

Relationship between emotional intelligence and empathy towards humans and animals

Raquel Gómez-Leal^{Corresp., 1}, **Ana Costa**², **Alberto Megías-Robles**¹, **Pablo Fernández-Berrocal**¹, **Luísa Faria**²

¹ Department of Basic Psychology, Faculty of Psychology, University of Málaga, Málaga, Spain

² Faculty of Psychology and Education Sciences, University of Porto, Porto, Portugal

Corresponding Author: Raquel Gómez-Leal
Email address: raqgomlea@uma.es

Previous research has highlighted that Emotional Intelligence (EI) is related to an array of positive interpersonal behaviours, including greater human empathy. Nonetheless, although animals are an integral part of our lives, there is still a lack of clarity regarding the way in which EI relates to empathy towards animals. The aim of this study was to investigate the relationship between EI and empathy towards humans and animals. We used the Trait-Meta Mood Scale to assess EI, the Interpersonal Reactivity Index to assess empathy for humans, and the Animal Empathy Scale to assess empathy for animals. Our findings revealed a positive relationship between empathy for humans and animals. In addition, the results also supported the idea that EI is positively related to empathy for humans, while the relationship between EI and empathy for animals was dependent on whether or not the participants had experience with pets. These findings provide a better understanding of the mechanisms underlying empathic behaviour and suggest that empathy for humans and animals can be influenced by different factors. Limitations and future lines of research are discussed.

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Abstract

Previous research has highlighted that Emotional Intelligence (EI) is related to an array of positive interpersonal behaviours, including greater human empathy. Nonetheless, although animals are an integral part of our lives, there is still a lack of clarity regarding the way in which EI relates to empathy towards animals. The aim of this study was to investigate the relationship between EI and empathy towards humans and animals. We used the Trait-Meta Mood Scale to assess EI, the Interpersonal Reactivity Index to assess empathy for humans, and the Animal Empathy Scale to assess empathy for animals. Our findings revealed a positive relationship between empathy for humans and animals. In addition, the results also supported the idea that EI is positively related to empathy for humans, while the relationship between EI and empathy for animals was dependent on whether or not the participants had experience with pets. These findings provide a better understanding of the mechanisms underlying empathic behaviour and suggest that empathy for humans and animals can be influenced by different factors. Limitations and future lines of research are discussed.

Keywords

Emotional intelligence; Empathy; Empathy for humans; Empathy for animals.

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Nowadays it is generally accepted that the intelligent use of emotions has a positive impact on the psychological adaptation of the individual to their environment (Mayer & Salovey, 1997; Salovey et al., 1999; Salovey et al., 1995), providing them with a better chance of success (Mayer et al., 2008). Based on this perspective, research conducted within the field of emotional intelligence (EI) has made a significant contribution to knowledge and evidence regarding the positive effects of emotions. In particular, research in recent decades indicates that an array of positive outcomes can be attributed to higher levels of EI, including improved well-being and mental health (Martins et al., 2010; Ince et al., 2019), academic or professional performance (Costa & Faria, 2015; O'Boyle et al., 2011), prosocial behaviour and satisfaction with social networks (Ciarrochi et al., 2000; Mayer et al., 1999), lower levels of clinical symptomatology (Bastian et al., 2005; Megías et al., 2018a) and aggressive or disruptive behaviour (Brackett et al., 2004; Davis & Humphrey, 2012; Lopes et al., 2011; Megías et al., 2018b).

91 In this regard, research has also been devoted towards exploring the relationship between
92 EI and empathetic behaviours, namely the positive effects of EI on empathy for other humans.
93 Nonetheless, to date no research has addressed the specific relationship between EI and empathy
94 for animals, in spite of the fact that animals play a very important role in our society, and are an
95 integral part of culture, leisure, well-being, work, and politics. In fact, public opinion would
96 suggest that people who show sensitivity to nonhuman species have greater emotional abilities.
97 However, the analysis of well-known cases, such as activists who violate human rights to save
98 animals or even Hitler and his Nazi companions who were animal lovers (Paton, 1993),
99 demonstrate that these relationships may be more complex than they might appear. This study
100 presents a preliminary attempt to extend knowledge on the relationship between EI and empathy
101 towards humans and animals.

102 *EI and empathy towards humans*

103 EI can be conceptualized as the capacity to process emotional information and comprises
104 the “ability to perceive accurately, appraise, and express emotion; the ability to access and/or

105 generate feelings when they facilitate thought; the ability to understand emotion and emotional
106 knowledge; and the ability to regulate emotions to promote emotional and intellectual growth”
107 (Mayer & Salovey, 1997, p. 10). Thus, both intrapersonal and interpersonal emotional abilities are
108 considered to fall under this category of mental abilities (Mayer & Salovey, 1997).

109 Particular interest has been paid to the link between EI and empathy, since the latter
110 constitutes a relevant factor in social interaction and prosocial behaviour (Gilet et al., 2013).
111 Empathy, as a multidimensional construct that comprises emotional, cognitive and motivational
112 components (Baron-Cohen & Wheelwright, 2004; Cuff, Brown, Taylor, & Howat, 2014), is based
113 on the abilities to recognize, understand, and share the feelings of others (Davis, 1980; de Waal,
114 2008; Preston & de Waal, 2002). More specifically, cognitive empathy reflects the way in which
115 we understand others, their experiences and emotions, emotional empathy involves the emotional
116 response to the experience of others and actually sharing that particular emotional state with the
117 other (Smith, 2006), which often generates an empathic concern, understood as compassion or
118 motivational empathy, which leads a person to take action to relieve the suffering of others
119 (Eisenberg & Miller, 1987; Pfattheicher et al., 2015).

120 Considering that perceiving and understanding emotion in others and emotional
121 awareness are abilities involved in EI, it might be reasonable to suppose that there is a positive
122 relationship between EI and empathy (Schutte et al., 2001). In fact, there are parallels between
123 some of the features of EI and empathy. Petrides et al. (2004) found evidence to suggest that the
124 trait EI models comprise affect-related functioning such as emotional awareness, empathy and
125 relationship skills. According to Mayer and Salovey (1997), an individual with optimum EI can
126 better perceive, understand, and manage their own emotions, and are more likely to be skilled at
127 generalizing these abilities of perceiving, understanding, and managing to the emotions of others.
128 Some authors have even argued that empathy is a result of EI, since the ability to reason about
129 emotions in ourselves and others will have an impact on the accurate interpretation and
130 management of social interactions and emotional experiences (Mayer et al., 2008).

131 Various authors have delved further into this relationship and confirmed that individuals
132 with higher EI are also more empathetic towards other people (Fitness & Curtis, 2005; Mayer et
133 al., 1999; Schutte et al., 2001, 2005). This positive relationship has been established when
134 evaluating EI using different types of measures, including self-report (Fitness & Curtis, 2005;

135 Salovey et al., 2002; Schutte et al., 2001) and performance tests (Ciarrochi et al., 2000; Mayer et
136 al., 1999). In particular, some studies found that attention to emotions correlated positively with
137 the empathy dimensions of empathic involvement and personal distress (Aguilar-Luzón &
138 Augusto, 2009; Extremera & Fernández-Berrocal, 2004). A higher level of emotional clarity and
139 repair has also been positively associated with perspective taking and negatively associated with
140 personal distress, both of which are aspects of empathic behaviour (Aguilar-Luzón & Augusto,
141 2009; Extremera & Fernández-Berrocal, 2004; Ramos et al., 2007).

142 Although the relationship between EI and human empathy has been explored in the
143 literature, rather less attention has been paid to the issue of how EI relates to empathy directed
144 towards other objects, including empathy for animals. Given that empathy is related to the socio-
145 emotional abilities to recognize, understand and share the feelings of others, and that understanding
146 and being aware of the emotional signs in animals (with more or less phylogenetic proximity to
147 humans) can pose particular challenges since this is quite distinct from human interactions, the
148 relationship between EI and empathy towards animals could be quite different from the one
149 established with humans.

150 *Relationship between empathy directed to humans and to animals*

151 Over the past few decades, public opinion has shifted from the traditional conceptions of
152 animals as objects to be used by humans to a broader ethical perspective of care and compassion
153 towards them. In fact, the public attitudes to animals related to increasing sensitivity and concern
154 about animal use have developed in parallel with the stronger beliefs about the ability of animals
155 to experience pain and suffering, along with their cognitive abilities and their sentience (Cornish,
156 Wilson, Raubenheimer, & McGreevy, 2018). This progressive change in society's attitudes
157 towards animals is most likely to be based on the increasing proximity with animals in our daily
158 life (e.g., pets) and on the countless contexts in which housed animals such as zoos, aquariums,
159 museums, sanctuaries, shelters, nature centres and others offer opportunities to have educational
160 experiences with animals and nature (Young, Khalil, & Wharton, 2018).

161 Within the broader research area on the nature of empathy, the earliest studies exploring
162 the relationship between human individuals and other animals emerged and, in particular, these
163 works demonstrated that humans are able to feel empathy for animals (e.g., Emauz et al., 2016;
164 Paul, 2000). Moreover, empathy towards animals seem to have originated in a similar way as that

165 shown towards other humans (Ascione, 1992; Kohl, 2012; Ruckert, 2016). In his precursory
166 research, Paul (2000) elaborated on the previous empathy definition put forward by Eisenberg
167 (1995) and specified that empathy towards animals entailed a vicarious emotional response to the
168 emotions or states of animals, and the cognitive understanding of their thoughts or feelings. For
169 Drane (2009) empathy is the ability to feel what others are feeling, regardless of whether this
170 comes from a direct relationship between humans or animals. Jorge Ritchman (cited in García,
171 2014) also extrapolated empathy towards our relationship with animals, considering this to be
172 fundamental to our coexistence, since it allows us to perceive the damage that we can cause to
173 other species, feel their suffering, or avoid it (García, 2014). More recently, a metanalytic review
174 on empathy for animals defined empathy as a stimulated emotional state that relies on the ability
175 to perceive, understand and care about the experiences or perspectives of another person or animal
176 (Young et al., 2018). Therefore, empathy towards animals comprises the same three abilities as
177 empathy towards humans – affective empathy, cognitive empathy, and empathic concern (Cuff et
178 al., 2014). Affective empathy is the ability to sense or physically experience the emotions of
179 another (Cuff et al., 2014). For instance, when an individual observes an animal in a state of
180 suffering, he will experience distress as if he were responding to the same stimulus (Eres, Decety,
181 Louis, & Molenberghs, 2015). Cognitive empathy is the ability to understand the experiences of
182 others by recognizing and imagining their reality (Cuff et al., 2014), and might support (or not)
183 our affective empathy. For instance, it supports our affective empathy when we believe the animal
184 is suffering because we recognized that it is physically injured; or it does not provide such support,
185 when, for instance, we understand that an animal is isolated due to their specific biological
186 characteristics and it is not a sign of depression. Empathic concern, on the other hand, can motivate
187 a person to take action and relieve the suffering of the animal (Eisenberg & Miller, 1987;
188 Pfattheicher et al., 2015), and in that case, an individual would help an animal that is injured or
189 trapped.

190 Some authors consider that empathy for animals has a strong heritable component and can
191 evolve differently depending on the particular species of animals (Bradshaw & Paul, 2010).
192 Research suggests that the development of empathic behaviour is due to its adaptative components,
193 which would enable pro-social behaviour and inhibit aggression. Another possibility explored by
194 some investigators is that the process of nurturing (e.g., providing food and shelter, care-giving)
195 infants and babies would have had an impact on the development of the empathic behaviours of

196 humans, considering that the ability to empathetically respond to the distress shown by children is
197 a crucial component of the emotional nurturance process (de Waal, 2008).

198 Moreover, the literature also indicates that there is a positive relationship between the
199 empathy directed to humans and animals, although this is not of a high magnitude (Ellingsen et
200 al., 2010; Emauz et al., 2016; Paul, 2000). Other studies have also found that concerns about animal
201 suffering are associated with higher levels of empathy for humans (Ascione, 1992; Komorosky &
202 O'Neal, 2015). However, when exploring whether individuals particularly characterized by high
203 levels of affection towards animals have high levels of affection towards humans, the results are
204 contradictory (Paul, 2005). For instance, a very high level of affection for animals can be related
205 to a displacement of affection from people to pets. Therefore, it is not always evident that in order
206 to be empathetic towards animals the individual should also be empathetic towards humans or vice
207 versa. These findings suggest that empathy for humans and for animals — whilst many times
208 related — are probably not the same unitary construct, representing different psychological
209 concepts or, at least, separately influenced by specific factors (Paul, 2000; Paul, 2005). Perhaps
210 the possibility that both types of empathy have shared and non-shared components or because they
211 act under the influence of specific moderator mechanisms could explain why differences are often
212 observed in the empathic responses shown towards human individuals and other animals (Paul,
213 2000).

214 *EI and empathy towards animals*

215 To date, there are no reports regarding the relationship between EI and empathy directed
216 to animals of any kind, except humans. One could argue that EI is related to several positive
217 emotional outcomes such as empathy for humans (Fitness & Curtis, 2005; Mayer et al., 1999;
218 Schutte et al., 2001, 2005) and that a similar association is likely to be found for empathy towards
219 animals. However, as previously described, the literature on empathy for animals has presented
220 mixed results, that is, supporting the association between attitudinal and prosocial behaviours
221 towards animals and towards people (Ellingsen et al., 2010; Emauz et al., 2016; Komorosky &
222 O'Neal, 2015) or indicating that those behaviours can be independent (Paul, 2005). Moreover, the
223 dynamics of the relationships between individuals are far more complex than those established
224 with animals. One possibility is that the ability to understand and manage emotions based on
225 human interactions might prove to be insufficient to perceive and understand the emotions of

226 animals, which hinders the capacity of humans to empathise with them. Therefore, it is possible
227 that for there to be an association between EI and empathy for animals, the influence of other
228 variables — such as the person's current experience with animals — could be critical. In this
229 regard, EI can be associated with empathy for humans and other positive human-oriented outcomes
230 but might not necessarily be correlated with animal-oriented constructs, for instance, advocating
231 for animal rights, being compassionate towards animals in distress, or taking a stance against the
232 use of animals for scientific purposes.

233 *Gender differences in EI and empathy*

234 Previous studies in the literature have revealed gender differences in EI, and in empathy
235 for humans and animals. Whilst in general, women score higher than men on the main factors that
236 constitute EI, this difference appears to depend on the type of instrument used. Specifically, when
237 a performance-based instrument is used, women score higher than men on all dimensions;
238 however, when using a self-report instrument, particularly the TMMS (Salovey et al., 1995),
239 women tend to score higher than men on the dimension of attention to emotions, and lower on the
240 dimensions of emotional clarity and repair (Cabello & Fernández-Berrocal, 2015; Fernández-
241 Berrocal & Extremera, 2008; Joseph & Newman, 2010; Navarro-Bravo et al., 2019). Further,
242 previous studies indicate that women, compared with men, tend to exhibit higher levels of empathy
243 for both humans and animals (Angantyr et al., 2011; Klein & Hodges, 2001; Paul, 2000; Serpell,
244 2004).

245 *Aim*

246 The main objective of this research was to investigate the relationship between EI and
247 empathy for humans and animals. We conducted a detailed study through the analysis of several
248 EI and empathy sub-dimensions. In addition, we examined the possible effect of previous
249 experience with animals on these relationships. Based on the findings of the previous literature,
250 we also explored possible gender-related differences in the scores of EI and empathy. We
251 hypothesized that (1) there is a positive relationship between empathy for humans and empathy
252 for animals; (2) there is a positive relationship between empathy for humans and EI; (3) with
253 respect to the relationship between EI and empathy for animals, we conducted an exploratory
254 analysis since it is not possible to formulate a clear hypothesis given the mixed findings reported
255 in the previous literature; finally, (4) we proposed that the relationships between EI and empathy

256 for animals may depend on the degree of proximity that the person has with animals
257 (operationalized according to whether they have pets or not).

258 **Methods**

259 *Participants*

260 The sample was composed of four hundred and seventy-one adult volunteers (34.4% male).
261 They were recruited through advertisements at the University of Malaga, social networks, and
262 online platforms. The age of the participants ranged from 18 to 65 years with a mean of 26.15
263 years (SD = 10.10). Two hundred and fifty-eight of the participants were pet owners. All
264 participants were informed that confidentiality and anonymity of the collected data would be
265 assured, and they were treated in accordance with the Helsinki declaration (World Medical
266 Association, 2008). The study was approved by The Research Ethics Committee of the University
267 of Málaga as part of the project PSI2017-84170-R (IRB approval number CEUMA 14-2019-H).

268 *Procedure and instruments*

269 Online questionnaires were completed by the participants through the LimeSurvey
270 platform (<http://limesurvey.org>). The respondents accessed the questionnaires via an email link
271 sent by the authors. An informed consent form was included in the survey, and the participants
272 were assured of confidentiality and anonymity. To avoid missing data, the questionnaires were set
273 up so that blank responses were not allowed. For each participant, this entire process took
274 approximately 20 minutes to complete. The sample size was based on availability, but statistical
275 power should not be a problem given that a power analysis using G*Power 3.1.9 (Faul et al., 2007)
276 determined that 153 was the minimum number of participants required to obtain a power of 0.8
277 according to an alpha of 0.05 and medium effect size.

278 A description of each scale is detailed below:

279 Trait-Meta Mood Scale (TMMS; Salovey et al., 1995). The TMMS is a 24-item self-report
280 scale widely used to assess EI. The questionnaire includes three sub-dimension scores: attention
281 to emotions (awareness of our emotions, the ability to recognize our feelings and know what they
282 mean), emotional clarity (ability to know, understand, distinguish and understand how emotions
283 evolve, ability to integrate emotions in our thinking), and emotional repair (ability to regulate and
284 control positive and negative emotions). Responses are given on a 5-point Likert type scale ranging
285 from 1 (“Disagree strongly”) to 5 (“Agree strongly”). We used the Spanish version of the scale

286 (Fernández-Berrocal et al., 2004). In our study, the scale showed good internal consistency
287 (Cronbach's alpha values of the sub-dimensions ranged between .85 and .91).

288 Interpersonal Reactivity Index (IRI; Davis, 1983) is a 28-item self-report scale used to
289 measure empathy. This scale is composed of four subscales: perspective taking (ability of subjects
290 to adopt other people's point of view), empathic concern (tendency of subjects to experience
291 feelings of compassion and concern towards others), personal distress (tendency of subjects to
292 experience feelings of anxiety and discomfort when witnessing the negative experiences of others)
293 and fantasy (tendency of subjects to identify with fictional characters from books and movies).
294 Each item uses a 5-point Likert scale ranging from 1 ("Does not describe me at all") to 5
295 ("Describes me very well"). We used the Spanish version of the scale (Escrivá et al., 2004). In our
296 study, the scale showed adequate internal consistency (Cronbach's alpha value of the total score
297 was .79 and for the sub-dimensions this ranged between .66 and .76).

298 Animal Empathy Scale (AES; Paul, 2000) is a 22-item self-report scale used to measure
299 empathy for animals through the assessment of the individual's feelings about animals and their
300 treatment. The scale comprises items that enquire about both empathic relationships (e.g., "It
301 makes me sad to see an animal on its own in a cage"; "It upsets me when I see helpless old
302 animals") and non-empathic relationships (e.g., "Dogs sometimes whine and whimper for no real
303 reason"; "Sometimes I am amazed how upset people get when an old pets dies"). Responses are
304 scored by a 9-point Likert scale ranging from 1 ("Disagree strongly") to 9 ("Agree strongly"). We
305 used the Spanish version of the scale in our study (La Torre Gómez, 2017). In our study, the scale
306 showed adequate internal consistency (Cronbach's alpha value of the total score was .87).

307 *Data analysis*

308 First, descriptive statistics were computed to examine the characteristics of the scores of
309 the measures employed, both for the total sample and divided by gender. Second, gender
310 differences were contrasted using t-tests. Third, differences according to pet and non-pet
311 ownership were examined by t-tests. Fourth, Pearson's correlations were conducted to explore
312 associations between the study variables. Fifth, in order to verify if the association between
313 empathy for animals and the variables of empathy for humans and EI are influenced by having
314 pets, additional Pearson's correlation analyses were carried out by dividing the sample into pet
315 owners and non-pet owners. Finally, using Fisher's Z-test, we tested if there were significant

316 differences between the human empathy and EI correlation and the animal empathy and EI
317 correlation, in the latter case for both the total sample and the sample divided according to pet
318 ownership status. Descriptive statistics, t-test, Pearson's correlations, and Fisher's Z-test analyses
319 were carried out using SPSS® version 24.0 (IBM Corporation, Armonk NY, USA) and FZT
320 computator (<http://psych.unl.edu/psycrs/statpage/regression.html>).

321

322 **Results**

323 Table 1 displays the descriptive statistics and gender differences for the variables included
324 in the study. We observed that women, in comparison with men, scored higher on the attention to
325 emotions sub-dimension of EI ($p < .01$, with an effect size by Cohen's standards [Cohen, 1988] of
326 medium [0.34]), in the perspective-taking, empathic concern, fantasy, and personal distress sub-
327 dimensions of human empathy ($p < .01$, small effect size for perspective-taking [0.25], medium
328 effect size for fantasy and personal distress [0.40 and 0.32, respectively], and a large effect size
329 for empathic concern [0.85]), and on the scale of empathy for animals ($p < .01$, medium effect size
330 [0.47]). T-tests comparing pet owners and non-pet owners only revealed significant differences on
331 the scale of empathy for animals, where pet owners obtained a higher score ($p < .01$, medium effect
332 size [0.42]).

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- Insert Table 1 -

335 Pearson's correlation analysis including the total sample (see Table 2) confirmed that
336 scores on the attention to emotions sub-dimension of EI were positively related to all sub-
337 dimensions of human empathy ($ps < .05$); the emotional clarity sub-dimension was negatively
338 related to personal distress, and positively related to fantasy and perspective-taking ($ps < .05$); and
339 the emotional repair sub-dimension was positively related to perspective-taking and fantasy, and
340 negatively related to personal distress ($ps < .05$). Regarding empathy for animals, the results
341 revealed a positive relationship between the levels of empathy for animals and human empathy for
342 the sub-dimensions of perspective-taking, fantasy and empathic concern. Moreover, higher levels
343 of empathy for animals were related to higher EI, but only for the sub-dimension of attention to
344 emotions.

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– Insert Table 2 –

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348 Pearson's correlation analyses conducted by dividing the sample into pet owners and non-
349 pet owners (see Table 3) revealed a positive relationship between empathy for animals and human
350 empathy for the sub-dimensions of perspective-taking and empathic concern in both samples.
351 Moreover, a positive relationship was also revealed between empathy for animals and the human
352 empathy sub-dimension of fantasy, but only for the sample of pet owners. With respect to the
353 relationship between empathy for animals and EI, in the sample of non-pet owners, empathy for
354 animals was not related to any of the sub-dimensions of EI. However, in the sample of pet owners,
355 the results showed that higher levels of empathy for animals were related to higher EI for the sub-
356 dimensions of attention to emotions and repair.

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– Insert Table 3 –

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360 When specific comparisons between correlations were made using Fisher's z-test, it was
361 found that the EI sub-dimension of attention to emotions showed a significantly stronger positive
362 relationship with the human empathy sub-dimensions of perspective-taking ($Z = 3.07, p < .01$) and
363 empathic concern ($Z = 3.59, p < .01$) than with empathy for animals. Emotional clarity showed a
364 significantly stronger correlation with the human empathy sub-dimensions of perspective-taking
365 ($Z = 2.46, p < .05$), fantasy ($Z = 2.14, p < .05$), and personal distress ($Z = 3.46, p < .01$) than with
366 empathy for animals. Finally, emotional repair showed a significantly stronger relationship with
367 the human empathy sub-dimensions of fantasy ($Z = 2.67, p < .01$) and personal distress ($Z = 4.82,$
368 $p < .01$) than with empathy for animals. Finally, we did not find significant differences between
369 the animal empathy and EI correlation when the sample was divided into pet owners and non-pet
370 owners ($Z = 0.76, NS$, for attention to emotions, $Z = 0.22, NS$, for emotional clarity $NS, Z = 1.29,$
371 NS , for emotional repair).

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377 **Discussion**

378 Previous studies in the literature have shown that EI is related to positive aspects, such as
379 better mental health, greater prosocial behaviours, and greater human empathy (Ciarrochi et al.,
380 2000; Fitness & Curtis, 2005; Martins et al., 2010). However, to date, the relationship between EI
381 and empathy for animals has not been studied, despite the fact that animals are an increasingly
382 important part of our society and everyday living. The present study attempted to delve more
383 deeply into the relationship between EI and empathy for humans and for animals. More in-depth
384 knowledge about these factors could help us to understand the differences that exist between
385 personal emotional capacities and sensitivity to animals.

386 First, our study revealed that women, compared with men, showed a higher score on the EI
387 sub-dimension of attention to emotions. This result is consistent with the previous literature and
388 supports the hypothesis that women appear to have a greater ability to recognise feelings and know
389 their meaning (Cabello & Fernández-Berrocal, 2015; Fernández-Berrocal & Extremera, 2008). We
390 also found that women, compared with men, obtained higher scores on all the human empathy sub-
391 dimensions. Empirical studies have indicated that women have a greater capacity than men for
392 understanding the thoughts and feelings of others (Klein & Hodges, 2001; Schieman & Van
393 Gundy, 2000). Finally, we observed that women scored significantly higher than men on empathy
394 for animals. This finding is in accord with various studies showing that women tend to show a
395 more positive attitudes towards animals (Furnham et al., 2003, Paul, 2000; Serpell, 2004). With
396 regard to differences according to pet ownership, we found that pet owners showed higher scores
397 on empathy for animals than those participants who did not have a pet. These results are in accord
398 with those reported in the previous literature, showing that familiarity with animals increases
399 empathy for them (Paul, 2000).

400 With respect to the correlation analyses associated with Hypotheses 1 and 2, i.e., to test the
401 positive relationship between empathy for humans and the scores of empathy for animals and EI,
402 our results were consistent with most of the findings in the literature (Ellingsen et al., 2010;
403 Extremera & Fernández-Berrocal, 2004; Findlay et al., 2006; Fitness & Curtis, 2005; Juntilla et
404 al., 2006). Regarding Hypothesis 1, the results of the current and previous studies confirm that, in

405 general, an adequate level of EI is related to higher levels of empathy (Fitness & Curtis, 2005;
406 Mayer et al., 1999; Schutte et al., 2001, 2005). However, it must be noted that an excess of
407 empathic involvement (i.e., higher scores on personal distress) could hinder the ability to engage
408 in emotionally intelligent behaviours (Extremera & Fernández-Berrocal, 2004). This latter
409 assumption could explain the observation that levels of personal distress were negatively related
410 to emotional clarity and repair. With regard to Hypothesis 2, we found a positive relationship
411 between most of the human empathy sub-dimensions and empathy for animals (both for the total
412 sample and for the sampled divided according to pet ownership). This finding is also in accord
413 with previous research (Ellingsen et al., 2010; Emauz et al., 2016; Paul, 2000) and suggests that
414 those individuals with higher scores on human empathy also have a more welfare-oriented attitude
415 towards animals. Whilst several theories could explain this result, in general, research indicates
416 that someone who is empathetic, that is, capable of adopting the point of view of animals, and
417 exhibits concern about them is likely to have similar feelings towards people (Eisenberg et al.,
418 1992; Lockwood, 1983; Messent, 1983; Rossbach & Wilson, 1992).

419 Finally, to address Hypothesis 3, we analyzed the relationship between EI and empathy for
420 animals. Analysis of the total sample revealed that higher levels of empathy for animals were only
421 positively related to the sub-dimension of attention to emotions. Moreover, we observed that the
422 relationship between EI and several sub-dimensions of empathy for humans were significantly
423 stronger than the relationship between EI and empathy for animals. In order to verify if these
424 relationships depended on the degree of familiarity (in terms of ownership) that the person has
425 with animals (Hypothesis 4), we conducted further analyses by dividing the participants into two
426 samples, that is, pet owners and non-pet owners. When we analysed the sample of pet owners, the
427 results revealed a positive correlation between the sub-dimensions of attention to emotions and
428 repair with empathy for animals, whilst analysis of the sample of non-pet owners did not yield any
429 significant relationship between EI and empathy for animals.

430 In summary, the current findings do not support the notion that people who have better
431 emotional abilities are more empathetic towards animals. Our results instead appear to support the
432 idea that the proficiency for understanding and managing emotions is developed on the basis of
433 human interactions and such emotional abilities are insufficient to perceive and understand the
434 emotional signs of animals and consequently empathise with them. Direct interaction with animals
435 would thus be needed to improve these emotional abilities. To the best of our knowledge, this is

436 the first time that the relationship between EI and empathy for animals has been investigated.
437 Although EI has been linked to better interpersonal social relationships, prosocial behaviour, and
438 greater empathy for humans (Brackett et al., 2004; Gilet et al., 2013, Komorosky & O'Neal, 2015;
439 Lopes et al., 2011), the results of our study indicate that EI may not be a determining factor in
440 empathy for animals, or at least suggests that the mechanisms underlying both types of empathy
441 are influenced by different factors (Paul, 2000, 2005).

442 The present study provides a first step towards a better understanding of the relationships
443 between empathy for humans and animals. However, it is important to consider that the
444 methodology employed was correlational and thus future lines of investigation should conduct
445 experimental studies to determine causality between variables. Advances in the study of this
446 relationship could have practical implications such as the promotion of interventions aimed at
447 increasing human empathy levels through animal-assisted therapy. This type of therapy could be
448 helpful for decreasing antisocial behaviours and aggressiveness among peers and, in addition,
449 could promote appropriate attitudes and respect for animal welfare.

450 As limitations of the research, it is important to note that our sample was not gender
451 matched, with a greater number of women than men (34.4% were men). Furthermore, given that
452 previous literature has shown that the ability to empathize is influenced and reinforced by
453 similarity, age, gender, culture, factors related to theory of mind or personality traits (de Waal,
454 2008; Kavanagh et al., 2013), future studies should explore possible differences in the empathy
455 and EI relationship as a function of these factors. Finally, the questionnaires used in this research
456 were self-report instruments, and, consequently, susceptible to possible response and introspective
457 biases. It would therefore be useful to work with behavioural and performance measures in order
458 to address these issues.

459 **Conclusion**

460 The main objective of the current research was to clarify the relationship between EI and
461 empathy for humans and animals in order to have a better understanding of the factors that underlie
462 empathic behaviour towards animals and its relationship with empathy for humans. Our results
463 revealed the existence of a positive relationship between both types of empathy (humans and
464 animals). A positive relationship between EI and empathy for humans was also observed.
465 However, the relationship between EI and empathy for animals depends on the participants'

466 experience with animals. Overall, these results support previous literature regarding the positive
467 relationship between EI and empathy for humans, but the mixed findings observed between EI and
468 empathy for animals suggests a greater complexity in the relationships between these constructs,
469 perhaps indicating that both types of empathy can be guided by different factors or represent
470 different psychological constructs. Although preliminary conclusions can be drawn from these
471 results, further investigation is necessary in order to replicate these findings and better understand
472 the common and distinctive process involved in empathy for humans and animals, and their
473 association with EI abilities.

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Table 1 (on next page)

Table 1. *Means, standard deviations (SD), and t-test for gender differences.*

1 **Table 1.** Means, standard deviations (SD), and t-test for gender differences.

| | Total sample | | Men | | Women | | t-test | Cohen's d |
|--------------------------|--------------|-------|--------|-------|--------|-------|---------|-----------|
| | Mean | SD | Mean | SD | Mean | SD | | |
| Attention (TMMS) | 3.35 | .88 | 3.15 | .89 | 3.45 | .86 | -3.49** | 0.34 |
| Clarity (TMMS) | 3.16 | .83 | 3.24 | .83 | 3.12 | .84 | 1.59 | 0.14 |
| Repair (TMMS) | 3.17 | .76 | 3.23 | .74 | 3.15 | .77 | 1.11 | 0.11 |
| Perspective-taking (IRI) | 3.57 | .67 | 3.46 | .68 | 3.63 | .66 | -1.21** | 0.25 |
| Fantasy (IRI) | 3.23 | .70 | 3.06 | .66 | 3.32 | .70 | -4.01** | 0.40 |
| Empathic concern (IRI) | 4.00 | .61 | 3.66 | .67 | 4.16 | .50 | -9.19** | 0.85 |
| Personal distress (IRI) | 2.40 | .77 | 2.25 | .75 | 2.49 | .77 | -3.19** | 0.32 |
| Animal empathy (AES) | 148.39 | 28.28 | 139.84 | 27.03 | 152.85 | 27.97 | -4.85** | 0.47 |

* $p < .05$, ** $p < .01$

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Table 2 (on next page)

Table 2. *Pearson's correlations between EI and empathy for humans in the total sample.*

1 **Table 2.** *Pearson's correlations between EI and empathy for humans in the total sample.*

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| | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|----------------------------|-------|-------|-------|-------|-------|--------|-------|
| 1.Attention (TMMS) | .27** | .06 | .32** | .25** | .35** | .20** | .13** |
| 2.Clarity (TMMS) | - | .35** | .12* | .10* | -.02 | -.26** | -.04 |
| 3.Repair (TMMS) | | - | .13** | .24** | .08 | -.24** | .07 |
| 4.Perspective-taking (IRI) | | | - | .25** | .33** | -.11* | .13** |
| 5.Fantasy (IRI) | | | | - | .35** | .22** | .20** |
| 6.Empathic concern (IRI) | | | | | - | .16** | .29** |
| 7.Personal distress (IRI) | | | | | | - | .03 |
| 8. Animal empathy (AES) | | | | | | | - |

* $p < .05$, ** $p < .01$

Table 3 (on next page)

Table 3

Table 3. *Pearson's correlations between EI and empathy for humans and animals according to pet ownership.*

1 **Table 3.** *Pearson's correlations between EI and empathy for humans and animals according to*
 2 *pet ownership.*

| | Attention (TMMS) | Clarity (TMMS) | Repair (TMMS) | Perspective- taking (IRI) | Fantasy (IRI) | Empathic concern (IRI) | Personal distress (IRI) |
|---|---------------------|-------------------|------------------|------------------------------|------------------|------------------------------|-------------------------------|
| Animal empathy (AES) (Pet owners) | .18** | -.02 | .14* | .13* | .27** | .40** | .05 |
| Animal empathy (AES) (Non-pet owners) | .11 | -.04 | .02 | .14* | .12 | .15* | .04 |

* $p < .05$, ** $p < .01$