women, as well as their interest in the use of games as teaching tools, while men prefer games with a mainly recreational or recreational interest or application (Holzmann et al., 2020).



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Among the main limitations of the research, it should be noted that the contents taught using gamification and traditional methods were different. Hence, we have to be cautious in our interpretations, as the differences may be overestimated due to the different topics, and the differences in knowledge could be due to the sessions' content and not the teaching methodology used. On the other hand, satisfaction was measured after the gamification session and could be overestimated due to the high level of excitement associated with playing the game. For future research we recommend assessing the development of practical skills as a result variable. The contents were taught by two different teachers, both carrying out a session with vertical teaching methodology and another with gamification, in a controlled way the effect of the teachers themselves when carrying out the activity, since all the groups were exposed to all the contents. As a future line of research, the possibility of evaluating the usefulness perceived by the participants is proposed, since in our research we found a high level of usefulness and desire to use gamification in future sessions, but these two variables were not evaluated in the sessions with traditional teaching methodology. The development of practical skills is another of the future lines to be measured, seeking to determine the effect both in terms of increasing the level of knowledge and the development of practical skills useful in the health professions.

CONCLUSIONS

The students obtained an improvement in satisfaction and the level of theoretical knowledge after the gamification sessions, in addition to describing their experience with gamification as fun, with motivation and concentration during the game. All concluded that they would like to continue using this methodology in the rest of the classes of the nursing degree. The use of gamification as a complementary methodology in university teaching is an effective element for the acquisition of theoretical knowledge.



322	Acknowledgements
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Table 1(on next page)

Characteristics of the sample



1 Table 1: Characteristics of the sample

Variable	Categories	N (%)
Gender	Men	25 (20.5%)
	Women	97 (79.5%)
Previous experience with a	Yes	30 (24.6%)
gamification session	No	92 (75.4%)

2



Table 2(on next page)

Results on the perception of the activity



1 Table 2: Results on the perception of the activity

Variable	Categories	N (%)
Opinion about the gamification	Fun	106 (86.9%
session	Focus	67 (54.9%)
	Tense	52 (42.6%)
	Tired	1 (0.8%)
	Bored	0 (0%)
	Motivated	89 (73%)
Future use in the Nursing Degree	Yes	122 (100%)
Knowledge about gamification	Yes	47 (38.5%)
	No	75 (61.5%)

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Table 3(on next page)

Characteristics of the sample with both teaching methodologies



1 Table 3: Characteristics of the sample with both teaching methodologies

Variables	Vertical	Gamification	P
	Methodology	methodology	
Opinion on the activity	42.80 ± 6.38	47.98 ± 3.41	Z = 8.229
developed*			P < 0.01
Knowledge level*	7.42 ± 2.15	8.68 ± 1.41	Z = -5.776
			P < 0.001

2 * Data expressed as mean

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Table 4(on next page)

Item analysis of the opinion scale.



1 Table 4: Item analysis of the opinion scale.

Item	Session without gamification	Sessions with gamification			
	M	SD	M	SD	P
1- I consider the information provided necessary	4.35	0.91	4.75	0.54	< 0.01
2- The exercises I have done promote my reasoning and critical skills	4.05	1.04	4.90	0.3	< 0.01
3- I feel prepared to act in a situation similar to the one presented.	3.78	1.02	4.80	0.53	< 0.01
4- The activities carried out have helped me to make associations between the theoretical part and the practical part of the content.	4.06	0.92	4.83	0.38	< 0.01
5- The activities have helped me to develop practical technical skills.	4.30	0.95	4.90	0.43	< 0.01
6- I found the difficulty of the contents acceptable	4.30	0.89	4.76	0.45	< 0.01
7- I found the resources proposed by the teacher to be sufficient.	4.38	0.81	4.57	0.82	0.017
8- The material provided is easily understandable.	4.53	0.79	4.85	0.54	< 0.01
9- The demonstrations by the teacher have helped me to learn how to carry out the techniques.	4.48	0.82	4.75	0.65	< 0.01
10- I found the information clear and precise.	4.57	0.76	4.87	0.50	< 0.01



Table 5(on next page)

Characteristics of the sample with the traditional and gamification methodology



1 Table 5: Characteristics of the sample with the traditional and gamification methodology

	Variables	Categories	Vertical	Contrast	Gamification	Contrast
На	Gender	Male	41.28 ± 6.22	Z=-1.634	46.92 ± 5.17	Z=-2.113*
		Female	43.19 ± 6.4		48.26 ± 2.75	
	Age			Rho=-0.129		Rho=-0.056
	Have had any	Yes	41.70 ± 5.93	Z=-1.511	47.50 ± 3.26	Z=-1.218
	previous	No	43.15 ± 6.51		48.14 ± 3.45	
	experience with gamification experiences					
Knowledge Gender Age Have had a previous experience v gamification	•	Male	6.55 ± 2.53	Z=-1.876	8.4 ± 1.67	Z=-0.715
		Female	7.64 ± 1.99		8.75 ± 1.33	
	Age			Rho=-0.088		Rho=0.031
	Have had any	Yes	7.63 ± 2.33	Z=-0.997	8.83 ± 1.31	Z=-0.642
	previous	No	7.35 ± 2.10		8.63 ± 1.44	
	experience with					
	gamification					
	experiences					

* P<0.05

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Figure 1

Certificate of the winners of the nursing game

