| 1<br>2<br>3 | Attitudes of medical students in Khartoum, Sudan towards the doctor-patient relationship: a cross-sectional study            | Style Definition: Normal: Font: (Default) +Body (Calibri), Complex Script Font: +Body CS (Arial) |
|-------------|--|--|
| 4<br>5      | Aya Mohammed M. Haiba 1, * Marwan Mohammed M. Haiba 2. *   | Formatted: Superscript   |
| 6           |  |  |
| 7           |  |  |
| 8           |  |  |
| 9           |  |  |
| 10          | Affiliations:  |  |
| 11          | <sup>1</sup> Department of Community Medicine, <u>Faculty of Medicine</u> , <u>University of Khartoum</u> , Khartoum, Sudan. |  |
| 12          | <sup>22</sup> Faculty of Medicine, University of Ibn Sina, Khartoum, Sudan.  | Formatted: Not Superscript/ Subscript  |
| 13          | * These authors contributed equally to this work.  |  |
| 14          |  |  |
| 15          | Corresponding author:  |  |
| 16          | Aya M. Haibal  | Formatted: Not Superscript/ Subscript  |
| 17          | Meeca street, Khartoum, Sudan  |  |
| 18          | Email: Ayoyabanonat@gmail.com ayoyabanonat@gmail.com   |  |
| 19<br>20    | Contact no. +249 12 437 6372   |  |
| 21          |  |  |
| 22          |  |  |
| 23          |  |  |
| 24<br>25    |  |  |
| 26          |  |  |
| 27          |  |  |
| 28          |  |  |
| 29          |  |  |
|             |  |  |
|             |  |  |
|             |  |  |

30 31

46

54

55

56

57 58

59

60

61

62 63 64

## **ABSTRACT**

Background/Objectives. Effective communication is a fundamental factor in creating a healthy doctor-patient connection that enhances patient satisfaction and outcomes. The doctor-patient relationship is essential to the delivery of high-quality medical care, and an essential means of establishing a healthy doctor-patient relationship is effective communication that allows for better patient satisfaction and outcomes. This study aimed to assess the attitude of medical students in their clinical years, at the University of Khartoum towards the doctor-patient relationship and to identify the factors associated with patient—centeredness.

Participants/Setting. The study was conducted on medical students in their clinical years from December 2020 to March 2021. The study sample consisted of 353 medical students from years 3 to 6.

Design. The cross-sectional study utilized the Patient Practitioner Orientation Scale (PPOS) for the measurement of student attitudes towards the doctor-patient relationship. PPOS scores are calculated as a mean score that ranges from 1\_(indicating doctor or disease centered inclinations) to 6\_(indicating patient centered or egalitarian inclinations). Medical students' demographic data

were collected and included; gender, age and study year.

Results. 313 students completed the survey (response rate: 89%). The average total PPOS score and the 'Caring' caring and 'Sharing' sharing subscale scores for the entire cohort were 4.08 (+/-± 0.53 SD), 4.43 (+/-± 0.58 SD) and 3.72 (+/-± 0.72 SD), respectively. Female gender (p < 0.05) and later school year (p < 0.05) werewas significantly associated with patient—centered attitudes.

Age had no association with PPOS scores. When compared to the start of their clinical curriculum,

Age had no association with PPOS scores. When compared to the start of their clinical curriculum,
 students' attitudes were significantly more patient-centered by the conclusion of their studies (P < 0.001).</li>

Conclusion. Medical—A decent level of patient-centeredness was demonstrated by medical students at the University of Khartoum—display a satisfactory level of patient centeredness—and gender plays a rolehad an impact on this quality. Additional consideration should be given to the degree offinding that students' orientations were more patient—centeredness exhibited by an individual. More work needs to be done to address the fact that students were not as competent—centered in the caring dimension and less so in the 'Sharing' facet of patient centeredness as they were in the 'Caring'sharing one.

Keywords Doctor-patient relationship, medical student, patient centeredness, patient centered care, PPOS.

Formatted: Tab stops: Not at 1.64" + 3.35"

**Commented [JA1]:** Need to add the p - value; needs rewriting after you modify the manuscript.

**Commented [JA2]:** What are the future or practical implication of the research findings.

65

66

67

68

69

70 71

72

73

74

75

76

77

78

79

80

81

82

83

84

85

86

87

88

89 90

91

92

93

94

95

96

97

## INTRODUCTION

The doctor-patient relationship is essential critical to the delivery of providing high-quality medical eare, where an essential means of establishing a healthytreatment, and effective communication is a crucial component of creating a strong doctor-patient relationship is effective communication that allows for better. This improves patient satisfaction, happiness and compliance and affects a favorable impact on health outcomes in a positive manner. [[1]]

Following the analysis of a number of recorded doctor-]. Patient-centered communication gives the patient interactions, it was deduced that seven different physician styles exist, with two significant extremes at each end of the spectrum. The extremes were dubbed more power, including information, as well as a role and responsibility in decision-making [2]. It is now widely acknowledged that patient-centered style vs a doctor centered style. The difference in the definition of the two styles revolved around the extent to which power was shared between the physician and the care is an essential element for raising the standard of healthcare delivery, patient-[2, care plans, and medical education [3]]. Shorter hospital stays, fewer problems, greater patient happiness and understanding, and a decreased risk of litigation are just a few of the quantifiable advantages of effective communication associated with patient-centeredness [4].

Various interpretations and definitions of patient-centeredness have been put forth over the years by researchers and scientists alike. It was also proposed that a patient-centered style is to be contrasted to a disease-centered one, where in the latter the physician employs a solely biomedical means of providing healthcare instead of attempting to relate to the patient and empathize with them [5, 6]. It was therefore decided, that doctor Doctor-centered physicians commanded the visit by deciding what is talked about during the visit, not establishing a two-way mechanism of exchanging information, and diddo not allow patients to participate in decision—making, as opposeopposed to patient-centered physicians that were are eager to create a partnership with their patients and to-allow patients to participate actively wherever their health wasis concerned. [4]

[5]. Various interpretations and definitions of patient centeredness have been put forth over the years by researchers and scientists alike, where it. It was also proposed that a patient centered style

Formatted: Font: 11 pt, Not Bold

Formatted: Font: 11 pt. Not Bold

Formatted: Font color: Auto

Formatted: Space Before: 0 pt, After: 0 pt, Line

spacing: single

Formatted: Font color: Auto

Formatted: Font color: Auto

Formatted: Font color: Auto

Formatted: Font color: Auto

Formatted: Font: Not Italic, Font color: Auto

**Commented [JA3]:** You still have long statements in your writing.

Formatted: Line spacing: single

98 is to be contrasted to a disease centered one, where in the latter the physician employs a solely
99 biomedical means of providing healthcare instead of attempting to relate to the patient and
100 empathizingempathize with them.[3,4]

As it happens there remains to be a role to doctor patient congruence and incongruence, and conformity between patient's expectations and physicians perceived behavior in the satisfaction of patients.[3]

 15. 61. In an attempt tTo better understand the tendencies and orientations towards the various physician styles, a previously vvalidated instrument known as the Patient-Practitioner Orientation Scale (PPOS) has been developed to assess the extent to which people hold patient-centered attitudes. It is an 18-item instrument originally designed to be administered to either doctors or patients and measures individual'sindividual attitudes toward the doctor-patient relationship along two dimensions termed 'Sharing'sharing and 'Caring'. [3,5] caring [7].

The fact that medical students represent future physicians warrants the investigation of their attitudes towards the doctor patient relationship so as Despite efforts by educators to be able to identify the nature of the believes they hold towards the matter.[6]

The doctor patient relationship is thought of as being the cornerstone for better delivery of care and improved patient satisfaction and in spite of educators' attempts to introduce implement patient-centered curricula that foster patient centeredness, a large body, there is a sizable amount of qualitative and ethnographic data exists to suggestanthropological evidence to support the idea that the culture of medical education focuses lays more emphasis on the biomedical mechanisms mechanics than on the issues central to patients' matters that are relevant to patients' preferences, concerns worries, and emotions. [5]

While evidence suggests that by encouraging patients to take on an active role in their health care, which is promoted by physicians adopting a patient centered style of care, physicians can increase the effectiveness of their therapeutic activities.

That being said we find that an ever [8]. A growing populationnumber of doctors and medical-students dismissdownplay the importance and vitality of patient-centeredness and disregard it in their everydaydaily practice but reality remains to be that in order to warrant the best delivery of care, patient satisfaction with consequent better adherence to treatment and possible improved outcome of therapy; there needs to be added attention to promotion of patient centeredness in medical schools, despite evidence that suggests that encouraging patients to take an active role in their health care can increase the effectiveness of doctors' therapeutic activities [4]. However, patient-centeredness must be encouraged as part of the educational training curriculum; in medical schools in order to provide the best care delivery, patient satisfaction, adherence to treatment, and possibly enhanced therapeutic outcomes [9]. Incorporating patient-centeredness into medical school curricula could help future doctors provide high-quality care and create efficient health systems, but doing so requires knowledge of the levels and trends in patient-centered attitudes that exist today [10]. Because medical students represent future physicians, it is necessary to investigate

**Formatted:** Space Before: 0 pt, Add space between paragraphs of the same style, Line spacing: single

Formatted: Space Before: 0 pt, Line spacing: single

**Commented [JA4]:** I am not sure if you have sent the manuscript for an English editor.

**Commented [JA5]:** Please mention its reliability and validity.

Commented [JA6R5]: It is not enough to put the reference. The reader will not go to the reference to understand the tool better. Please explain more about the tool. Was it universally used? Why this instrument in particular?

**Commented [JA7R5]:** Is it culturally sensitive? Has it been tested in different countries?

Formatted: Font color: Auto, Highlight

Formatted: Line spacing: Multiple 1.14 li

136 their attitudes toward the doctor-patient relationship in order to identify the nature of the beliefs 137 they hold [11]. Various studies have come forth to describe the attitudes of medical students as they relate to 138

patient-centeredness. Brazilian medical students were found to have strong patient-centered beliefs, as were their American counterparts, while Pakistani students had strong doctor-centered beliefs [11-13]. Scholars in America and Singapore discovered that gender was one of the factors influencing patient-centeredness [13, 14]. Other studies assessing medical student attitudes towards patient-centered care using the Patient Practitioner Orientation Scale (PPOS) have been conducted in Saudi Arabia, Mali, Greece, Sweden, China and Nepal [10, 15, 16, 17, 18, 19]. Studies of this kind in Africa have proven scanty to nonexistent, and thus hopefully this study will

145 shed light on a highly under researched subject matter that forms the scaffold for better delivery 146 147 of care and allow for the evolution of how the doctor-patient relationship is viewed by medical

148 educators and medical students alike.

This study was conducted to find out more onabout the attitudes of medical students towards the doctor-patient relationship and hopefully achieve results that can support the demand for curricula

that foster patient-centeredness. The aims of this study have been to: (1) describe the attitudes of

medical students in their clinical years towards patient-centered care using the Patient Practitioner

Orientation Scale (PPOS), and (2) determine if gender and academic year are associated with

154 patient-centered attitudes.

155 Studies of the kind in the region have proven scanty to nonexistent and thus hopefully this study will have shed light on a highly under researched subject matter that forms the scaffold for better 156 157 delivery of care and, allow for the evolution of how the doctor patient relationship is viewed by

158 medical educators and medical students alike.

> The aims of this study have been to: (1) to quantify and describe the attitudes of 3rd, 4th, 5th and 6th year medical students towards patient-centered care using the patient practitioner orientation scale (PPOS) and (2) to determine the factors (gender, academic year, etc.) associated with patientcentered attitudes.

163

159

160 161

162

139

140 141

142

143

144

149

150

151

152

153

164 165

167

**MATERIALS & METHODS** 166

Study design and participants

168 We conducted a descriptive, cross-sectional study at the faculty of medicine. University of 169

KhartoumKhartoum's Faculty of Medicine, where a 6-year undergraduate-the medical curriculum

170 is fostered. Commented [JA8]: What is the synthesis of those articles? were they homogenous in their results? What did they show?

Commented [JA9]: Do you have references to the culture in your area that you have mentioned in your rebuttal letter? Can you describe more the current culture in your area and thus the importance to explore this in a research

Formatted: Font color: Auto

Formatted: Font color: Auto

Formatted: Space Before: 12 pt, Line spacing: Multiple 1.14 li

Commented [JA10]: You should explore in your literature review why you have thought of those two factors? Are there previous studies that allude to the importance of those factors? Are there other factors known in the literature?

Formatted: Space Before: 0 pt, After: 0 pt

Formatted: Space Before: 0 pt

Formatted: Font: 12 pt

- 171 The faculty offers an undergraduate bachelor's degree in medicine to a total of 2,335 students,
  172 spread out across 6 years.
- 173 The program consists of is divided into 3 years that constitute the Basic Clinical Sciences leg of
- the curriculum and are pre-clinical years followed by an additional-3 clinical years where the
- 175 learning consists entirely. The majority of attendees are female. Clinical Sciences.
- 176 It is worth noting that clinical-rotation is introduced in the 3<sup>rd</sup> year of medical training, wherein 177 students start attending occasional clinical rounds in two main subjects, namely; surgery and
- 178 internal medicine.
- 179 Clinical round rotation then becomes more begins in the third year and grows increasingly regular
- and frequent as students advance inprogress through their medical years, reaching its pinnacle in
- 181 the 6<sup>th</sup> and final year of the medical education program.
- Participants were chosen to be from among medical students in their 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup> third, fourth, fifth, and 6<sup>th</sup> years ixth years (clinical years) of medical education whom have study who, had received
- 184 exposure to patients that ranges ranged from a minimal to a full regular hands-on experience.

### Instrument

185

186

- Data were collected by way of of a pretested, structured, close-ended, and self-administered, previously devised and standardized scale, in addition to as well as fields aimed at the acquiring
- 189 of designed to collect participant sociodemographic data of participants.[7]
- information. Pretesting (pilot survey) was conducted on 14 students chosen at random to test for questionnaire field understanding and practicality.
- 192 <u>-: their results were not part of the final sample.</u> The questionnaire consisted of a total of 21 fields
- that included, sociodemographic data; with age, gender, and study year constituting the first 3 fields, respectively.
- An 18-item instrument, which uses a 6-point <u>Lickert Likert</u> scale ranging from strongly agree (given a score of 1) to strongly disagree (given a score of 6), known as the <u>Patient Practitioner</u>
- Orientation Scale (PPOS)), was used to measure the students' attitudes toward the doctor-patient relationship.
- Overall mean scores were calculated and could range from 1\_(doctor-centered or paternalistic) to
- 6 (patient-centered or egalitarian). Scores higher than 3.5 indicate patient centered orientations.[8]
   In addition to a total) [7]. All questionnaire items presented were in the English language. Along
- 201 In addition to a total) [7]. All questionnaire items presented were in the English language. Along with an overall score, the PPOS measuresgauges attitudes towardsregarding the doctor-patient
- 203 relationship along interaction on two subscales, namely; Sharing: sharing and Caring.
- 204 <u>caring.</u> The <u>Sharingsharing</u> subscale is composed of questions 1, 4, 5, 8, 9, 10, 12 and 15, while the <u>Caringcaring</u> subscale is composed of questions 2, 3, 6, 7, 11, 13, 14, 16 and 17 of the items
- 206 constituting the questionnaire. The sharing score measures responding individual's level of support
- 207 <u>for</u> the degree to which the respondent believes idea that power and control should be shared between the patient and the doctor should share authority and patient.
- between the patient and the doctor should share authority and patient.
   decision-making is indicated by the sharing score. The caring score measures the degree to
- which assesses how concerned a respondent is with the respondent cares about the value importance
   of warmth and support in the doctor-patient relationship and the degree to which the respondent

**Commented [JA11]:** Is the third year preclinical? Are they introduced to patients?

Formatted: Font color: Text 1

Formatted: Font color: Text 1

Formatted: Font color: Text 1

Formatted: Line spacing: Multiple 1.14 li

Formatted: Font color: Text 1

Formatted: Justified

**Commented [JA12]:** Is there a total score the sum of all the fields or the mean one ach question

212 believes interaction as well as how strongly they feel that the doctor should inquire ask about 213 psychosocial matters.

Mean psychological issues. The mean scores for each of the subscales were calculated for the nine items in each of the sharing and caring scales and could, as well, range from 1\_(doctor-centered or paternalistic) to 6 (patient-centered or egalitarian).

218

214

215

216 217

219

220

221

222

223

224

225

226

227

228

229

230

231

232

233

234

235

# Sampling and data collection

The survey was administered to 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup> and 6<sup>th</sup>-year students, all of whom had had varying degrees of clinical rotation. Students in these years were especially chosen since they represent the most experienced and mature students and because their opinions would be more carefully considered than those of their first- and second-year counterparts, who have had no clinical exposure. The corresponding total number of students enrolled in each year werewas as follows: 350 students in their third year, 346 students in their fourth year, 311 students in their fifth year, and 325 students in their sixth year. Sample The sample size was calculated using Slovin's formula, which amounted to 308 participants. The designated sample size of 308 was increased by an additional 15% to allow for the making up of non-responses encountered during the period of data collection, giving a sum-total of 353 participants.

\_Systematic stratified random\_(probability) sampling technique was employed and applied to a \* database containing student names obtained from the faculty administration. An interval was calculated and run through the database for the selection of participants. 353 students were invited to participate by filling out an online survey, which was sent to targeted individuals on various social media platforms due to CovidCOVID-19 restrictions on accessibility to students. The survey consisted of 21 fields requiring and took an average of 5 minutes to be completed complete. Data werewas collected throughoutfrom late December of 2020 and intoto late January of 2021.

236 237 238

239

240

## Statistical analysis

- Data collected werewas cleaned and coded in a Microsoft Excel 2019 spreadsheet and then before being entered
- 241 into and analyzed using with the Statistical Package for Social Sciences (SPSS) version 23.
- 242 Descriptive The descriptive statistics applied included; frequencies and percentages for the 243 description of demographics as well as means for the average Lickert Likert scale responses.
- 244 Probability Assumptions of normality of distribution were assessed using Kolmogorov-Smirnov 245 test, and probability tests were performed to examine the relationships between PPOS scores,

246 Caring the caring and

247 Sharingsharing subscale scores, and demographic variables. Student's t-test was run to examine 248 the relationship between gender and Overall the overall PPOS score; and that between gender and

249 Caringthe caring and Sharingsharing subscale scores. Commented [JA13]: This statement is not complete. It is still not clear why you went for sampling rather than convience sample

Commented [JA14]: Was the stratification by gender and year? Your factors that you want to study in your research hypothesis.

Formatted: Space After: 0 pt

Commented [JA15]: What social media platforms? How do you know the social media platform of medical students? Why not use their medical school email?

Formatted: Font: (Default) +Headings CS (Times New

Formatted: Font: (Default) +Headings CS (Times New Roman)

Formatted: Justified

Formatted: Font: (Default) +Headings CS (Times New Roman)

Formatted: Font: (Default) +Headings CS (Times New Roman)

Formatted: Font: (Default) +Headings CS (Times New Roman)

Formatted: Font: (Default) + Headings CS (Times New

Formatted: Font: (Default) +Headings CS (Times New

Formatted: Font: (Default) +Headings CS (Times New

Formatted: Font: (Default) + Headings CS (Times New

Formatted: Font: (Default) +Headings CS (Times New Roman)

Formatted: Font: (Default) +Headings CS (Times New

Formatted: Font: (Default) + Headings CS (Times New Roman)

250 The difference in means across different study years was compared using one-way 251 Analysis analysis of Variance wasvariance (ANOVA) for both the overall PPOS scores and the 252 Caringcaring and Sharingsharing subscale scores. 253

Statistical significance was set as a p-value < Post-hoc comparisons with the Bonferroni test were conducted to detect differences among the subgroups, P-values of 0.05 or less were considered

255 significant. 256

254

257

258

259

260

261

266

268

269

270

272

## **Ethical approval**

Ethical clearance was obtained from the Ethical Committee at the Department of Community Medicine, Faculty of Medicine, University of Khartoum. Ethics approval ID: 2/2022, Com. med. Med. The objectives and purpose of the study were stated and explained in writing to every participant. Informed written consent was requested and obtained from all participants. The study was based on "Do"do no harm" principles. The participants were not identified.

**RESULTS** 

267 Students from the academic years 3—6 participated in this study (n==353).

Of the eligible 353 students that were invited to participate, 313 students responded by

completing the PPOS instrument, making up an overall response rate of 89%.

The majority of the participants were females, female (65%, while males made up the remainder

271 35% of the sample. The sample distribution by gender and academic year is shown in Table 1.

%). The participants' ages ranged from 20 to 27, and the mean age was  $23 \pm 1.4$ . Table 1 displays

273 the distribution of students.

274 The average total PPOS score for the entire cohort was  $4.08 \left(\frac{1}{2} \pm 0.53 \cdot \text{SD}\right)_{53}$  ranging from 2.39

275

5.56. The distributions of overall PPOS scores by medical school year and gender are shown in 276

277 Figure 1. Higher PPOS scores indicate a-more patient-centered and egalitarian attitudes towards 278

the doctor-patient relationship.

279 The average 'Caring' caring score for the entire cohort was found to be 4.43 (+/ $\pm$  0.58 SD),

280

281 average 'Sharing'sharing score for the entire cohort was 3.72 (+/-± 0.72-SD). Table 2 displays

282 PPOS and subscale scores by country. The total PPOS scores and the scores for the 'Caring' caring

283 subscale and 'Sharing'the sharing subscale differed between males and females.

Female students were found to have a higher total PPOS score (of 4.16  $+/-\pm 0.52$  SD), than their 284

285 male

286 counterparts  $(3.93 + \pm 0.51 - SD)$ .

287 ). Females had also scored higher in the 'Caring' caring and 'Sharing' sharing subscale

288 domaindomains. Upon further investigation, gender was found to be significantly associated with Formatted: Font: (Default) + Headings CS (Times New

Formatted: Font: (Default) +Headings CS (Times New

Formatted: Font: (Default) +Headings CS (Times New Roman)

Formatted: Font: (Default) +Headings CS (Times New

Formatted: Font: (Default) +Headings CS (Times New Roman)

Formatted: Space After: 0 pt

Formatted: Justified

Formatted: Space After: 0 pt, Line spacing: single

Formatted: Space After: 0 pt

Commented [JA16]: You have mentioned earlier that more females attend to the medical school; can you provide the actual gender distribution in the various years and not the sample

Formatted: Space After: 0 pt, Line spacing: single

Formatted: Font: (Default) Times New Roman, Font color: Black

Formatted: Highlight

Commented [JA17]: P-value

the total PPOS score ( $p=\underline{0.000}$ ), 'Caring'the caring subscale score ( $p=\underline{0.001}$ ), and 'Sharing'the sharing subscale score (p=0.006).

**Table 23** displays these results.

PPOS scores were also found to have differed across study years. Lower PPOS scores were observed among 3rd year students  $(3.76 + +\pm 0.52)$  than was observed among those in 6tth6th year  $(4.31 + ++\pm 0.50)$ . With the exception of a slight drop in overall PPOS score in the 5th year, overall PPOS scores showed a steady rise, and werethe difference in means was found to be significantly associated with medical school year (statistically significant (F = 14.7, p = < 0.999001). Table 23 displays these results.

Age, however, did not show a significant association with overall Subsequent Bonferroni testing indicated higher PPOS scores; in fourth (p = 0.001), fifth (p = 0.002) and sixth (p = 0.000) year students as compared with third year students. Sixth year students also demonstrated a significantly higher PPOS score than fourth (p = 0.020) and fifth (p = 0.008) year students, while there was no statistically significant difference in PPOS scores between fourth and fifth-year students (p = 1.000).

### DISCUSSION

This study explored the attitudes of medical students in clinical years towards the doctor patient relationship using the Patient Practitioner Orientation Scale (PPOS), a previously validated instrument.[7]

To the best of our knowledge, this is the first Sudanese-study to assess the attitudes of be conducted in Sudan to evaluate medical students towards students' perceptions toward the doctor—patient relationship interaction. Comparing Sudanese medical students' scores with scores from around the world allows for a more comprehensive understanding of the attitudes displayed by Sudanese medical students.

where very little attention is directed to administering curricula that nurture and foster patient-centeredness and where the nature of medical practice is greatly impoverished in the cornerstones of ideal delivery of care. Our findings have shown that our sample of Sudanese medical students exhibit patient-centered inclinations, as indicated by an overall PPOS score of 4.08. Scores higher than 3.5 indicate patient centered orientations.[8]

Overall PPOS scores compared to those of students from different parts of the world are as follows: Pakistan (3.40), China (3.63), Nepal (3.7), KSASaudi Arabia (4.00), USAmerica (4.57), and Brazil (4.66).[4, 5, 7-10]

) [11-13, 15, 18, 19]. Medical students at the University of Khartoum have demonstrated patient—centeredness in every possible domain; including the overall PPOS, Sharingsharing and Caringcaring subscales. Their scores varied to from those of their Malian counterparts, which had been lower in all domains. Overall PPOS scores, Sharing and Caringsharing and caring subscale scores for Malian students were 3.38, 3.04 and 3.68, respectively, as opposeopposed to the 4.08, 3.72 and 4.43 scored by our sample of Sudanese medical students in the same respective domains. [12] [10].

Formatted: Line spacing: single

**Formatted:** Justified, Space After: 0 pt, Line spacing: single

Formatted: Font: (Default) Times New Roman, Font color: Black

Formatted: Font: (Default) Times New Roman, Font color: Black

Formatted: Space After: 0 pt

**Commented [JA18]:** The results were contrary to your expectations. Can you elaborate and try to give an explanation?

**Formatted:** Font color: Auto, Not Superscript/ Subscript 329 Females, whom who have been known to score higher overall PPOS scores and are therefore

330 associated with patient-centered attitudes, were found to have higher scores than their male

331 counterparts in this part of the world as well. (Female students' overall PPOS score 4.16, Male

332 students' overall PPOS score 3.93, p< 0.05).[5]

These findings have been consistent towith what was found by researchers in the USAmerica, 333

334 Singapore, China, Greece, Sweden, and Brazil, where females were found to have scored higher 335

overall on the PPOS.[5, 8, 11, 13-15]

336 [12-14, 16-18]. In Pakistan and Nepal, however, females were found to have the same distribution

337 of PPOS scores as males. [6, 9] [11, 19]. The differences observed in this study between male and 338 female overall PPOS scores and mean caring and sharing scores have shown that females tend to

339 be more patient-centered as they've scored higher in all the corresponding domains, which is

340 attributable to their better communication abilities [20],

341 The mean Sharing subscale score (3.72) was lower than those that of medical students in 342 Nepal (3.91), KSASaudi Arabia (4.2) and Brazil (4.10). They were; however, higher than the 343 scores However, they outperformed those of medical students in China (2.88), Mali (3.04), and

344 Pakistan (3.18<del>).[6, 8-11,</del>) [10-12].

348

349

350

351

352

353

358

359

360

361

362

363

364

365

366

367

368

369 370

, 15, 18, 19]. While the mean Caringcaring subscale score (4.43) compared to those of other 345 medical students' from around the world are as follows; Nepal (3.51), Pakistan (3.63), Mali (3.68), 346

347 KSASaudi Arabia (3.8), China (4.53), and Brazil (5.20), [6, 8-11, ) [10-12]

15, 18, 19]. These differences might be explained by religious, cultural, and socio-economic differences between countries. Students, as every country varies in its nature of expressing empathy and the extent to which emotion and feeling are relayed [18]. How readily doctors communicate with their patients largely stems from cultural constraints governing the flow of information during the encounter, and as such, a more conservative community would have fewer opportunities for contact between people of different sexes, including patients and doctors, and

354 would therefore greatly impact the quality of the exchange [15].

355 Our students scored higher in the 'Caring' caring subscale domain (4.43) than they did in the 356 'Sharing'sharing subscale domain (3.72), indicating that they are more interested in Caringcaring

357 about their patients than they are in Sharingsharing information with them.

This quality has also been exhibited by students in China where the culture there is known to prefer doctors who are more inclined to make "doctor-based" decisions on the patients' behalf taking into consideration their psycho-social status, this is unlike the Western culture which prefers doctors to more openly share items relating to the healthcare of patients. [8] [18]. The finding of a higher mean caring subscale score could be explained by the possibility that students are aware of the patients' desire for empathy and the creation of connections that allow for mutual channels of understanding [21]. However, it is a widely held belief in Sudanese society that medical professionals must interview patients with the utmost authority or else their medical judgment will be questioned. As a result, decision-making is seen as being solely the responsibility of the doctor, and patient input is not necessarily valued. Such deeply ingrained ideas can make it difficult for our medical students to better express themselves in the sharing realm.

This finding of higher mean Caring subscale score could be explained by the fact that students might be aware of the importance of empathy and relating to patients in a way that establishes a

371 bond which allows for mutual channels of understanding.

Commented [JA19]: Awkward statement; not clear which section is referring to your results or the current literature.

Commented [JA20R19]: This could have been present in the introduction explaining why you want to measure the factor of gender

Formatted: Font color: Text 1

Formatted: Space Before: 12 pt

Formatted: Font color: Auto

Formatted: Font color: Auto

Commented [JA21]: It is better to synthesize the data to understand how your culture is similar to what country rather than just listing the countries. How do you perceive the cultures in the different coutrnies as different from yours and in what aspect

Formatted: Line spacing: single, Don't adjust space between Latin and Asian text, Don't adjust space between Asian text and numbers

Commented [JA22]: This paragrpah is way better than the earlier paragraph about sharing. In this paragprah you summarised the results and gave an interpretiaotn. Please revise the earlier paragaph.

Formatted: Not Superscript/ Subscript

Overall PPOS scores were also found to be positively associated rise significantly with advancing school year (p = < 0.000). With the exception of a very small dip in 5<sup>th</sup> year all other consecutive years have shown that overall PPOS scores had risen substantially. This finding is contradictory to This finding contradicts what was found discovered among American medical students and Greek medical students where, who saw a drop in overall PPOS scores was associated with advancing as their school year. This finding; advanced [13, 16]. It, however, was consistent with findings among students in Brazil, where it was reported that students' overall PPOS scores experienced a rise across consecutive medical school years and were therefore highest higher among students of later years than they were among those in the earlier years-

[12]. Other studies have demonstrated no change in overall PPOS scores among students across consecutive school years. Those These were the studies from Pakistan, Singapore, and Sweden, wherewhich all reported that students' students' overall PPOS scores were steady remained stable and experienced nodid not decline throughout their years of medical education, indicating that students were did not getting any become less or more patient -centered as they advanced in the their years of medical education. [6, 13, 15]

progressed [11, 14, 17]. This positive association of overall PPOS score with advancing school year among our students suggests that as students advanced in their medical years, they were growingbecame more and more patient-centered and were in fact not, rather than drifting away, as was reported by Haidet and companions, from the idealism they held atin the earlier years of medical school as they grewbecame more and more engrossed in the biomedical aspects of disease. [5], as Haidet and colleagues reported [13]. The rise in patient-centeredness demonstrated by students may be attributed to their rising maturity and clinical exposure as they delve even further into clinical training, spend more time coming into contact with patients, and better appreciate the value of practicing ideals that would refine their encounter with patients and boost health outcomes.

Limitations

372

373

374

375

376

377

378 379

380

381

382

383

384

385

386

387

388

389

390

391

392

393

394

395

396

397 398

399

400

401

402

403

404

405

406

407

408

409

410

The differences observed in purpose of this study between male and female overall PPOS scores, mean 'Caring' and mean 'Sharing scores have shown that females tend to be more patient centered as they've scored higher in all the corresponding domains which is attributable to their better communication abilities.[16]

This research has attempted been to reflect the attitudes of capture medical students in clinical years towardsstudents' perceptions toward the doctor-patient relationship, but there remains to have been short comings which when are still gaps that, if addressed in future researches research on the same subject mattertopic, should allow for a more comprehensive exploration, assessment, and understanding of patient-centeredness among medical students. The It's important to note that our study was conducted on students from has a number of limitations. Such limitations include a restriction to one medical school. It would be preferable if further studies included students from a number of medical schools to allow for a broader sampling.

Commented [JA23]: Some explain the decrease in the empathy witih time due to burnout and some bad role models; can you explore that or describe your culture or provide reference to burnout and hidden curriculm in your part of the world

Formatted: Line spacing: Multiple 1.15 li

Formatted: Font color: Text 1 Formatted: Font color: Text 1

Formatted: Font color: Text 1 Formatted: Font color: Text 1

\_The eross sectional\_nature of the study design does not allow for follow—up comparisons to be made, and thus future researches researchers might want to consider longitudinal designs in an attempt to better understand the changes in patient—centeredness experienced by medical students as they evolve in their medical undergraduate years. Future research should try to look into medical students' real behaviors towards the doctor-patient relationship since the PPOS only measures attitudes and orientations towards that interaction, not actual behaviors.

The PPOS only measures attitudes and orientations of medical students towards the doctor patient relationship and not actual behaviors, future researches must attempt to investigate the behaviors of medical students towards the doctor patient relationship as well.

# CONCLUSION

It has been found that the medical students at the University of Khartoum in <u>their</u> clinical years display a satisfactory level of patient-<u>-</u>centeredness, and that gender plays a role <u>onin</u> the degree of patient-<u>-</u>centeredness exhibited by an individual, as has also been reported by other studies.

Patient centeredness was found to be positively associated with overall PPOS scores and thus—Our data also suggests that students are getting becoming more patient—centered as their school year advanced.

advances. It was also showndemonstrated that more work needs to be done to address the fact that students students orientations were not as competentmore patient-centered in the 'Sharing' caring facet of patient centeredness as they were and less so in the 'Caring's haring one, which warrants calls for further investigation as to into why these differences in scores have come to exist. Close attention must be paid to the role of hidden curricula as it forms an indirect means of delivering implicit messages to students which might be a factor in driving away their patient centeredness, the unintentional indoctrination associated with the "Hidden curriculum" has been defined as influences that exist outside the formal medical education at an organizational and cultural level.[17]

# **Strengths & limitations of this study**

- 1. First Sudanese study to assess the attitudes of medical students towards the doctor patient relationship
- 2. The study was conducted on students from one medical school.
- 3. The cross sectional nature of the study does not allow for follow up comparisons to be made.
- PPOS only measures attitudes and orientations of medical students towards the doctor patient relationship and not actual behaviors.

Formatted: Tab stops: 0.85", Left

**Commented [JA24]:** Need to provide future or practical implications of your results.

Formatted: Font: 12 pt, Not Bold Formatted: Space Before: 0 pt, Tab stops: 0.85", Left Acknowledgments Formatted: Font: (Default) + Headings CS (Times New The authors would like to thank Dr. Edward Krupat for permitting the use of the Patient Formatted: Space Before: 0 pt Practitioner Orientation Scale and for the very helpful material he shared with us, Dr. Elfatih Malik for his keen and constructive words and for the incredible heart and passion he puts into teaching, and all the students who participated in this study for their contribution to this work. Formatted: Left, Space Before: 0 pt 

### **REFERENCES:**

476

477

478

479

480

481

482

483

484

485

486

487

488

489

490

491

492

493

494

495

496 497 498

499

500

501

502

503

504

505

506

507

508

509

510

511

512

513

514

515

516

517 518

519

- Simpson M, Buckman R, Stewart M-et al., Maguire P, Lipkin M, Novack D, Till J, Doctor-patient communication: the Toronto consensus statement.-BMJ-1991; 303:1385-1387. doi: DOI 10.1136/bmj.303.6814.1385
- Ishikawa H, Hashimoto H, Kiuchi T. The evolving concept of patient-centeredness in patientphysician communication research. Social Science & Medicine 2013; 96:147-153. DOI 10.1016/j.socscimed.2013.07.026
- Aljuaid M, Mannan F, Chaudhry Z, Rawaf S, Majeed A. Quality of care in university hospitals in Saudi Arabia: a systematic review. BMJ Open 2016; 6:e8988. DOI 10.1136/bmjopen-2015-008988
- 4. Fallowfield LJ. Treatment decision-making in breast cancer: the patient–doctor relationship.

  Breast Cancer Research and Treatment 2008; 112:5–13. DOI 10.1007/s10549-008-0077-3
- Henbest R, Stewart M. Patient-centeredness in the consultation. I: A method for measurement. Byrne P, Long B. Doctors talking to patients: A study of the verbal behaviour of general practitioners consulting in their surgeries. London: Her Majesty's Stationery Office 1976.
  - 5. Family Practice 1989; 6:249-259. DOI 10.1093/fampra/6.4.249
  - 3-6. Krupat E, Yeager C, Putnam S. Patient role orientations, doctor-patient fit, and visit satisfaction.-Psychology & Health-2000; 15:707-719. doi:10.1080/08870440008405481
- Henbest R, Stewart M. Patient centeredness in the consultation. 1: A method for measurement. Family Practice 1989;6:249-259. doi:10.1093/fampra/6.4.249
- 5. Haidet P, Dains J, Paterniti D et al. Medical student attitudes toward the doctor patient relationship. *Medical Education* 2002;36:568-574. doi:10.1046/j.1365-2923.2002.01233.x
- Ahmad W, Krupat E, Asma Y et al. Attitudes of medical students in Lahore, Pakistan towards the doctor patient relationship. PeerJ 2015;3:e1050. doi:10.7717/peerj.1050
  - Krupat E, Hiam CCM, Fleming M et al-MZ, Freeman P, Patient-Centeredness and its Correlates
    among First Year Medical Students.—The International Journal of Psychiatry in Medicine—1999;
    29:347-356. doi:DOI 10.2190/dvcq-4lc8-nt7h-ke0l
  - 8. Liu W, Hao Y, Zhao X et al. Gender differences on medical students' attitudes toward Hafferty FW. Beyond curriculum reform: confronting medicine's hidden curriculum. Academic Medicine 1998; 73:403–7. DOI 10.1097/00001888-199804000-00013
  - Campbell C, McGauley G. Doctor—patient relationships in chronic illness: insights from forensic psychiatry. BMJ 2005; 330:667–670. DOI 10.1136/bmj.330.7492.667

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

Formatted: Left, Line spacing: Multiple 1.08 li, Numbered + Level: 1 + Numbering Style: 1, 2, 3, ... + Start at: 1 + Alignment: Left + Aligned at: 0.25" + Indent at: 0.5"

Formatted: Font: (Default) +Body (Calibri), 11 pt, Not Italic, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto. Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt

| Formatted |   |
|-----------|---|
| Formatted |   |
| Formatted |   |
| Formatted |   |
| Formatted |   |
| Formatted | ۲ |

Formatted ....
Formatted ....

Formatted ....
Formatted ....
Formatted ....
Formatted ....

Formatted ....
Formatted ....
Formatted ....
Formatted ....

Formatted ....
Formatted ....

Formatted
Formatted

520 521 10. Hurley EA, Doumbia S, Kennedy CE, Winch PJ, Roter DL, Murray SM, Harvey SA. Patient-centred 522 careattitudes among medical students in Mali, West Africa: a cross-sectional survey conducted spacing: Multiple 1.08 li 523 in Heilongjiang, China. study. BMJ Open 2018; 8:e019224. DOI 10.1136/bmjopen-2017-524 525 color: Auto, Pattern: Clear 526 Ahmad W, Krupat E, Asma Y, Fatima N, Attique R, Mahmood U, Waqas A. Attitudes of <del>8.</del>11. color: Auto. Pattern: Clear 527 medical students in Lahore, Pakistan towards the doctor–patient relationship. 528 PeerJ 2019;7:e7896. doi: 2015; 3:e1050. DOI 10.7717/peerj. 78961050 color: Auto, Pattern: Clear 529 530 12. Ribeiro M, Krupat E, Amaral C. Brazilian medical students' attitudes towards patient-centered 531 care. Shankar PR, Dubey AK, Subish P, et al. Medical Teacher 2007; 29:e204-e208. DOI 532 10.1080/01421590701543133 533 534 13. Haidet P, Dains JE, Paterniti DA, Hechtel L, Chang T, Tseng E, Rogers JC. Medical student attitudes toward the doctor-patient relationship. Medical Education 2002; 36:568-574. DOI 535 536 10.1046/j.1365-2923.2002.01233.x 537 538 14. Lee KH, Seow A, Luo N, Koh D. Attitudes of first year medical students towards the doctor-539 patient relationship. JNMA J Nepal Med Assoc 2006;45:196-203. doi:10.31729/jnma.465-: a 540 prospective study in an Asian medical school. Medical Education 2008; 42:1092-1099. DOI 10.1111/j.1365-2923.2008.03157.x 541 542 543 <del>10.</del>15. Fothan A, Eshaq A, Bakather A. Medical Students' Perceptions of the Doctor-Patient Formatted 544 Relationship: A Cross-Sectional Study from Saudi Arabia.-\_Cureus-\_Published Online First: 2019-**Formatted** 545 doi: DOI\_10.7759/cureus.5053 **Formatted** 546 Formatted 547 11. Ribeiro M, Krupat E, Amaral C. Brazilian medical students' attitudes towards patient centered **Formatted** 548 care- Medical Teacher 2007;29:e204-e208. doi:10.1080/01421590701543133 549 **Formatted** 550 **Formatted** 551 12. Hurley E, Doumbia S, Kennedy C et al. Patient centred attitudes among medical students in **Formatted** 552 Mali, West Africa: a cross-sectional study. BMJ Open 2018;8:e019224. doi:10.1136/bmjopen-**Formatted** 553 554 **Formatted** 13. Lee K, Seow A, Luo N et al. Attitudes towards the doctor patient relationship: a prospective 555 **Formatted** study in an Asian medical school. Medical Education 2008;42:1092-1099. doi:10.1111/j.1365 556 **Formatted** 2923.2008.03157.x 557 **Formatted** 558 559 Tsimtsiou Z, Kerasidou O, Efstathiou N<del>-et al.</del>, <u>Papaharitou S, Hatzimouratidis K,</u> **Formatted** 560 Hatzichristou D. Medical students' attitudes toward patient-centred care: a longitudinal **Formatted** 561 survey.- Medical Education- 2007; 41:146-153. doi: DOI 10.1111/j.1365-2929.2006.02668.x **Formatted** 562 **Formatted** 

| Torritated: Forte (Delaute) Foody (Cambril), 11 pt, 10 | ormatted: Font: (Default) + B | Body (Calibri), 11 pt, | , Fon |
|--|-------------------------------|------------------------|-------|
| color: Auto  | olor: Auto                    |                        |       |

Formatted: Left, Space Before: 0 pt, After: 8 pt, Line

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font

Formatted: Left, Space Before: 0 pt, After: 8 pt, Line spacing: Multiple 1.08 li, Numbered + Level: 1 + Numbering Style: 1, 2, 3, ... + Start at: 1 + Alignment: Left + Aligned at: 0.25" + Indent at: 0.5"

Formatted: Font: (Default) +Body (Calibri), 11 pt, Not Italic, Font color: Auto, Pattern: Clear

| rormatteu                                    | L       |
|--|---------|
| Formatted                                    | (       |
| Formatted                                    | (       |
|  |         |
| Formatted: List Paragraph, No bullets or nun | nbering |
| Formatted                                    | [       |
| Formatted                                    | (       |
|  |         |

[... [...

Formatted

583

| <del>15.</del> 17.   | Wahlqvist M, Gunnarsson RRK, Dahlgren G-et al, Nordgren S. Patient-centred attitude |  |
|--|---|--|
| among medical students: Gender and work experience in health care make a |   |  |
| differe  | enceMedical Teacher2010; 32:e191-e198. doi: <u>DOI_</u> 10.3109/01421591003657451_  |  |

- 18. Liu W, Hao Y, Zhao X, Peng T, Song W, Xue Y, Tao S, Kang Z, Ning N, Gao L, Cui Y, Liang L, Wu Q. Gender differences on medical students' attitudes toward patient-centred care: a cross-sectional survey conducted in Heilongjiang, China. PeerJ 2019; 7:e7896. DOI 10.7717/peerj.7896
- Shankar PR, Dubey AK, Subish P, Deshpande VY. Attitudes of first-year medical students towards the doctor patient relationship. JNMA J Nepal Med Assoc 2006; 45:196–203. DOI 10.31729/jnma.465
- 16-20. Roter D, Hall J, Aoki Y. Physician Gender Effects in Medical Communication. JAMA 2002; 288:756. doi:DOI\_10.1001/jama.288.6.756
- 17. Hafferty F. Beyond curriculum reform. Academic Medicine 1998;73:403-7.doi:10.1097/00001888-199804000-00013
  - 21. Ting X, Yong B, Yin L, Mi T. Patient perception and the barriers to practicing patient-centered communication: a survey and in-depth interview of Chinese patients and physicians. Patient Education and Counseling 2016; 99:364-369. DOI 10.1016/j.pec.2015.07.019

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

**Formatted:** Font: (Default) +Body (Calibri), 11 pt, Not Italic, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto, Pattern: Clear

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto

Formatted: Font: (Default) +Body (Calibri), 11 pt, Font color: Auto

**Formatted:** Left, Indent: Before: 0.5", Space Before: 0 pt, After: 8 pt, Line spacing: Multiple 1.08 li

Formatted: Font: (Default) +Body (Calibri), 11 pt

Formatted: Font: (Default) +Body (Calibri), 11 pt, Not Italic

Formatted: Font: (Default) +Body (Calibri), 11 pt

Formatted: Font: (Default) +Body (Calibri), 11 pt

Formatted: Font: (Default) +Body (Calibri), 11 pt