

# A systematic review and realist synthesis on toilet paper hoarding: COVID or not COVID, that is the question

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**Objective.** To explore whether the coronavirus disease 2019 (COVID-19) pandemic is associated with toilet paper hoarding and to assess which risk factors are associated with the risk of toilet paper hoarding. **Design.** A systematic review and realist review were conducted. **Data sources.** PubMed, Web of Science, Scopus and PsycINFO were searched for the systematic review. PubMed and grey literature were searched for the realist review. Databases were searched from inception until June 2020. **Study selection.** There were no restrictions on study design. **Outcomes and measures.** For the systematic review, toilet paper hoarding was the main outcome, and inadequate use of toilet paper was the secondary outcome. For the realist review, the CMO (context-mechanisms-outcome) scheme included the COVID-19 pandemic (context), four proposed mechanisms, and one outcome (toilet paper hoarding). The four potential mechanisms were: 1) gastrointestinal mechanism of COVID-19 (e.g., diarrhoea), 2) social cognitive biases, 3) stress-related factors [mental illnesses, personality traits], and 4) cultural aspects (e.g., differences between countries). **Eligibility criteria for selecting studies.** All human populations were considered (including general population studies and clinical studies of patients suffering from mental health problems). **Results.** The systematic review identified 11 studies (5 studies for the main outcome, 6 studies for the secondary outcome). Two surveys identified the role of the COVID-19 threat on toilet paper hoarding in the general population (one in adults, another in adolescents). One study pointed to an association between a personality trait (conscientiousness) and toilet paper buying and stockpiling as well as an additional significant indirect effect of emotionality through perceived threat of COVID-19 on toilet paper buying and stockpiling. Six case reports of inadequate use of toilet paper were also identified, although none of them were associated with the

COVID-19 pandemic. The realist review suggested that of all mechanisms, social cognitive biases and a bandwagon effect were potential contributors of toilet paper hoarding in the general population. The stressful situation (COVID-19 pandemic) and some personality traits (conscientiousness) were found to be associated with toilet paper hoarding. Cultural differences were also identified, with relatively substantial effects of toilet paper in several Asian regions (Australia, Japan, Taiwan and Singapore). **Conclusions.** The COVID-19 pandemic has been associated with a worldwide increase in toilet paper hoarding. Social media and social cognitive biases are major contributors and might explain some differences in toilet paper hoarding between countries. Other mental health-related factors, such as the stressful situation of the COVID-19 pandemic and fear of contagion, or particular personality traits (conscientiousness) are likely to be involved. **Registration.** PROSPERO CRD42020182308

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## 24 **Abstract**

25 **Objective.** To explore whether the coronavirus disease 2019 (COVID-19) pandemic is associated with  
26 toilet paper hoarding and to assess which risk factors are associated with the risk of toilet paper hoarding.27 **Design.** A systematic review and realist review were conducted.28 **Data sources.** PubMed, Web of Science, Scopus and PsycINFO were searched for the systematic review.  
29 PubMed and grey literature were searched for the realist review. Databases were searched from inception  
30 until June 2020.31 **Study selection.** There were no restrictions on study design.32 **Outcomes and measures.** For the systematic review, toilet paper hoarding was the main outcome, and  
33 inadequate use of toilet paper was the secondary outcome. For the realist review, the CMO (context-  
34 mechanisms-outcome) scheme included the COVID-19 pandemic (context), four proposed mechanisms,  
35 and one outcome (toilet paper hoarding). The four potential mechanisms were: 1) gastrointestinal

36 mechanism of COVID-19 (e.g., diarrhoea), 2) social cognitive biases, 3) stress-related factors [mental  
37 illnesses, personality traits], and 4) cultural aspects (e.g., differences between countries).

38 **Eligibility criteria for selecting studies.** All human populations were considered (including general  
39 population studies and clinical studies of patients suffering from mental health problems).

40 **Results.** The systematic review identified 11 studies (5 studies for the main outcome, 6 studies for the  
41 secondary outcome). Two surveys identified the role of the COVID-19 threat on toilet paper hoarding in  
42 the general population (one in adults, another in adolescents). One study pointed to an association  
43 between a personality trait (conscientiousness) and toilet paper buying and stockpiling as well as an  
44 additional significant indirect effect of emotionality through perceived threat of COVID-19 on toilet  
45 paper buying and stockpiling. Six case reports of inadequate use of toilet paper were also identified,  
46 although none of them were associated with the COVID-19 pandemic. The realist review suggested that  
47 of all mechanisms, social cognitive biases and a bandwagon effect were potential contributors of toilet  
48 paper hoarding in the general population. The stressful situation (COVID-19 pandemic) and some  
49 personality traits (conscientiousness) were found to be associated with toilet paper hoarding. Cultural  
50 differences were also identified, with relatively substantial effects of toilet paper in several Asian regions  
51 (Australia, Japan, Taiwan and Singapore).

52 **Conclusions.** The COVID-19 pandemic has been associated with a worldwide increase in toilet paper  
53 hoarding. Social media and social cognitive biases are major contributors and might explain some  
54 differences in toilet paper hoarding between countries. Other mental health-related factors, such as the  
55 stressful situation of the COVID-19 pandemic and fear of contagion, or particular personality traits  
56 (conscientiousness) are likely to be involved.

57 **Registration.** PROSPERO CRD42020182308

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## 59 Introduction

60 Toilet paper, sometimes called toilet tissue or loo roll, is defined by the Merriam-Webster dictionary as “a  
61 thin sanitary absorbent paper usually in a roll for use in drying or cleaning oneself after defecation and  
62 urination”. To wipe is human, and the use of paper for faecal-related cleaning purposes has been used  
63 since the end of the 6th century in China, although the toilet paper industry blossomed in the early 14th  
64 century in China during the reign of the Yang dynasty (Smyth, 2012). The commercial use of toilet paper  
65 started in 1857 thanks to Joseph Gayetty, a New York-based entrepreneur who sold medicated paper  
66 impregnated with aloe that aimed to cure haemorrhoids (Smyth, 2012). The reception of toilet paper from  
67 the medical community was not positive, and in an ironic note published in the *Lancet* in 1869, the idea of  
68 toilet paper was defined as “the last absurdity” (“Notes, Short Comments, and Answers to  
69 Correspondents: Medicated paper,” 1869). The note was sarcastic when referring to Gayetty’s opinion,  
70 who anticipated that “this article will be found in the household of every refined man in the kingdom”.  
71 Many years later, toilet paper has become an essential product for a great proportion of the population  
72 worldwide.

73 Since early December 2019, the coronavirus SARS-CoV-2 has spread from Wuhan (China) to many  
74 countries all over the world, causing the coronavirus disease (COVID-19). With no doubt, the COVID-19  
75 has been the worse pandemic since the 1918 flu pandemic, also known as the Spanish flu (although its  
76 origin was in Kansas, USA (Worobey, Cox & Gill, 2019)). By August 11th, 2020, the COVID-19  
77 pandemic has caused at least 20,420,359 infections and 742,362 deaths (“COVID-19 Coronavirus  
78 Pandemic”). During the first months of the pandemic, medical masks were in short supply in most  
79 countries. This was an expected issue because the SARS-CoV-2 is viable and infectious in aerosols for  
80 hours (van Doremalen et al., 2020), and there is advice to use face masks in situations where meeting  
81 others is likely, as masks could reduce the risk of transmitting the infection (Greenhalgh et al., 2020). The  
82 global toilet paper shortage amid the coronavirus was much less expected, but in the weeks that followed  
83 the pandemic spread, compulsive panic buying of toilet paper was observed in many countries on  
84 different continents (Buchholz, 2020). Toilet paper became a co-star with coronavirus in the news in  
85 many countries, with surprising information every week: rationing of toilet paper by supermarkets (“UK  
86 supermarkets ration toilet paper to prevent stockpiling,” 2020), toilet rolls being chained to their  
87 dispensers in public toilets (“In Japan, toilet rolls are being chained to their dispensers,” 2020), armed  
88 robbers stealing hundreds of paper rolls (“Coronavirus: Armed robbers steal hundreds of toilet rolls in  
89 Hong Kong,” 2020), and deserted supermarket and grocery shelves (Knoll, 2020). People were buying  
90 and hoarding toilet paper even before it was known that the virus could be detected in faeces of infected  
91 patients (Chen et al., 2020a) or that approximately 10% of COVID-19 patients may suffer from diarrhoea  
92 (Miri et al., 2020). Therefore, a scientific question demands an urgent response: why do people hoard  
93 toilet paper?

94 We aimed to shed light on potential risk factors associated with toilet paper hoarding, with a particular  
95 interest in stress-related situations such as the COVID-19 pandemic. As hoarding is often seen in patients  
96 with obsessive-compulsive disorder (OCD) and other psychiatric disorders as well as in people with  
97 obsessive-compulsive traits (Mataix-Cols et al., 2010), it is important to make the differential diagnosis  
98 with mental health problems. In most individuals, compulsive hoarding appears to be a distinct syndrome  
99 from OCD, which is associated with substantial levels of disability and social isolation (Pertusa et al.,  
100 2008). This has led to include hoarding as a separate diagnosis in the 5th edition of the Diagnostic and  
101 Statistical Manual of Mental Disorders (DSM-5). One hoarding criterion is the acquisition of and failure  
102 to discard a large number of possessions that seem to be useless or of limited value (Mataix-Cols et al.,

2010). We do not want to open the debate about the utility of toilet paper right now, but it is important to mention that to date, toilet paper is not a specifier of the DSM-5 diagnostic criteria for hoarding. Epidemiological studies suggest that hoarders are older, often unmarried, and are more likely to be impaired by a current physical health condition or comorbid mental disorder (Nordsletten et al., 2013). There is limited information regarding the prevalence of toilet paper hoarding in the general population. It is also important to underscore that compulsive buying and hoarding are two related phenomena, as hoarding is a predictor of compulsive buying (Lawrence, Ciorciari & Kyrios, 2014). Moreover, people with buying-shopping disorder report more hoarding symptoms than healthy control individuals (Vogel et al., 2019). Both buying and hoarding conducts have been described to be preceded by stressful life events and traumatic experiences (Tolin et al., 2010; Landau et al., 2011; Vogel et al., 2019). For this reason, it is important to study how stress influences hoarding behaviour because this knowledge would help to understand some of the recent panic-buying conduct seen in the weeks following the COVID-19 pandemic. As hoarding behaviours are observed in both non-clinical (Bulli et al., 2014) and clinical (Pertusa et al., 2008) samples, studies considering non-clinical populations need to be considered. It is also important to analyse whether the mechanisms linking stress with toilet paper hoarding are shared by people with mental disorders (hoarding disorders and other psychiatric disorders) and the general population, or whether this relationship might change depending upon the social or cultural context. The main objective of our study was to identify potential mechanisms linking the context of a stressful situation (COVID-19 pandemic) with a specific outcome (toilet paper hoarding). We hypothesized that these mechanisms might be influenced by psychopathological, psychological, social and cultural determinants that could act as moderators. For achieving these approaches, we aimed to conduct one study that included several sequential steps:

First, we aimed to conduct a systematic review exploring potential risk factors associated with toilet paper hoarding. Psychopathology, personality and stress-related factors (including pandemics and especially, the COVID-19 pandemic) were considered. As a secondary aim of the systematic review, we also wanted to study whether toilet paper use (inadequate use and/or hoarding) is associated with negative mental health outcomes (e.g., greater risk of depression, suicide, etc.).

Second, we aimed to conduct a realist review exploring different theory-driven mechanisms on potential moderators of the relationship between the COVID-19 pandemic and the toilet paper hoarding (Table 1). A realist review is based on a realist philosophy of science and considers the interaction between context, mechanism and outcome, also known as the CMO configuration (Wong et al., 2013). As explained in the RAMESES guidelines for realist syntheses (Wong et al., 2013), this type of review uses the concept of mechanism for understanding the relationship between context and outcome. Several mechanisms might be studied, which can be defined as “underlying entities, processes, or (social) structures which operate in particular contexts to generate outcomes of interest”.

Third, we wanted to integrate the previous information for proposing a pilot algorithm for managing toilet paper hoarding, taking into account the expertise of members of the Catalan Toilet Tissue Research Group in Mental Health (CATOTIM). Although a validation study for this algorithm has not been included and therefore our algorithm should be considered a theoretical proposal, it is the first attempt to integrate the complexity of this specific hoarding conduct in the current COVID-19 context.

Finally, several recommendations for future research will be included considering the gaps in the scientific literature. Clinical and ecological implications of our research will also be summarized.

## 145 **Materials & Methods**

### 146 **Systematic review**

### 147 Search strategy

148 Four electronic bibliographic databases were searched: PubMed, Web of Science, Scopus and  
149 PsycINFO. The following search strategy was used: (Toilet AND (paper OR tissue)) AND  
150 (psychiatry OR psychology OR mental OR anxiety OR depression OR schizophrenia OR bipolar  
151 OR psychosis OR delusion OR personality OR neuroticism OR obsessive OR hoarding OR  
152 suicide OR stress\* OR pandemic OR epidemic OR COVID-19 OR coronavirus OR virus).  
153 Language was restricted to those articles written English, Spanish, Catalan, Portuguese, Dutch,  
154 French, and German. Studies published until June 2020 were considered for inclusion. The  
155 protocol was registered in PROSPERO (CRD42020182308). Preferred Reporting Items for  
156 Systematic Reviews and Meta-analyses (PRISMA) guidelines (Moher et al., 2009) were  
157 followed.

### 158 Inclusion and exclusion criteria

159 In our systematic review, toilet paper hoarding was considered as the main outcome. This  
160 outcome was defined as a behavioural pattern characterized by excessive acquisition of and an  
161 inability or unwillingness to discard large quantities of toilet paper that cause significant distress  
162 or impairment. This definition is in agreement with the current DSM-5 diagnostic category for  
163 hoarding disorder but it has been adapted for specifying that the main saved item is toilet paper.  
164 We also conducted a secondary analysis for the systematic review considering toilet paper  
165 (inadequate use or hoarding) as a risk factor of mental health outcomes (depression, suicide,  
166 etc.).

167 In those studies using toilet paper as an outcome (e.g., toilet paper hoarding), all potential  
168 exposures (stress-related situations, personality factors, psychopathology, and mental illnesses)  
169 were considered. In those studies using the use of toilet paper as an exposure, considered  
170 outcomes were mental health problems (e.g., depression, suicide, etc.).

171 All types of studies that relate to mental health or stress-related aspects of toilet paper use were  
172 included. There were no restrictions on the types of study design. All studies conducted in  
173 human populations (general population studies and clinical studies of patients suffering from  
174 mental health problems) were considered for inclusion.

### 175 Data collection and extraction

176 All retrieved records were checked for duplicates using Covidence (<https://www.covidence.org/>).  
177 Titles and/or abstracts of studies retrieved using the search strategy and those from additional  
178 sources were screened independently by two review authors (J.L. and A.G.R.) to identify studies  
179 that met the inclusion criteria. Any disagreement between them over the eligibility of particular  
180 studies was resolved through discussion with two additional reviewers. The flow chart of all  
181 selected studies is described in Figure 1.

182

### 183 Risk of bias (quality) assessment

184 Quality assessment was conducted with the Newcastle Ottawa scale (cohort and case-control  
185 studies) (Wells et al., 2012) or the CARE guidelines (case reports) (Riley et al., 2017). Case

186 reports and case series are also rated with the tool for evaluating the methodological quality of  
187 case reports and case series (Murad et al., 2018).

188

### 189 **Realist review**

190 A realist synthesis was conducted following the RAMESES guidelines (Wong et al., 2013). An  
191 additional reviewer (J.C.) participated in the search of potential citations along with the two  
192 researchers participating in the systematic review (J.L. and A.G.R.). We started by considering  
193 all reviewed items in the previous step with the theory-driven approach of the realist review.  
194 Four mechanisms were tested (Table 1). Iterative screening was completed by these reviewers  
195 who also conducted additional searches for exploring these hypotheses on PubMed as well as  
196 grey literature available on the internet (e.g., Google searching). Search terms differed for each  
197 mechanism: 1) Mechanism 1: covid AND (diarrhoea OR polyuria); 2) Mechanism 2: (stress OR  
198 covid OR pandemic) AND cognitive bias AND social; 3) Mechanism 3: (covid OR stress OR  
199 pandemic) AND hoarding; 4) Mechanism 4: (toilet paper OR hoarding) AND (culture OR  
200 cultural). All potential abstracts were included if they could contribute to explain any of the four  
201 studied mechanisms linking the COVID-19 pandemic with toilet paper hoarding. Identification  
202 and selection of citations was guided for these research questions and was concerned with  
203 trustworthiness. This last characteristic is not an easy one to verify, as fake news is mixed with  
204 real news all over the internet. We tried to reduce the inclusion of fake news by a careful  
205 observation of the sources, particularly when they came from non-peer-reviewed sources.

206

207 For exploring differences in cultural aspects of toilet paper hoarding, we also verified the Google  
208 search trending topics during the year of 2020 in the world (<https://trends.google.com/>). Previous  
209 research indicates that Google search data are useful in predicting near-future consumer  
210 behaviour (Goel et al., 2010). The search frequency on Google has also been proposed as a direct  
211 measure of investor attention (Da, Engelberg & Gao, 2011). Data regarding the use of toilet  
212 paper was graphed with Excel (Microsoft Corporation, USA) after downloading the .csv file. We  
213 also compared two search terms (toilet paper vs covid), to analyse the relative popularity of the  
214 term 'toilet paper' with respect to the 'covid' term.

215 Qualitative studies and material were managed with the software QDA miner Lite version 2.0.7  
216 (Provalis Research, Canada). Data regarding the potential contribution of studied mechanisms  
217 were extracted. To identify key elements of importance to the success or failure of a mechanism  
218 in a certain context using a realist perspective, information was gathered on the mechanism, the  
219 context and the actual "working of the mechanism". The strength of the evidence and the  
220 usefulness of the application of realist principles to available data were discussed.

221

### 222 **CATOTIM algorithm for managing paper toilet hoarding**

223 All authors participated in the generation of a proposal of an algorithm for managing toilet paper  
224 hoarding. All CATOTIM researchers are specialists in Psychiatry and/or Clinical Psychology.

225 The generation of the algorithm was a dynamic process. The methodology for drafting and

226 reviewing the algorithm included whatsapp conversations, face-meetings taking into account all  
227 needed safety measures recommended for the COVID-19 situation by the Spanish Ministry of  
228 Health (social distance of at least 1.5 metres, surgical masks, pre- and post- meeting hand  
229 washing), and online meetings when necessary. Successive versions of the algorithm were  
230 created taking into account the findings of the systematic and realist reviews and the comments  
231 from all CATOTIM members.

232

## 233 **Results**

### 234 **Systematic review**

235 A total of 799 records were identified in initial searches (Web of Science: 425; Scopus: 218,  
236 PubMed: 93; PsycINFO: 63). After duplications were removed, 466 records were screened.  
237 Further details of screening and selection processes can be found in Figure 1. Finally, 11 studies  
238 were included as they were focused on toilet paper hoarding behaviour and met our selection  
239 criteria.

#### 240 Primary outcome: toilet paper hoarding

241 We identified five published studies related to the COVID-19 pandemic with toilet paper  
242 hoarding (Garbe, Rau & Toppe, 2020; Kirk & Rifkin, 2020; Oosterhoff & Palmer, 2020; Sim et  
243 al., 2020; Miri et al., 2020). One study included a survey of participants focused on toilet paper  
244 shopping and stockpiling behaviours (Garbe, Rau & Toppe, 2020), another study conducted a  
245 survey of adolescents regarding several pandemic-related behaviours (including hoarding)  
246 (Oosterhoff & Palmer, 2020), whereas the other three published studies included theoretical  
247 discussions on consuming behaviours including panic buying during the COVID-19 pandemic  
248 (Kirk & Rifkin, 2020; Sim et al., 2020; Miri et al., 2020).

249 The first study (Garbe, Rau & Toppe, 2020) explored the relationship between personality traits  
250 based on the HEXACO model (Honesty-Humility, Emotionality, eXtraversion, Agreeableness,  
251 Conscientiousness, and Openness to experience). This study was a survey that included a final  
252 sample of 996 adults from 22 countries. Participants were asked about their perceived level of  
253 threat posed by COVID-19, and their toilet paper consumption behaviour (shopping frequency,  
254 shopping intensity, number of toilet paper rolls stocked in their household). Older participants  
255 shopped more frequently, bought more packages of toilet paper and had more toilet paper rolls in  
256 stock as compared to younger participants. Participants residing in Europe significantly shopped  
257 toilet paper more frequently than North American residents but had less toilet paper in stock. In  
258 this study, participants were inquired about whether they stocked toilet paper more than usual,  
259 which could be considered an indirect measure of toilet paper hoarding. Of all participants in the  
260 survey, 17.2% of North Americans and 13.7% of Europeans reported excessive stockpiling of  
261 toilet paper. The perceived threat of COVID-19 was positively related to all three toilet paper  
262 variables (shopping frequency, shopping intensity and toilet paper stock-piling). The HEXACO  
263 model suggested that participants scoring high in conscientiousness (organization, diligence,  
264 perfectionism, and prudence) shopped more toilet paper and stocked more toilet paper. This  
265 study also included an additional analysis exploring the indirect effect of emotionality

266 (fearfulness, anxiety, dependence, and sentimentality) on toilet paper consumption. They found a  
267 significant indirect effect of emotionality through perceived threat of COVID-19 on shopping  
268 intensity and the amount of stocked toilet paper rolls. In the quality assessment with the  
269 Newcastle Ottawa Scale for this study, we considered perceived threat of COVID-19 as the main  
270 exposure, and toilet paper behaviour as the main outcome (definition of cases). The quality  
271 assessment yielded two stars for selection (representativeness of the cases, selection of controls),  
272 two stars for comparability and one star for the definition of the exposure. Therefore, this study  
273 obtained 5 stars of 9 possible stars in the Newcastle Ottawa Scale.

274 Another survey of 770 adolescents in the United States explored the role of psychological factors  
275 in pandemic-related behaviours during the COVID-19 outbreak (social distancing, disinfecting,  
276 monitoring the news, hoarding supplies) (Oosterhoff & Palmer, 2020). In this study, attitudes  
277 about the greater severity of COVID-19 and greater self-interest values were associated with  
278 more hoarding, whereas greater social responsibility and social trust were associated with less  
279 hoarding. In the quality assessment with the Newcastle Ottawa Scale for this study, we  
280 considered attitudes about the severity of COVID-19 as the main exposure and hoarding  
281 behaviour as the main outcome (definition of cases). This study obtained 5 out of 9 stars in the  
282 Newcastle Ottawa Scale (selection [two stars], comparability [two stars], definition of exposure  
283 [one star]).

284 Two studies made reflections on potential explanations for the toilet paper hoarding amid the  
285 COVID-19 pandemic and justified this behaviour with different hypotheses such as a reaction to  
286 a threat to product availability that increases the perceived need for the threatened object and  
287 making consumers behave with an emotional reactance response (Kirk & Rifkin, 2020). Other  
288 potential moderators included the conflict between the desire of maintaining regular routines  
289 versus the uncertainty of limiting access to daily necessities by the pandemic, a coping response  
290 to stressful unmet situations or even a reaction to the loss of control of the future and social  
291 pressures to conform to similar behaviours (Sim et al., 2020). In another systematic review on  
292 gastrointestinal symptoms of COVID-19 that indicates the long persistence of COVID-19 in the  
293 gastrointestinal tracts after primary treatment (Miri et al., 2020), the authors suggested that these  
294 findings could explain the coronavirus panic buy of toilet rolls.

295 We also identified a study (Columbus) that conducted a survey of how personality traits  
296 influence food or supply stockpiling during the COVID-19 pandemic that was a pre-print, and  
297 therefore not considered for inclusion in the systematic review (it will be included in the realist  
298 review).

299

### 300 Secondary outcome: toilet paper (inadequate use or hoarding) and mental health outcomes

301 Six case reports of inadequate use of toilet paper hoarding were identified. One study reported a  
302 case of a patient with therapy-resistant OCD that spent hours on the toilet with excessive anus  
303 wiping, using at least 10 rolls of toilet paper per day (Klimke et al., 2016). Interestingly, with  
304 only two applications of transcranial alternating current stimulation (tACS), the patient showed  
305 immediate improvement (using less than one toilet roll per day).

306 Two case reports completed suicide by mechanical asphyxia using toilet paper: one patient  
307 suffering from schizophrenia (Sauvageau & Yesovitch, 2006) and another patient with borderline  
308 personality disorder (Saint-Martin, Bouyssy & O'Byrne, 2007). Is it not always easy to  
309 distinguish suicide from homicide, and another study reported the case of a homicide by toilet  
310 paper smothering in a patient with Alzheimer disease (Saint-Martin, Lefrancq & Sauvageau,  
311 2012).

312 Two other case reports described patients with pica, a syndrome characterized by unusual  
313 craving for ingestion of either edible or inedible substances, who ate toilet paper (Chisholm &  
314 Martin, 1981; Fisher et al., 2014). The diagnosis of this syndrome is a clinical challenge because  
315 this conduct might be underreported and is sometimes diagnosed after studying medical  
316 complications such as iron deficiency and gastrointestinal bleeding (Fisher et al., 2014). In other  
317 cases, biochemical deficiencies need to be studied, because hypozincaemia might be playing a  
318 role in the ingestion of toilet paper (Chisholm & Martin, 1981).

319 The description of all six case reports is presented in Table 2. The quality of the studies assessed  
320 with the CARE guidelines (Table 2) and the recommendations by Murad et al. (Murad et al.,  
321 2018) (Table S1) was good. None of these case reports was related to the COVID-19 pandemic.

322

### 323 **Realist review**

324 The PubMed search for the four theory-driven mechanisms (M1 to M4, Table 1) included a total  
325 of 452 records (M1: 108; M2: 104; M3: 80; M4: 60). After the review by three authors, 85  
326 records were selected. Eleven additional records from grey literature were also included.

327

### 328 COVID-19 disease is associated with diarrhoea (or polyuria), which contributes to the panic 329 buying and toilet paper hoarding (Mechanism #1)

330 Most clinical studies suggest that up to 10% of patients suffering from COVID-19 suffer from  
331 diarrhoea (Chen et al., 2020c; Guan et al., 2020; Huang et al., 2020; Jin et al., 2020; Kim et al.,  
332 2020; Li et al., 2020b; Liu et al., 2020; Xu et al., 2020b; Zhang et al., 2020b), although some  
333 studies reported higher rates, between 15% and 34% (Chen et al., 2020b; Pan et al., 2020; Wang  
334 et al., 2020a; Zhao et al., 2020). One study (Lei et al., 2020) comparing the clinical features of  
335 patients with COVID-19 in Wuhan and outside Wuhan (Guangzhou, China) reported a greater  
336 proportion of diarrhoea in the subsample of patients outside Wuhan (25% vs 2%). Another study  
337 suggests that the prevalence of diarrhoea is greater (18.8%) in hospitalized frontline medical  
338 workers from Wuhan (Wang et al., 2020b). A recent meta-analysis that included 58 studies with  
339 COVID-19 patients with data on the prevalence of diarrhoea reported a pooled prevalence of  
340 diarrhoea of 12.5% (95% CI, 9.6–16.0) (Cheung et al., 2020). A similar prevalence (12.9%) was  
341 also reported by another meta-analysis including 24 studies (Zhu et al., 2020). Other studies in  
342 European countries have even found higher rates of diarrhoea, up to half of the patients  
343 (Klopfenstein et al., 2020; Lechien et al., 2020).

344 A study exploring the clinical characteristics of COVID-19 patients without or with  
345 gastrointestinal symptoms (nausea, vomiting or diarrhoea) suggests that the gastrointestinal

346 expression of symptoms is associated with some risk factors (family clustering in exposure, pre-  
347 existing chronic liver disease) and with a more severe/critical type of the disease and higher rates  
348 of body temperature  $>38.5^{\circ}\text{C}$  (Jin et al., 2020). However, the association between diarrhoea and  
349 a more severe disease has not been a well-replicated finding, and meta-analysis suggests that  
350 there is no relationship between this gastrointestinal symptom and the severity of the COVID-19  
351 disease (Henry et al., 2020). Another study points out that 19.4% of COVID-19 patients with  
352 gastrointestinal symptoms experienced diarrhoea as their first symptom before the onset of  
353 respiratory symptoms (Han et al., 2020).

354 SARS-CoV-2 protein interacts with human angiotensin-converting enzyme 2 (ACE2) molecules,  
355 which are highly expressed in absorptive enterocytes from ileum and colon (Adhikari et al.,  
356 2020; Zhang et al., 2020a). ACE2 is recognised as an important regulator of intestinal  
357 inflammation, and it has been hypothesized this is the mechanism by which diarrhoea in  
358 COVID-19 is caused (Ong, Young & Ong, 2020). The SARS-CoV-2 binding affinity for human  
359 ACE2 is significantly stronger (10–20 times more) than its 2003 SARS-CoV predecessor  
360 (D’Amico et al., 2020). Already in February, some authors suggested that faecal-oral  
361 transmission of SARS-CoV-2 was possible (Yeo, Kaushal & Yeo, 2020), with later studies  
362 confirming the presence of SARS-CoV-2 RNA in stool specimens of approximately 53-66% of  
363 patients (Chen et al., 2020a; Xiao et al., 2020), independently of the presence of gastrointestinal  
364 symptoms or the severity of illness (Chen et al., 2020a). There have been cases that although the  
365 SARS-CoV-2 test was negative in the nasopharyngeal swab test after treatment, the rectal test  
366 swabs specimens still tested positive (Wei et al., 2020), particularly in paediatric patients (Xu et  
367 al., 2020a), suggesting that the rectal swab may be equally important to the pharyngeal swab (He  
368 et al., 2020). Surveillance and adequate disinfection in latrines in areas with severe SARS-CoV-2  
369 infection to avoid fomite transmission has been also recommended by some authors (He et al.,  
370 2020), or even avoiding sharing toilets with family patients for those patients with COVID-19  
371 when discharged to home (Li et al., 2020a). As upper gastrointestinal endoscopy can induce  
372 coughing and lower gastrointestinal endoscopy can generate aerosol droplets as air is expelled  
373 from patients, preparedness for personal protective equipment in the endoscopy setting has also  
374 been recommended (Ong, Young & Ong, 2020; Wong, Lui & Sung, 2020).

375 Previous research has not detected viral RNA in urine specimens (Wang et al., 2020c). We did  
376 not find studies reporting a direct effect of the SARS-CoV-2 on polyuria. However, it is  
377 important to underscore that COVID-19 might induce diabetic ketoacidosis in those patients with  
378 diabetes (Li et al., 2020c), which is a cause of polyuria.

379 Finally, no studies about toilet paper usage nor hoarding in patients with COVID-19 were found.

380

381 Social cognitive biases and social media as facilitators of the toilet paper hoarding (Mechanism  
382 #2)

383 Social cognitive biases might contribute to the mimicking of conduct by other people. A  
384 particularly pivotal role in socially replicated conduct is the bandwagon effect, which might be  
385 defined as a phenomenon where the rate of uptake of beliefs, ideas, fads and trends increases the

386 more that they have already been adopted by others (O'Connor & Clark, 2019). This effect has  
387 been applied in politics since the 19th century, coining the term 'jump on the bandwagon' when  
388 a circus clown, Dan Rice, used a bandwagon for the political campaign of future-president  
389 Zachary Taylor (Chappelow, 2019). This effect might be used to explain some conducts, such as  
390 buying paper toilet rolls if everybody is buying them. In fact, toilet paper hoarding is a  
391 phenomenon that has been proven to be sensitive to this bandwagon effect in other time periods.  
392 For instance, in December 1973, in a time of shortages in the United States due to the OPEC oil  
393 embargo, Johnny Carson made a joke during his opening monologue of The Tonight Show about  
394 an upcoming toilet paper shortage and triggered a nationwide toilet paper buying spree (Malcom,  
395 1974). It might also be that stress-related situations are involved (e.g., the oil crisis in 1973, the  
396 COVID-19 pandemic in 2019-2020), as it is thought that stress potentiates decision biases along  
397 with a shift from deliberative to intuitive thinking (Yu, 2016; Jacob et al., 2017). Information  
398 bias during decision-making favours considering the benefits of saving and the costs of  
399 discarding, which can lead to hoarding behaviour (Steketee & Frost, 2003).

400 People with acute stress disorder report more cognitive biases pertaining to external harm,  
401 somatic sensations and social events (Smith & Bryant, 2000), suggesting that stress moderates  
402 reasoning capability. Socially anxious people are more prone to interpret emotionally ambiguous  
403 situations as threatening or negative, also known as interpretation bias, which is involved in the  
404 maintenance of anxiety and stress reactivity (Badra et al., 2017; Van Bockstaele et al., 2019).

405 Some authors have suggested that people with elevated negative affectivity and social inhibition,  
406 also known as type D personality (Denollet, 2005), might report higher perceived threat and  
407 feeling of distress during ambiguous situations (Grynberg et al., 2012) and exhibit an increased  
408 risk to stress-related cardiovascular events (Denollet et al., 2006). Studies suggest that  
409 individuals with high social stress tend toward vigilance to subliminal social threat cues but not  
410 subliminal physical threat cues (Helzer, Connor-Smith & Reed, 2009). A general negative  
411 cognitive bias when coping with traumatic exposures is considered to be a risk factor for post-  
412 traumatic stress disorder (DiGangi et al., 2013). Traumatic life experiences have also been  
413 suggested to increase the psychosis proneness via cognitive biases (Gawęda et al., 2018) such as  
414 jumping to conclusions ('not needing long to reach a conclusion'), belief inflexibility bias ('not  
415 needing to consider alternatives when making a decision'), attention to threat bias ('people  
416 cannot be trusted') and external attribution bias ('things go wrong because of other people').

417 Previous research exploring the response to social stress in a virtual reality environment suggest  
418 that there is an additive effect of separate cognitive biases on paranoid response to social stress,  
419 with greater effects by attention to threat bias and external attribution bias (Pot-Kolder et al.,  
420 2018). Studies including patients with schizophrenia and acute delusions also indicate that  
421 patients show an increased jumping to conclusion bias under stress (Moritz et al., 2015).

422 Risk communication, defined by the World Health Organization as "the exchange of real-time  
423 information, advice and opinions between experts and people facing threats to their health,  
424 economic or social well-being", might lead to hoarding behaviour (Abrams & Greenhawt, 2020).

425 This risk communication is more relevant in the last years, as social media networks are

426 constantly increasing. Another threat to human society is digital misinformation that has been  
427 suggested to be related to the phenomenon called “echo chambers”, which lead the diffusion  
428 with a bandwagon effect (Törnberg, 2018). Another problem of misinformation is that false news  
429 diffuses faster than true news in social networks (Vosoughi, Roy & Aral, 2018). The bandwagon  
430 effect does not only apply to negative or threatening news. For instance, during the COVID-19  
431 pandemic, the toilet paper challenge spread over the social media and was replicated by  
432 thousands of people. This challenge, also known as the “10 Touch Challenge,” was initially  
433 proposed by football players who tried to juggle a roll of toilet paper ten times with their feet,  
434 similarly to how soccer players juggle soccer balls in training (White, 2020). Thousands of  
435 people uploaded their personal videos on the internet, which seemed to relieve the negative  
436 effects of the lockdown because most people ended their videos with a satisfactory smile.  
437 Although it is unknown how long this positive psychological effect lasts, this conduct is a clear  
438 contribution of how the bandwagon effect contributed to an inadequate use of toilet paper during  
439 the COVID-19 pandemic.

440

#### 441 Stress worsens mental health and toilet paper hoarding (Mechanism #3)

442 Stress promotes the secretion of hormones (e.g. glucocorticoids, catecholamines) that are  
443 adaptive in the short run but that might promote pathophysiological processes over longer time  
444 periods, when they are secreted in excess or are dysregulated either by not being produced in  
445 sufficient amounts during periods of challenge or change, or by not being shut off efficiently  
446 after the challenge (McEwen, 2001). Bruce McEwen coined the term allostatic load to define  
447 “the wear and tear on the body” as a result of the accumulation of chronic stress (McEwen,  
448 1998). This model might be applied to most mental illnesses including mood disorders  
449 (McEwen, 2003), psychotic disorders (Nugent et al., 2015) and anxiety disorders (Nolte et al.,  
450 2011).

451 Stressful and traumatic life events might trigger the onset of hoarding disorder, particularly for  
452 those cases with a later onset (Tolin et al., 2010; Landau et al., 2011). Stress, mainly changes in  
453 relationships and interpersonal violence, are also associated with an exacerbation of hoarding  
454 behaviour (Tolin et al., 2010). Other studies point out that early life stress with insecure  
455 attachment (Danet & Secouet, 2018; Crone et al., 2019) or low parental emotional warmth  
456 (Alonso et al., 2004) might play a role in the pathogenesis of hoarding behaviours. Traumatic life  
457 events are associated with a greater severity of hoarding symptoms, particularly in the clutter  
458 factor of compulsive hoarding (but not on the difficulty discarding or acquisitioning) (Cromer,  
459 Schmidt & Murphy, 2007). It has been suggested that the coexistence of traumatic experiences  
460 and inattention and hyperactivity symptoms could contribute to the difficulties to clutter and  
461 organization reported by hoarders (Hartl et al., 2005). However, other experimental studies that  
462 have tested whether stress influences saving and acquiring behavioural tendencies in young  
463 adults (Shaw & Timpano, 2016) have yielded unexpected results: participants in the stress  
464 condition saved and acquired fewer items than those in the control condition. As discussed by the  
465 authors of the previous study (Shaw & Timpano, 2016), the laboratory stressor may not have

466 been strong enough to increase saving and acquiring behavioural tendencies, and there is a need  
467 to conduct studies exploring the effects of acute stressors that are more similar to real-life  
468 stressors experienced by individuals with hoarding (such as interpersonal conflict).  
469 Intolerance to uncertainty has been proposed as a risk factor for hoarding behaviour (Wheaton et  
470 al., 2016). Interestingly, recent studies exploring the role of intolerance to uncertainty in mental  
471 well-being associated with the COVID-19 pandemic have reported that rumination and fear of  
472 COVID-19, in combination, mediate the association between intolerance to uncertainty and  
473 mental well-being (Satici et al., 2020). Many of the recommended measures during the COVID-  
474 19 pandemic, such as washing and prevention of contamination as well as the quarantine and  
475 nationwide lockdown, are thought to worsen symptoms of patients with OCD or hoarding  
476 behaviours (Banerjee, 2020). Recent preliminary studies suggest that OCD patients worsened  
477 their symptoms, particularly contamination obsessions, during the COVID-19 pandemic (Davide  
478 et al., 2020).

479 Personality traits are also important moderators of the response to stressful situations,  
480 particularly neuroticism, that appears to play a prominent role in the stress process (De Jong,  
481 Van Sonderen & Emmelkamp, 1999). People with high neuroticism report more exposure to  
482 stressors (Bolger & Schilling, 1991), higher perceived stress (Ebstrup et al., 2011; Kim et al.,  
483 2016) and more inadequate coping strategies (Connor-Smith & Flachsbart, 2007). People with  
484 high neuroticism are at greater risk for major depression and are more sensitive to the  
485 depressogenic effects of adversity resulting from exposure to stressful life events (Kendler, Kuhn  
486 & Prescott, 2004). Neuroticism has been also associated with hoarding obsessions and  
487 compulsions in a study that assessed personality with the NEO-Personality-Inventory-Revised  
488 (LaSalle-Ricci et al., 2006). In this later study, hoarding was negatively correlated with  
489 conscientiousness.

490 Regarding the COVID-19 pandemic, there are two studies that have analysed the role of  
491 personality traits in toilet paper stockpiling. The first study by Garbe et al. (Garbe, Rau & Toppe,  
492 2020), already mentioned in the Results section of the systematic review, reported that  
493 conscientiousness was associated with toilet paper stockpiling, although emotionality had an  
494 indirect effect on stockpiling by means of the threat of COVID-19. Another unpublished study  
495 by Columbus (Columbus) conducted a survey in two samples of UK residents and considered the  
496 stockpiling of foods or supplies. Approximately 36% (sample 1) to 40% (sample 2) of  
497 participants reported having bought more food or supplies than usually during the preceding two  
498 weeks in response to the COVID-19 pandemic. Honesty-humility showed a negative association  
499 with past stockpiling (sample 1) and a positive association with intentions to refrain from  
500 stockpiling in the future (sample 2). The association between this personality dimension and  
501 stockpiling was not mediated by beliefs about the shopping behaviour of others. However, other  
502 studies suggest that viewing others experiencing stress creates a “contagious” physiological  
503 stress response, with faster responses in people with high dispositional levels of empathy  
504 (Dimitroff et al., 2017).

505 Some authors have made psychoanalytical explanations for the hoarding of toilet paper, such as a  
506 form of regression to the anal stage allowing our Ego to feel in control of an uncontrollable  
507 situation (COVID-19 pandemic) (Anghelou, 2020; Wood, 2020). As suggested by Freud, the  
508 second stage of psychosexual development is the anal stage (typically occurring during the 2nd  
509 year of life), in which the child's interest and sexual pleasure are focused on the expulsion and  
510 retention of faeces and the sadistic instinct is linked to the desire to both possess and destroy the  
511 object (Association). Psychoanalytic theories suggest that a regression to the anal phase might  
512 occur in people with hoarding disorder, particularly when something traumatic or emotionally  
513 distressing happens (Camps & Bigot, 2019).

514

#### 515 Cultural aspects moderate the relationship between the COVID-19 pandemic and toilet paper 516 hoarding (Mechanism #4)

517 Some studies have explored whether hoarding disorder features differ across distinct cultural  
518 settings. A study that included patients with hoarding disorder from the United Kingdom, Spain,  
519 Japan and Brazil (Nordsletten et al., 2018), indicates that the severity and core features of  
520 hoarding disorder as well as the cognitions and behaviours commonly associated with this  
521 condition, are largely stable across cultures. One study comparing symptoms from the hoarding  
522 dimension in patients with OCD from China, USA and Brazil reported a lower proportion of  
523 hoarding symptoms in the sample of patients from China (Li et al., 2009). However, another  
524 study found that hoarding disorder in East Asia is relatively common and symptomatically  
525 similar to that reported in western countries (Wang et al., 2016).

526 Other studies have explored potential cultural differences in cognitive biases. In a study that  
527 examined the relationship between interpretation bias and social anxiety among Chinese  
528 adolescents, the results were similar to those found in Western samples (Yu et al., 2019).

529 Although studies have not addressed whether there are differences in the social response to the  
530 COVID-19 pandemic by distinct countries or cultures, an indirect way to approach this question  
531 is to explore Google trend topics. In the Google trend topics by country for the word "toilet  
532 paper", Australia was the leading country (score of 100), followed by USA (score of 74) and  
533 Canada (score of 42). The trend in the use of the search term "toilet paper" on Google was  
534 similar for these three countries and the United Kingdom (Figure 2, A-D), although a different  
535 pattern was observed for India (Figure 2E), another country in which English is an official  
536 language. As it can be seen in Figure 2, most countries had a peak in March 2020, which  
537 coincides in time with COVID-19 outbreaks in different countries and the application of  
538 lockdowns. The massive search of 'toilet paper' decreased in a few weeks to previous levels. If  
539 we compare the Google search trends for 'toilet paper' and 'covid', in most countries the 'covid'  
540 term was always above 'toilet paper' in search interest (Figure S1), with the exception of  
541 Australia, such that in the first week of March, the interest for 'toilet paper' was 20, clearly  
542 above the term 'covid' (interest of 5).

543 In a previous study that explored panic buying of toilet paper (Keane & Neal, 2020), an index of  
544 panic during the COVID-19 pandemic was created considering five terms: toilet paper, panic

545 buying, hoarding, panic, supermarket. For non-English speaking countries, these terms were  
546 translated. Countries were grouped into three regions (Europe and North America; Asia  
547 [including Oceania]; and the rest of the world). Keane and Neal (Keane & Neal, 2020) found a  
548 significant heterogeneity between regions in the timing and severity of the panic between  
549 January and April 2020. They also compared the peak panic indexes between countries: Italy  
550 (panic index of 0.15 on 22/3/2020, following the national lockdown on 20/3/2020); France  
551 (panic index of 0.083 on 16/3/2020, the same day of the announcement of their nationwide  
552 lockdown); United Kingdom (panic index of 0.18 on 22/3/2020, occurring in the same week of  
553 the announcement of internal restrictions, including school closings and restrictions on  
554 gatherings and movement); and Australia (panic index of 0.79 on 4/3/2020; it was the country  
555 with the greatest speed of panic dissemination [as the panic index was 0.08 two days before, on  
556 2/3/2020]). As there were no important policy announcements in Australia by this time  
557 (restrictions on gatherings were announced on 13/3/2020), it is difficult to explain this massive  
558 spike by these factors. The authors of the last study conclude that their model could not explain  
559 this panic pattern in Australia. Other countries with massive spikes that could not be easily  
560 explained were Japan, Taiwan and Singapore. The study of Keane and Neal suggests that internal  
561 movement restrictions generate considerable consumer panic in the short run, but the effect  
562 largely vanishes after a week to ten days. Moreover, they also found a response of consumer  
563 panic to announcements of internal movement restrictions in foreign countries.

564 A cultural aspect that is important to take into account is the use of toilet paper by different  
565 countries. Although there has been a global reduction in open defecation in the last two decades,  
566 which might be defined as the lack of use of toilet facilities for defecation, there is still a  
567 substantial worldwide proportion of people from rural areas in less economically developed  
568 countries who use this defecating approach. For instance, data from the World Bank suggests  
569 that the prevalence of open defecation in rural areas worldwide was 37.1% in 2000, with a  
570 reduction up to 18.3% in 2017 (“People practicing open defecation, rural (% of rural  
571 population)”). This information points to the possible differences in the use of toilet paper, and  
572 likely hoarding conduct aiming to save this item, in rural areas when compared to urban areas, as  
573 only 1.5% of the population of urban areas continues to use open defecation (“People practicing  
574 open defecation, urban (% of urban population)”).

575 Toilet paper consumption differs by countries. The estimated annual per capita toilet paper  
576 consumption in selected countries in 2018 (obtained from Statista Consumer Market Outlook)  
577 (Armstrong, 2020) describes USA as the leading country (141 rolls and 12.7 kg), followed by  
578 Germany (134 rolls and 12.1 kg) and UK (127 rolls and 11.4 kg). There might also be  
579 differences in cleaning habits between people from different countries. For instance, data from a  
580 WIN/Gallup International survey conducted in 2015 suggests that only 50% of people in the  
581 Netherlands wash their hands with soap and water after using the toilet compared to 96% of  
582 people in Bosnia & Herzegovina (Marian).

583

### 584 **CATOTIM Algorithm for managing toilet paper hoarding**

585 An initial algorithm was revised by all authors. After subsequent revision that included 5  
586 versions, a pilot proposal was suggested (Figure 3). A narrative synthesis of the algorithm will  
587 also be included in the Discussion section, after the discussion of potential mechanisms linked to  
588 toilet paper hoarding.

589

## 590 **Discussion**

591 Our study aimed to explore the potential contribution of the COVID-19 pandemic to toilet paper  
592 hoarding. Our systematic review highlights the scarcity of studies addressing this important  
593 topic, and we only identified few published data. We want to highlight the study by Garbe et al.  
594 (Garbe, Rau & Toppe, 2020) that constituted a gem in the desert, as they added empirical data on  
595 the influence of perceived threat of COVID-19 and personality traits (mainly conscientiousness)  
596 on several behavioural aspects related to toilet paper shopping and stockpiling. Other studies  
597 were focused on the hoarding of supplies (Columbus; Oosterhoff & Palmer, 2020) and they were  
598 not specifically focused on toilet paper hoarding such as the study by Garbe et al. (Garbe, Rau &  
599 Toppe, 2020). The secondary outcome of our systematic review focused on mental health, and  
600 the inadequate use of toilet paper also underscores that this is an underresearched topic, as we  
601 could only identify six case reports regarding OCD, suicide, homicide or pica, although the  
602 quality of the case reports was relatively good. The methodology of a realist review allowed the  
603 study of potential mechanisms contributing to the toilet paper hoarding in the COVID-19  
604 pandemic.

605

### 606 **Potential mechanisms relating the COVID19 pandemic to toilet paper hoarding**

607 Although the authors of a systematic review on gastrointestinal symptoms in COVID-19 (Miri et  
608 al., 2020) suggested that the coexistence of diarrhoea could explain the coronavirus panic buying  
609 of toilet rolls, this hypothesis has not been adequately tested in the literature. Moreover, the  
610 presence of diarrhoea or the prolonged dissemination of the SARS-CoV-2 in the faeces were less  
611 known characteristics of the disease in the beginning of the outbreak, when people were buying  
612 and hoarding toilet paper. Indeed, the knowledge that there might be a faecal-oral transmission of  
613 the SARS-CoV-2 might induce some people to increase the use of toilet paper, but it does not  
614 seem to be the main mechanism explaining the global shopping frenzy at supermarkets. The  
615 relatively low proportion of diarrhoea (approximately 12-13%) found in people with the COVID-  
616 19 infection does not seem to justify the global shopping of toilet paper. Moreover, the shopping  
617 and hoarding of toilet paper appeared to be more intense in the first weeks following the  
618 COVID-19 outbreak all around the world, with a reduction in the following weeks. This  
619 generalized conduct in stores seems to mimic the Google trend surge on the internet for the word  
620 “toilet paper” during March 2020 and was enhanced by national lockdowns by most but not all  
621 (e.g., Australia) countries (Keane & Neal, 2020).

622 The mechanism linking social cognitive biases seems to contribute to the hoarding behaviour  
623 more clearly than the gastrointestinal mechanism. The bandwagon effect is likely the most  
624 replicated bias in different countries, as this effect has been previously found to be associated

625 with toilet paper buying (Malcom, 1974). The progressive increase in social networks seems to  
626 have also contributed to the fast and worldwide expansion of toilet paper hoarding due to this  
627 cognitive bias, replicating this behaviour in many countries. Other negative affect and  
628 interpretation biases might be linked to the intolerance to uncertainty, a clinical characteristic  
629 that has been associated with hoarding behaviour (Wheaton et al., 2016). These biases might be  
630 even more important given the uncertainty of the COVID-19 situation (Koffman et al., 2020), as  
631 the SARS-CoV-2 virus was a new virus with much information to be discovered. Interestingly,  
632 the intolerance of uncertainty was associated with a poorer mental well-being mediated by both  
633 the fear of COVID-19 and rumination (Satici et al., 2020).

634 Another question to be resolved is whether risk factors for toilet paper hoarding during the  
635 COVID-19 pandemic are shared with other hoarding behaviours. In this sense, one study pointed  
636 out that conscientiousness is a personality trait linked to toilet paper stockpiling during the  
637 COVID-19 pandemic (Garbe, Rau & Toppe, 2020), whereas other studies including clinical  
638 samples of patients with hoarding symptoms found an opposite result (lower conscientiousness  
639 associated with hoarding symptoms) (LaSalle-Ricci et al., 2006). The different roles of  
640 conscientiousness in patients with hoarding symptoms and healthy people who hoarded toilet  
641 paper during the COVID-19 pandemic is an interesting finding that merits some discussion.  
642 Conscientiousness is a personality trait that implies being more efficient and organized, showing  
643 a self-discipline that involves planned behaviour (Costa, McCrae & Dye, 1991). This personality  
644 trait fits well with the idea that healthy people under a stressful situation (e.g., COVID-19  
645 pandemic) might decide to buy and hoard toilet paper, particularly when news point to the  
646 possibility of a shortage of toilet paper (Schrotenboer, 2020). Although some studies have related  
647 conscientiousness with OCD (Rector et al., 2002; Inchausti, Delgado & Prieto, 2015), other  
648 studies have found lower conscientiousness in OCD patients when compared to healthy controls  
649 (Hwang et al., 2012). Moreover, other studies suggest that there might exist differences based on  
650 the OCD phenotype: higher conscientiousness in a comorbid tic-related OCD (Nestadt et al.,  
651 2009), and lower conscientiousness in a comorbid affective-related class (Nestadt et al., 2009) or  
652 with the presence of hoarding symptoms (LaSalle-Ricci et al., 2006; Samuels et al., 2008;  
653 Boerema et al., 2019). The different associations between conscientiousness and hoarding  
654 behaviour in non-clinical (higher conscientiousness) and clinical populations (low  
655 conscientiousness) is an intriguing finding, as the non-clinical study included people recruited  
656 during the COVID-19 pandemic (Garbe, Rau & Toppe, 2020), whereas the clinical studies  
657 included patients with OCD (LaSalle-Ricci et al., 2006; Samuels et al., 2008; Boerema et al.,  
658 2019). It is also possible that hoarding of toilet paper is a distinct phenotype compared with  
659 hoarding other items, at least in terms of neurobiological/psychological pathophysiological  
660 pathways. This important question is yet to be answered, as studies focused on toilet paper  
661 hoarding are scarce. Future studies might examine whether personality traits linked to hoarding  
662 differ upon the subtype of hoarded items. Although speculative, it could be that toilet paper  
663 hoarding is a distinct subtype of hoarding disorder. To date, no definitive conclusions can be  
664 drawn, and more research needs to address this issue before assuming a different subtype of the

665 hoarding disorder or even considering the inclusion of a specifier for toilet paper hoarding in  
666 future diagnostic classifications (e.g., DSM-6). Another limitation of previous research on toilet  
667 paper hoarding during the COVID-19 pandemic is that most of the data comes from surveys  
668 without the administration of diagnostic interviews by a psychiatrist or a clinical psychologist.  
669 Therefore, it is important to conduct clinical studies in the future to dissect the potential  
670 boundaries between mental illnesses and non-psychiatric conditions in the research of toilet  
671 paper hoarding. Although the diagnosis of a mental illness might require a dysfunction criteria,  
672 the study of boundaries of psychiatric illnesses may not be solved until there is a detailed  
673 understanding of the pathophysiology of the disorders (Kendell & Jablensky, 2003).  
674 Future studies also need to better address potential cultural differences that could explain some  
675 differences in toilet paper hoarding between countries. An intriguing question is why Australians  
676 were the leaders in panic buying. Tim Neal, who participated in a study about panic buying  
677 during the COVID-19 pandemic (Keane & Neal, 2020), pointed out that the Australian media's  
678 coverage of hoarding could have contributed to the world-leading levels of panic (Zhou, 2020).  
679 Other Asian countries, such as Japan, Taiwan and Singapore, that also had massive spikes that  
680 could not be easily explained were with the model developed by Keane and Neal (Keane & Neal,  
681 2020). Extravagant news from Asian countries were also reported early in the COVID pandemic,  
682 including an armed robbery of toilet paper in Hong Kong (Ho-Him, 2020) or the chaining of  
683 toilet papers in public toilets in Japan (Acharya, 2020). Some authors have suggested that dense,  
684 close-knit networks of some countries (e.g., Singapore) make people more prone to believe their  
685 contacts and take up mass behaviours (Bouffanais).

686

### 687 **Managing toilet paper hoarding: a proposed algorithm from the CATOTIM group**

688 The management of potential cases of toilet paper hoarding is a challenge for the clinician. The  
689 differential diagnosis of a patient with hoarding symptoms is quite complex because hoarding  
690 symptoms might be present in different psychiatric and neurological conditions (Pertusa et al.,  
691 2010) and because patients with hoarding disorder often underreport specific symptoms  
692 (DiMauro et al., 2013). Recent epidemiological studies indicate that the prevalence of hoarding  
693 disorder in the general population is 2.5% (confidence interval: 1.7-3.6%), with similar  
694 prevalence rates for both males and females (Postlethwaite, Kellett & Mataix-Cols, 2019). We  
695 have tried to integrate the main findings of our review and the personal expertise of the members  
696 of the CATOTIM group that participated in this study in a proposed algorithm that is described  
697 in Figure 3.

698 As can be seen in Figure 3, the first key question is to know whether there is an accumulation  
699 (hoarding) of toilet paper. For those cases with evident toilet paper hoarding, psychopathological  
700 assessment needs to first detect potential confusional or cognitive problems (attention deficits,  
701 memory loss). In that case, it is important to discard neurological syndromes such as dementias  
702 that have been reported to be associated with hoarding symptoms in approximately 23-29% of  
703 cases (Hwang et al., 1998; Mitchell et al., 2019). Patients suffering from delirium might have  
704 complex stereotyped movements and rarely, the mimicking of a work pattern (occupational

705 delirium) (Burns, Gallagley & Byrne, 2004). In these situations, it is important to discard  
706 intercurrent medical processes and it might be necessary to perform blood and urine tests, CT or  
707 MRI brain scans, substance use studies, and/or cerebrospinal fluid analyses (in those cases with  
708 fever). In those patients accumulating toilet paper who show amnesia of the situation and  
709 alterations in personal identity, dissociative disorders including post-traumatic stress disorder  
710 need to be considered. For this reason, inquiry about potential toilet-related traumatic events may  
711 shed light on this diagnosis. In oriented patients, the presence of specific symptoms might lead to  
712 specific diagnoses: auditory hallucinations in patients with schizophrenia or schizoaffective  
713 disorders and specific delusions in patients with non-affective (e.g., schizophrenia) or affective  
714 (bipolar disorder, psychotic depression) psychoses. For instance, a patient suffering from major  
715 depression with psychotic features might hoard paper if there are nihilistic or catastrophic  
716 delusional ideas (e.g., the belief that bad things are about to happen, feelings of being rotten)  
717 (Rothschild, 2013).

718 In some cases, it is possible that people hoard paper for giving it to others. In those cases when  
719 there is a long-standing need for the person to be taken care of and a fear of being abandoned or  
720 separated from close individuals, a dependent personality disorder needs to be considered.  
721 People with bipolar disorder with hypomanic symptoms might also hoard paper for making gifts  
722 to others, although the presence of a euphoric mood could also guide the diagnosis.

723 A particular important condition to be considered is OCD. Initially, hoarding symptoms were  
724 thought to be a feature of OCD, but in the last DSM-5, a distinct entity for compulsive hoarding  
725 was included. It is critical to explore other obsessive-compulsive symptoms (cleaning obsessions  
726 and washing compulsions, sexual/religious obsessions, aggressive obsessions with checking  
727 compulsions, symmetry obsessions with ordering compulsions) because their existence can guide  
728 the diagnosis to an OCD when compared with a primary hoarding disorder without obsessive-  
729 compulsive symptoms (Pertusa et al., 2008). It is important to underscore that hoarding  
730 symptoms might be present in people with high neuroticism, particularly if they suffer from  
731 generalized anxiety disorder (Tolin et al., 2011) or obsessive-compulsive personality disorder  
732 (OCPD) (Mataix-Cols et al., 2010). If hoarding symptoms appear in people with social isolation  
733 and restricted interests, autism disorders and specific personality disorders (schizoid  
734 [indifference to social relationships, with a limited range of emotional expression and  
735 experience] and avoidant [feelings of extreme social inhibition, inadequacy, and sensitivity to  
736 negative criticism and rejection]) also need to be considered. In autism, hoarding symptoms are  
737 common (approximately 25% of cases) and are associated with internalizing and  
738 anxiety/depressive symptoms, externalizing behaviour, and attention problems (Storch et al.,  
739 2016).

740 In those cases in which people have been hoarding for reselling toilet paper, antisocial  
741 personality traits could be driving the hoarding conduct. There have been documented cases of  
742 people hoarding up to 4800 toilet paper rolls for reselling them on eBay at a greater cost  
743 (“Supermarket boss’s blunt reply to toilet paper hoarder wanting refund,” 2020). This conduct  
744 during a pandemic shows some of the characteristics of an antisocial personality disorder (Black,

745 2015): disregard for right or wrong, deceit for exploitation of others, being disrespectful of  
746 others, and lack of empathy for others.  
747 If pathological conditions are not clearly found, as already mentioned, it is important to consider  
748 the contribution of social cognitive biases (e.g., bandwagon effect) for inducing hoarding  
749 symptoms in non-clinical populations.  
750 Sometimes there is an excessive buying of toilet paper secondary to an excessive use without  
751 hoarding behaviour. Clinicians need to consider in these cases the potential medical causes for  
752 either diarrhoea or polyuria, with specific tests depending upon the reported symptoms. As  
753 already mentioned, in rare conditions, people might eat toilet paper secondary to pica (Chisholm  
754 & Martin, 1981; Fisher et al., 2014). In cases with pica, if hypozincaemia is observed,  
755 supplementation with zinc might resolve the altered eating behaviour (Chisholm & Martin,  
756 1981). An excessive (pathological) use of toilet paper by OCD patients with contamination  
757 obsessions symptoms needs to be considered. In some cases with resistant OCD and excessive  
758 wiping, tACS might be useful (Klimke et al., 2016). People with impulsive-control disorders and  
759 borderline personality disorder might also use toilet paper in excess due to a lack of inhibition  
760 control.  
761 Although in some cases there is no apparent hoarding or excessive use of toilet paper, it is  
762 important to consider pathological use of toilet paper due to psychopathological disturbances. In  
763 people with bipolar disorder with a manic episode, spending sprees and bizarre gifts might occur.  
764 In other cases, it is possible that there is a surreptitious hoarding that was not easily observed in  
765 the first assessment. This could be the case in people with psychotic symptoms, particularly if  
766 there is suspiciousness (e.g., paranoid personality disorder, psychotic disorders). In a patient with  
767 depressive mood, suicide ideas need to be explored because toilet paper might be used as a lethal  
768 mechanism for committing suicide (Sauvageau & Yesovitch, 2006; Saint-Martin, Bouyssy &  
769 O'Byrne, 2007).  
770 If there is no apparent psychopathology, the diagnosis might be reconsidered. However, a  
771 previous step is to be sure that the individual has not participated in the toilet paper challenge. If  
772 this is the case, it is probable that his/her conduct is driven by social cognitive biases (e.g.,  
773 bandwagon effect).

774

### 775 **Clinical and ecological implications**

776 Our study underscores the need to consider inadequate use and hoarding of toilet paper in the  
777 clinical practice, as this conduct might have negative consequences on the functioning and  
778 quality of life of people with or without serious mental illnesses. It is particularly important to  
779 discard psychiatric disorders that might be associated with toilet paper hoarding and that might  
780 require specific treatments. This approach is a challenge for the psychiatrist and clinical  
781 psychologist who need to consider potential comorbid medical conditions that could also worsen  
782 this conduct.

783 The potential contribution of social media to social cognitive biases (e.g., bandwagon effect) and  
784 social-driven panic behaviours underscores the importance of managing news in the media and

785 to avoid disseminating fake news on the internet. To fight this issue, in April 2018, the European  
786 Commission and representatives of online platforms, leading social networks, advertisers and the  
787 advertising industry agreed on a self-regulatory Code of Practice to address the spread of online  
788 disinformation and fake news (Commission). Attached to the principles of this Code of Practice  
789 is a step to be done by most people using and working with social media in order to avoid the  
790 negative psychological consequences of disseminating fake news.

791 Recent updated analysis from the Natural Resources Defense Council (NRDC) (“Toilet Paper  
792 and Climate Change: NRDC’s Updated ‘Issue With Tissue’ Ranks Brands on Sustainability,”  
793 2020) has reported the climate impacts caused by the “tree to toilet” pipeline destroying the  
794 climate-critical Canadian boreal forest. It is thought that industry clear-cuts one million acres of  
795 boreal forest each year (led by Brazil, Russia and Canada in terms of global intact forest loss) in  
796 part to produce pulp that US tissue makers roll into toilet paper (“Toilet Paper and Climate  
797 Change: NRDC’s Updated ‘Issue With Tissue’ Ranks Brands on Sustainability,” 2020).

798 Environmentalists denounce that turning a tree to paper requires more water than turning paper  
799 back into fibre, and many brands using tree pulp also use polluting chlorine-based bleach for  
800 obtaining greater whiteness (Kaufman, 2009). Another problem for the sustainability of the  
801 planet is the continuously growing tendency of toilet paper (“Toilet paper is getting less  
802 sustainable, researchers warn,” 2019). The worldwide revenue of the segment of toilet paper  
803 from the tissue and hygiene paper sector in 2018 was US\$ 81 billion, and it is expected that will  
804 increase up to US\$ 94 billion by the year 2023 (“Tissue and Hygiene Paper Report 2019 - Toilet  
805 Paper,” 2019). A report by the NRDC (Skene, 2019) suggests that as the market for tissue grows  
806 around the world, recycled products and alternative fibres will be the only way to accommodate  
807 increased demand without creating further strain on indigenous peoples, the climate, and  
808 biodiversity.

809 For all these reasons, it is important that policy makers consider the potential negative impact of  
810 toilet paper hoarding not only at the individual level but also at a community level, with potential  
811 harmful effects to the planet. Therefore, it would be recommended that policy makers develop  
812 strategies that promote the research of the causes and consequences of toilet paper hoarding.

813

#### 814 **Gaps in the literature and future directions**

815 Although a previous survey (Garbe, Rau & Toppe, 2020) suggested that the prevalence for toilet  
816 paper hoarding was 17.2% for North Americans and 13.7% for Europeans, more epidemiological  
817 studies are needed for weighting the real prevalence of this hoarding behaviour and to administer  
818 diagnostic interviews for discarding hoarding conducts associated with psychiatric disorders or  
819 stress-related ‘reactive’ and ‘transitional’ conduct. Longitudinal studies could also help to  
820 explore whether these hoarding behaviours associated with the COVID-19 pandemic were only  
821 associated with the first COVID-19 outbreak or are repeated in subsequent outbreaks.

822 The psychological and neurobiological underpinnings of toilet paper hoarding are a fascinating  
823 field to be explored. Future research might study whether the mechanisms that lead to saving  
824 toilet paper are shared or not with other hoarded items. A particularly interesting hypothesis to be

825 tested relies on the contribution of personality traits, given the apparent different role of  
826 conscientiousness on toilet paper hoarding during the COVID-19 pandemic (Garbe, Rau &  
827 Toppe, 2020) and on hoarding symptoms in people with OCD (LaSalle-Ricci et al., 2006; J.F. et  
828 al., 2008). Neurobiological determinants might study the contribution of stress-related  
829 biomarkers including hypothalamic-pituitary-adrenal (HPA) axis hormones and cytokines, given  
830 the implication of these biomarkers in stress-related pathologies (Soria et al., 2018; Russell &  
831 Lightman, 2019). Future studies might want to address the study of faeces, as the gut microbiota  
832 has emerged as a key player in the control of the HPA axis, especially during stressful situations  
833 caused by real or perceived homeostatic challenge (Foster, Rinaman & Cryan, 2017).  
834 Neuroimaging studies might also explore the neural correlates of toilet paper hoarding. Patients  
835 with hoarding disorder show higher dorsolateral prefrontal cortex (DLPFC) activation during  
836 tests of executive functions than do patients with OCD (Hough et al., 2016). OCD patients with  
837 prominent hoarding symptoms have also shown greater activation in the bilateral anterior  
838 ventromedial prefrontal cortex (VMPFC) than do patients without hoarding symptoms and  
839 healthy controls (An et al., 2009). As previous studies have shown dramatic improvement in  
840 anus wiping of an OCD patient after brain stimulation with tACS targeting the DLPFC, future  
841 studies might study the role of the prefrontal cortex on the pathogenesis of toilet paper hoarding.

842

#### 843 **Study limitations**

844 The main limitation of our study is the small number of studies included in our systematic  
845 review. A meta-analysis could not be performed for this reason, as in the protocol of our  
846 systematic review, we aimed to include a minimum of 5 studies with similar effect sizes for  
847 conducting a quantitative meta-analytical synthesis. We increased the number of publications  
848 with the realist review, and we also included grey literature, but the evidence generated from  
849 studies during the COVID-19 pandemic was particularly low. It is also possible that there is a  
850 negative publication bias on toilet paper hoarding, as authors might avoid publishing articles  
851 dealing with toilet paper. In this line, negative outcomes associated with inadequate use of toilet  
852 paper (e.g., suicide cases secondary to toilet paper choking) might also be considered humiliating  
853 and being underreported in the scientific literature.

854 Finally, although we have proposed an algorithm for managing toilet paper hoarding or other  
855 inadequate uses of toilet paper, it is important to underscore that this algorithm has not been  
856 validated. Future studies might improve this limitation by testing and validating its application in  
857 clinical practice. If our algorithm is validated in future studies, it might be useful for psychiatrists  
858 and clinical psychologists that need to manage people with potential toilet paper hoarding  
859 behaviours.

860 Although our study has several limitations, it is also the first realist review exploring potential  
861 mechanisms that could explain in part the toilet paper hoarding experienced in many countries  
862 during the COVID-19 pandemic. Our study allows the identification of gaps in the literature and  
863 will help researchers to design and conduct future studies aiming to better understand the causes

864 and consequences of toilet paper hoarding in the general population and in people suffering from  
865 mental illnesses.

866

## 867 **Conclusions**

868 The COVID-19 pandemic has been associated with a worldwide increase of hoarding  
869 behaviours, with toilet paper being one of the most desired objects. Social media and social  
870 cognitive biases seem to be major contributors to this hoarding behaviour and might explain some  
871 differences in toilet paper hoarding between countries. Other mental health-related factors are  
872 likely to be involved, such as the stressful situation of the COVID-19 pandemic and fear of  
873 contagion or particular personality traits (conscientiousness). Future studies might help to better  
874 characterize the phenotype of toilet paper hoarding and to explore psychological and  
875 neurobiological mechanisms underlying this behaviour.

876

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879 (CATOTIM) that is composed of psychiatrists and clinical psychologists interested in the study  
880 of the causes and consequences of inadequate toilet paper use. All authors are members of the  
881 CATOTIM group. As people were hoarding toilet paper amid the coronavirus pandemic, this  
882 study was driven by the interest of studying potential mechanisms linked to this behaviour that  
883 can cause distress to the individual.

884

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**Table 1** (on next page)

CMO scheme of the realist review

1 Table 1. CMO scheme of the realist review

Context	Mechanisms	Outcome
COVID-19 pandemic	M1. COVID-19 disease is associated with diarrhoea (or polyuria), which contributes to the panic buying and toilet paper hoarding  M2. Social cognitive biases and social media are facilitators of toilet paper hoarding in the general population  M3. The COVID-19 pandemic is a stressful event that causes the exacerbation of mental illnesses and hoarding behaviours leading to toilet paper hoarding  M4. Cultural aspects moderate the relationship between the COVID-19 pandemic and toilet paper hoarding, with differences between countries	Toilet paper hoarding

**Table 2** (on next page)

Main characteristics of studies included in the Systematic Review (n=6).

1 **Table 2. Main characteristics of studies included in the Systematic Review (n=6)**

Case	Author, year of publication	Age (y.o)	Gender	Substance use	Comorbid psychiatric diagnosis	Treatment	Primary outcome (toilet paper)	Secondary outcomes	Checklist CARE guidelines	
									Completed items	Missing sub-items <sup>*,#</sup>
1	Klimke et al., 2016 [20]	17	Man	NR	OCD	tACS, lorazepam 0.5 mg day,	Before treatment: use of 10 rolls of toilet paper  After treatment (2 stimulations): 1 roll of toilet paper	None	8/13	5c, 5d, 6, 7, 8a, 8b, 10c
2	Sauvageau and Yesovitch 2006 [21]	58	Man	NR	Schizophrenia	NR	No hoarding behaviour	Suicidal asphyxia by toilet paper	12/13	5c, 5d
3	Saint-Martin et al., 2007 [22]	30	Man	NR	BPD	Psychotropic drugs: antidepressant, tranquilizers and conventional antipsychotics	No hoarding behaviour	Suicidal asphyxia by toilet paper ingurgitation	12/13	5c, 5d
4	Saint-Martin et al., 2012 [23]	91	Woman	NR	Alzheimer's disease	NA	No hoarding behaviour	Homicidal asphyxia by toilet paper	12/13	5c, 5d
5	Fisher et al., 2014 [24]	30	Man	NR	Pica	NR	No hoarding behaviour	Gastritis by toilet paper ingestion (Pica)	10/13	5d, 7, 10c
6	Chisholm and Martin, 1981 [25]	37	Woman	NR	Pica	Zinc and ferrous sulfate	No hoarding behaviour	Pica by toilet paper ingestion	12/13	5c

2

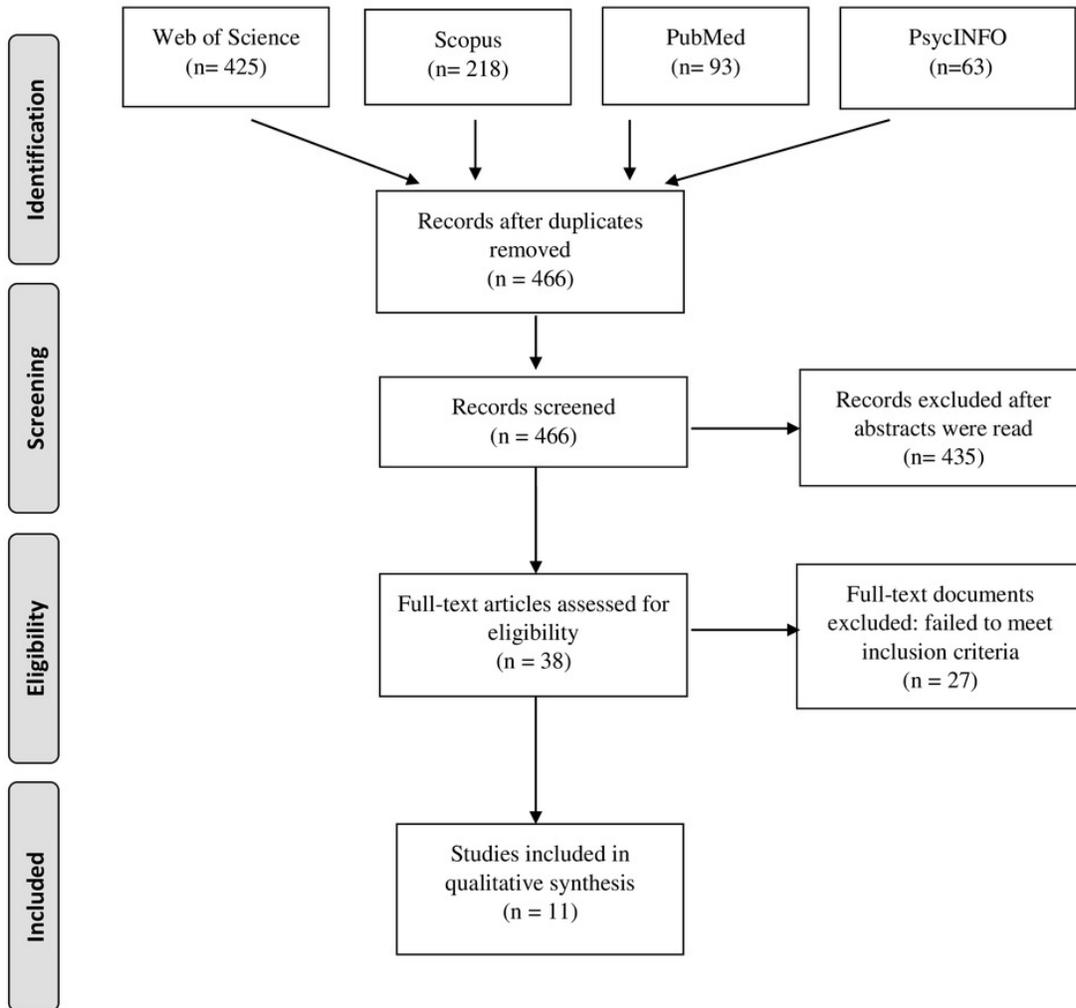
3 \*Checklist items from CARE guidelines include: 1, 2, 3a, 3b, 3c, 3d, 4, 5a, 5b, 5c, 5d, 6, 7, 8a, 8b, 8c, 8d, 9a, 9b, 9c, 10a, 10b, 10c, 10d, 11a, 11b, 11c, 11d, 12,  
4 13.

5 # Items that are not applicable for the case report are not included in this section.

6 **Abbreviations: BDP, Borderline Personality Disorder; OCD, Obsessive Compulsive Disorder; NA, Not applicable; NR, not reported; tACS,**  
7 **transcranial alternating current stimulation; y.o., years old;**

# Figure 1

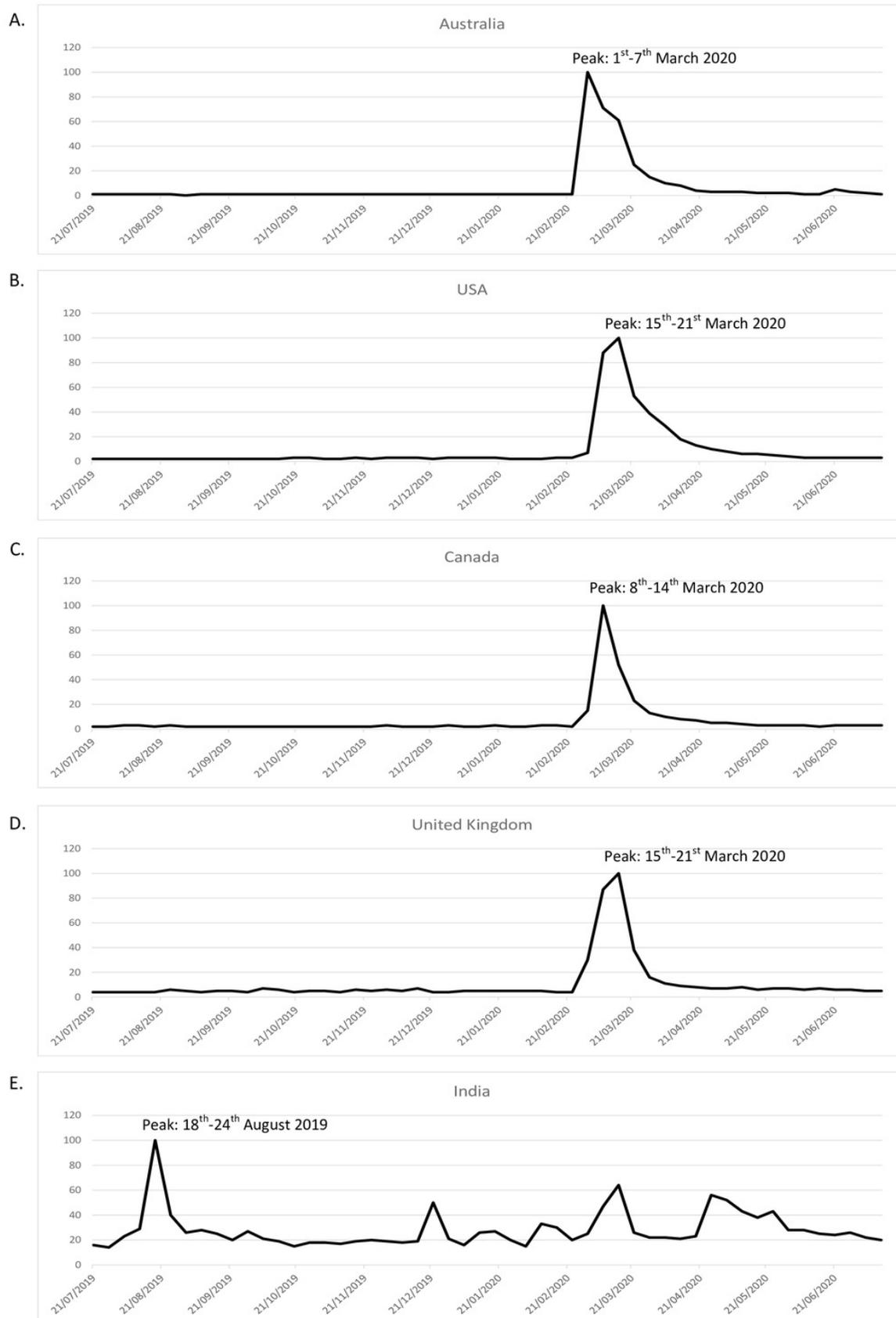
PRISMA flow diagram of the studies included in the systematic review.



## Figure 2

Google search trends for the term 'toilet paper' by different English-speaking countries.

(A) Australia. (B) USA. (C) Canada. (D) United Kingdom. (E) India.



# Figure 3

Figure 3. CATOTIM algorithm for managing paper toilet hoarding.

Abbreviations: CATOTIM= Catalan Toilet Tissue Research Group in Mental Health; PTSD= Post-traumatic stress disorder; CT= Computed tomography; MRI= Magnetic resonance imaging; CSF= Cerebrospinal fluid; Shizoffective D.= Schizoffective disorder; OCD= Obsessive-compulsive disorder; DSM-5= Diagnostic and Statistical Manual of Mental Disorders - 5<sup>th</sup> edition; GAD= Generalised anxiety disorder; OCPD= Obsessive-compulsive personality disorder.

