

A systematic review and realist synthesis on toilet paper hoarding: COVID or not COVID, that is the question

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Objective. To explore whether the coronavirus disease 2019 (COVID-19) pandemic is associated with toilet paper hoarding and to assess which risk factors are associated with the risk of toilet paper hoarding. **Design.** A systematic review and realist review were conducted. **Data sources.** PubMed, Web of Science, Scopus and PsycINFO were searched for the systematic review. PubMed and grey literature were searched for the realist review. Databases were searched from inception until June 2020. **Study selection.** There were no restrictions on study design. **Outcomes and measures.** For the systematic review, toilet paper hoarding was the main outcome, and inadequate use of toilet paper was the secondary outcome. For the realist review, the CMO (context-mechanisms-outcome) scheme included the COVID-19 pandemic (context), four proposed mechanisms, and one outcome (toilet paper hoarding). The four potential mechanisms were: 1) gastrointestinal mechanism of COVID-19 (e.g., diarrhoea), 2) social cognitive biases, 3) stress-related factors [mental illnesses, personality traits], and 4) cultural aspects (e.g., differences between countries). **Eligibility criteria for selecting studies.** All human populations were considered (including general population studies and clinical studies of patients suffering from mental health problems). **Results.** The systematic review identified 11 studies (5 studies for the main outcome, 6 studies for the secondary outcome). Two surveys identified the role of the COVID-19 threat on toilet paper hoarding in the general population (one in adults, another in adolescents). One study pointed to an association between a personality trait (conscientiousness) and toilet paper buying and stockpiling as well as an additional significant indirect effect of emotionality through perceived threat of COVID-19 on toilet paper buying and stockpiling. Six case reports of inadequate use of toilet paper were also identified, although none of them were associated with the

COVID-19 pandemic. The realist review suggested that of all mechanisms, social cognitive biases and a bandwagon effect were potential contributors of toilet paper hoarding in the general population. The stressful situation (COVID-19 pandemic) and some personality traits (conscientiousness) were found to be associated with toilet paper hoarding. Cultural differences were also identified, with relatively substantial effects of toilet paper in several Asian regions (Australia, Japan, Taiwan and Singapore). **Conclusions.** The COVID-19 pandemic has been associated with a worldwide increase in toilet paper hoarding. Social media and social cognitive biases are major contributors and might explain some differences in toilet paper hoarding between countries. Other mental health-related factors, such as the stressful situation of the COVID-19 pandemic and fear of contagion, or particular personality traits (conscientiousness) are likely to be involved. **Registration.** PROSPERO CRD42020182308

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Abstract

Objective. To explore whether the coronavirus disease 2019 (COVID-19) pandemic is associated with toilet paper hoarding and to assess which risk factors are associated with the risk of toilet paper hoarding.

Design. A systematic review and realist review were conducted.

Data sources. PubMed, Web of Science, Scopus and PsycINFO were searched for the systematic review. PubMed and grey literature were searched for the realist review. Databases were searched from inception until June 2020.

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mechanism of COVID-19 (e.g., diarrhoea), 2) social cognitive biases, 3) stress-related factors [mental illnesses, personality traits], and 4) cultural aspects (e.g., differences between countries).

Eligibility criteria for selecting studies. All human populations were considered (including general population studies and clinical studies of patients suffering from mental health problems).

Results. The systematic review identified 11 studies (5 studies for the main outcome, 6 studies for the secondary outcome). Two surveys identified the role of the COVID-19 threat on toilet paper hoarding in the general population (one in adults, another in adolescents). One study pointed to an association between a personality trait (conscientiousness) and toilet paper buying and stockpiling as well as an additional significant indirect effect of emotionality through perceived threat of COVID-19 on toilet paper buying and stockpiling. Six case reports of inadequate use of toilet paper were also identified, although none of them were associated with the COVID-19 pandemic. The realist review suggested that of all mechanisms, social cognitive biases and a bandwagon effect were potential contributors of toilet paper hoarding in the general population. The stressful situation (COVID-19 pandemic) and some personality traits (conscientiousness) were found to be associated with toilet paper hoarding. Cultural differences were also identified, with relatively substantial effects of toilet paper in several Asian regions (Australia, Japan, Taiwan and Singapore).

Conclusions. The COVID-19 pandemic has been associated with a worldwide increase in toilet paper hoarding. Social media and social cognitive biases are major contributors and might explain some differences in toilet paper hoarding between countries. Other mental health-related factors, such as the stressful situation of the COVID-19 pandemic and fear of contagion, or particular personality traits (conscientiousness) are likely to be involved.

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Introduction

Toilet paper, sometimes called toilet tissue or loo roll, is defined by the Merriam-Webster dictionary as “a thin sanitary absorbent paper usually in a roll for use in drying or cleaning oneself after defecation and urination”. To wipe is human, and the use of paper for faecal-related cleaning purposes has been used since the end of the 6th century in China, although the toilet paper industry blossomed in the early 14th century in China during the reign of the Yang dynasty (Smyth, 2012). The commercial use of toilet paper started in 1857 thanks to Joseph Gayetty, a New York-based entrepreneur who sold medicated paper impregnated with aloe that aimed to cure haemorrhoids (Smyth, 2012). The reception of toilet paper from the medical community was not positive, and in an ironic note published in the *Lancet* in 1869, the idea of toilet paper was defined as “the last absurdity” (“Notes, Short Comments, and Answers to Correspondents: Medicated paper,” 1869). The note was sarcastic when referring to Gayetty’s opinion, who anticipated that “this article will be found in the household of every refined man in the kingdom”. Many years later, toilet paper has become an essential product for a great proportion of the population worldwide.

Since early December 2019, the coronavirus SARS-CoV-2 has spread from Wuhan (China) to many countries all over the world, causing the coronavirus disease (COVID-19). With no doubt, the COVID-19 has been the worse pandemic since the 1918 flu pandemic, also known as the Spanish flu (although its origin was in Kansas, USA (Worobey, Cox & Gill, 2019)). By August 11th, 2020, the COVID-19 pandemic has caused at least 20,420,359 infections and 742,362 deaths (“COVID-19 Coronavirus Pandemic”). During the first months of the pandemic, medical masks were in short supply in most countries. This was an expected issue because the SARS-CoV-2 is viable and infectious in aerosols for hours (van Doremalen et al., 2020), and there is advice to use face masks in situations where meeting others is likely, as masks could reduce the risk of transmitting the infection (Greenhalgh et al., 2020). The global toilet paper shortage amid the coronavirus was much less expected, but in the weeks that followed the pandemic spread, compulsive panic buying of toilet paper was observed in many countries on different continents (Buchholz, 2020). Toilet paper became a co-star with coronavirus in the news in many countries, with surprising information every week: rationing of toilet paper by supermarkets (“UK supermarkets ration toilet paper to prevent stockpiling,” 2020), toilet rolls being chained to their dispensers in public toilets (“In Japan, toilet rolls are being chained to their dispensers,” 2020), armed robbers stealing hundreds of paper rolls (“Coronavirus: Armed robbers steal hundreds of toilet rolls in Hong Kong,” 2020), and deserted supermarket and grocery shelves (Knoll, 2020). People were buying and hoarding toilet paper even before it was known that the virus could be detected in faeces of infected patients (Chen et al., 2020a) or that approximately 10% of COVID-19 patients may suffer from diarrhoea (Miri et al., 2020). Therefore, a scientific question demands an urgent response: why do people hoard toilet paper?

We aimed to shed light on potential risk factors associated with toilet paper hoarding, with a particular interest in stress-related situations such as the COVID-19 pandemic. As hoarding is often seen in patients with obsessive-compulsive disorder (OCD) and other psychiatric disorders as well as in people with obsessive-compulsive traits (Mataix-Cols et al., 2010), it is important to make the differential diagnosis with mental health problems. In most individuals, compulsive hoarding appears to be a distinct syndrome from OCD, which is associated with substantial levels of disability and social isolation (Pertusa et al., 2008). This has led to include hoarding as a separate diagnosis in the 5th edition of the Diagnostic and Statistical Manual of Mental Disorders (DSM-5). One hoarding criterion is the acquisition of and failure to discard a large number of possessions that seem to be useless or of limited value (Mataix-Cols et al.,

2010). We do not want to open the debate about the utility of toilet paper right now, but it is important to mention that to date, toilet paper is not a specifier of the DSM-5 diagnostic criteria for hoarding. Epidemiological studies suggest that hoarders are older, often unmarried, and are more likely to be impaired by a current physical health condition or comorbid mental disorder (Nordsletten et al., 2013). There is limited information regarding the prevalence of toilet paper hoarding in the general population. It is also important to underscore that compulsive buying and hoarding are two related phenomena, as hoarding is a predictor of compulsive buying (Lawrence, Ciorciari & Kyrios, 2014). Moreover, people with buying-shopping disorder report more hoarding symptoms than healthy control individuals (Vogel et al., 2019). Both buying and hoarding conducts have been described to be preceded by stressful life events and traumatic experiences (Tolin et al., 2010; Landau et al., 2011; Vogel et al., 2019). For this reason, it is important to study how stress influences hoarding behaviour because this knowledge would help to understand some of the recent panic-buying conduct seen in the weeks following the COVID-19 pandemic. As hoarding behaviours are observed in both non-clinical (Bulli et al., 2014) and clinical (Pertusa et al., 2008) samples, studies considering non-clinical populations need to be considered. It is also important to analyse whether the mechanisms linking stress with toilet paper hoarding are shared by people with mental disorders (hoarding disorders and other psychiatric disorders) and the general population, or whether this relationship might change depending upon the social or cultural context. The main objective of our study was to identify potential mechanisms linking the context of a stressful situation (COVID-19 pandemic) with a specific outcome (toilet paper hoarding). We hypothesized that these mechanisms might be influenced by psychopathological, psychological, social and cultural determinants that could act as moderators. For achieving these approaches, we aimed to conduct one study that included several sequential steps:

First, we aimed to conduct a systematic review exploring potential risk factors associated with toilet paper hoarding. Psychopathology, personality and stress-related factors (including pandemics and especially, the COVID-19 pandemic) were considered. As a secondary aim of the systematic review, we also wanted to study whether toilet paper use (inadequate use and/or hoarding) is associated with negative mental health outcomes (e.g., greater risk of depression, suicide, etc.).

Second, we aimed to conduct a realist review exploring different theory-driven mechanisms on potential moderators of the relationship between the COVID-19 pandemic and the toilet paper hoarding (Table 1). A realist review is based on a realist philosophy of science and considers the interaction between context, mechanism and outcome, also known as the CMO configuration (Wong et al., 2013). As explained in the RAMESES guidelines for realist syntheses (Wong et al., 2013), this type of review uses the concept of mechanism for understanding the relationship between context and outcome. Several mechanisms might be studied, which can be defined as “underlying entities, processes, or (social) structures which operate in particular contexts to generate outcomes of interest”.

Third, we wanted to integrate the previous information for proposing a pilot algorithm for managing toilet paper hoarding, taking into account the expertise of members of the Catalan Toilet Tissue Research Group in Mental Health (CATOTIM). Although a validation study for this algorithm has not been included and therefore our algorithm should be considered a theoretical proposal, it is the first attempt to integrate the complexity of this specific hoarding conduct in the current COVID-19 context.

Finally, several recommendations for future research will be included considering the gaps in the scientific literature. Clinical and ecological implications of our research will also be summarized.

Materials & Methods

Systematic review

Search strategy

Four electronic bibliographic databases were searched: PubMed, Web of Science, Scopus and PsycINFO. The following search strategy was used: (Toilet AND (paper OR tissue)) AND (psychiatry OR psychology OR mental OR anxiety OR depression OR schizophrenia OR bipolar OR psychosis OR delusion OR personality OR neuroticism OR obsessive OR hoarding OR suicide OR stress* OR pandemic OR epidemic OR COVID-19 OR coronavirus OR virus). Language was restricted to those articles written English, Spanish, Catalan, Portuguese, Dutch, French, and German. Studies published until June 2020 were considered for inclusion. The protocol was registered in PROSPERO (CRD42020182308). Preferred Reporting Items for Systematic Reviews and Meta-analyses (PRISMA) guidelines (Moher et al., 2009) were followed.

Inclusion and exclusion criteria

In our systematic review, toilet paper hoarding was considered as the main outcome. This outcome was defined as a behavioural pattern characterized by excessive acquisition of and an inability or unwillingness to discard large quantities of toilet paper that cause significant distress or impairment. This definition is in agreement with the current DSM-5 diagnostic category for hoarding disorder but it has been adapted for specifying that the main saved item is toilet paper. We also conducted a secondary analysis for the systematic review considering toilet paper (inadequate use or hoarding) as a risk factor of mental health outcomes (depression, suicide, etc.).

In those studies using toilet paper as an outcome (e.g., toilet paper hoarding), all potential exposures (stress-related situations, personality factors, psychopathology, and mental illnesses) were considered. In those studies using the use of toilet paper as an exposure, considered outcomes were mental health problems (e.g., depression, suicide, etc.).

All types of studies that relate to mental health or stress-related aspects of toilet paper use were included. There were no restrictions on the types of study design. All studies conducted in human populations (general population studies and clinical studies of patients suffering from mental health problems) were considered for inclusion.

Data collection and extraction

All retrieved records were checked for duplicates using Covidence (<https://www.covidence.org/>). Titles and/or abstracts of studies retrieved using the search strategy and those from additional sources were screened independently by two review authors (J.L. and A.G.R.) to identify studies that met the inclusion criteria. Any disagreement between them over the eligibility of particular studies was resolved through discussion with two additional reviewers. The flow chart of all selected studies is described in Figure 1.

Risk of bias (quality) assessment

Quality assessment was conducted with the Newcastle Ottawa scale (cohort and case-control studies) (Wells et al., 2012) or the CARE guidelines (case reports) (Riley et al., 2017). Case

reports and case series are also rated with the tool for evaluating the methodological quality of case reports and case series (Murad et al., 2018).

Realist review

A realist synthesis was conducted following the RAMESES guidelines (Wong et al., 2013). An additional reviewer (J.C.) participated in the search of potential citations along with the two researchers participating in the systematic review (J.L. and A.G.R.). We started by considering all reviewed items in the previous step with the theory-driven approach of the realist review. Four mechanisms were tested (Table 1). Iterative screening was completed by these reviewers who also conducted additional searches for exploring these hypotheses on PubMed as well as grey literature available on the internet (e.g., Google searching). Search terms differed for each mechanism: 1) Mechanism 1: covid AND (diarrhoea OR polyuria); 2) Mechanism 2: (stress OR covid OR pandemic) AND cognitive bias AND social; 3) Mechanism 3: (covid OR stress OR pandemic) AND hoarding; 4) Mechanism 4: (toilet paper OR hoarding) AND (culture OR cultural). All potential abstracts were included if they could contribute to explain any of the four studied mechanisms linking the COVID-19 pandemic with toilet paper hoarding. Identification and selection of citations was guided for these research questions and was concerned with trustworthiness. This last characteristic is not an easy one to verify, as fake news is mixed with real news all over the internet. We tried to reduce the inclusion of fake news by a careful observation of the sources, particularly when they came from non-peer-reviewed sources.

For exploring differences in cultural aspects of toilet paper hoarding, we also verified the Google search trending topics during the year of 2020 in the world (<https://trends.google.com/>). Previous research indicates that Google search data are useful in predicting near-future consumer behaviour (Goel et al., 2010). The search frequency on Google has also been proposed as a direct measure of investor attention (Da, Engelberg & Gao, 2011). Data regarding the use of toilet paper was graphed with Excel (Microsoft Corporation, USA) after downloading the .csv file. We also compared two search terms (toilet paper vs covid), to analyse the relative popularity of the term ‘toilet paper’ with respect to the ‘covid’ term.

Qualitative studies and material were managed with the software QDA miner Lite version 2.0.7 (Provalis Research, Canada). Data regarding the potential contribution of studied mechanisms were extracted. To identify key elements of importance to the success or failure of a mechanism in a certain context using a realist perspective, information was gathered on the mechanism, the context and the actual “working of the mechanism”. The strength of the evidence and the usefulness of the application of realist principles to available data were discussed.

CATOTIM algorithm for managing paper toilet hoarding

All authors participated in the generation of a proposal of an algorithm for managing toilet paper hoarding. All CATOTIM researchers are specialists in Psychiatry and/or Clinical Psychology. The generation of the algorithm was a dynamic process. The methodology for drafting and

reviewing the algorithm included whatsapp conversations, face-meetings taking into account all needed safety measures recommended for the COVID-19 situation by the Spanish Ministry of Health (social distance of at least 1.5 metres, surgical masks, pre- and post- meeting hand washing), and online meetings when necessary. Successive versions of the algorithm were created taking into account the findings of the systematic and realist reviews and the comments from all CATOTIM members.

Results

Systematic review

A total of 799 records were identified in initial searches (Web of Science: 425; Scopus: 218, PubMed: 93; PsycINFO: 63). After duplications were removed, 466 records were screened. Further details of screening and selection processes can be found in Figure 1. Finally, 11 studies were included as they were focused on toilet paper hoarding behaviour and met our selection criteria.

Primary outcome: toilet paper hoarding

We identified five published studies related to the COVID-19 pandemic with toilet paper hoarding (Garbe, Rau & Toppe, 2020; Kirk & Rifkin, 2020; Oosterhoff & Palmer, 2020; Sim et al., 2020; Miri et al., 2020). One study included a survey of participants focused on toilet paper shopping and stockpiling behaviours (Garbe, Rau & Toppe, 2020), another study conducted a survey of adolescents regarding several pandemic-related behaviours (including hoarding) (Oosterhoff & Palmer, 2020), whereas the other three published studies included theoretical discussions on consuming behaviours including panic buying during the COVID-19 pandemic (Kirk & Rifkin, 2020; Sim et al., 2020; Miri et al., 2020).

The first study (Garbe, Rau & Toppe, 2020) explored the relationship between personality traits based on the HEXACO model (Honesty-Humility, Emotionality, eXtraversion, Agreeableness, Conscientiousness, and Openness to experience). This study was a survey that included a final sample of 996 adults from 22 countries. Participants were asked about their perceived level of threat posed by COVID-19, and their toilet paper consumption behaviour (shopping frequency, shopping intensity, number of toilet paper rolls stocked in their household). Older participants shopped more frequently, bought more packages of toilet paper and had more toilet paper rolls in stock as compared to younger participants. Participants residing in Europe significantly shopped toilet paper more frequently than North American residents but had less toilet paper in stock. In this study, participants were inquired about whether they stocked toilet paper more than usual, which could be considered an indirect measure of toilet paper hoarding. Of all participants in the survey, 17.2% of North Americans and 13.7% of Europeans reported excessive stockpiling of toilet paper. The perceived threat of COVID-19 was positively related to all three toilet paper variables (shopping frequency, shopping intensity and toilet paper stock-piling). The HEXACO model suggested that participants scoring high in conscientiousness (organization, diligence, perfectionism, and prudence) shopped more toilet paper and stocked more toilet paper. This study also included an additional analysis exploring the indirect effect of emotionality

(fearfulness, anxiety, dependence, and sentimentality) on toilet paper consumption. They found a significant indirect effect of emotionality through perceived threat of COVID-19 on shopping intensity and the amount of stocked toilet paper rolls. In the quality assessment with the Newcastle Ottawa Scale for this study, we considered perceived threat of COVID-19 as the main exposure, and toilet paper behaviour as the main outcome (definition of cases). The quality assessment yielded two stars for selection (representativeness of the cases, selection of controls), two stars for comparability and one star for the definition of the exposure. Therefore, this study obtained 5 stars of 9 possible stars in the Newcastle Ottawa Scale.

Another survey of 770 adolescents in the United States explored the role of psychological factors in pandemic-related behaviours during the COVID-19 outbreak (social distancing, disinfecting, monitoring the news, hoarding supplies) (Oosterhoff & Palmer, 2020). In this study, attitudes about the greater severity of COVID-19 and greater self-interest values were associated with more hoarding, whereas greater social responsibility and social trust were associated with less hoarding. In the quality assessment with the Newcastle Ottawa Scale for this study, we considered attitudes about the severity of COVID-19 as the main exposure and hoarding behaviour as the main outcome (definition of cases). This study obtained 5 out of 9 stars in the Newcastle Ottawa Scale (selection [two stars], comparability [two stars], definition of exposure [one star]).

Two studies made reflections on potential explanations for the toilet paper hoarding amid the COVID-19 pandemic and justified this behaviour with different hypotheses such as a reaction to a threat to product availability that increases the perceived need for the threatened object and making consumers behave with an emotional reactance response (Kirk & Rifkin, 2020). Other potential moderators included the conflict between the desire of maintaining regular routines versus the uncertainty of limiting access to daily necessities by the pandemic, a coping response to stressful unmet situations or even a reaction to the loss of control of the future and social pressures to conform to similar behaviours (Sim et al., 2020). In another systematic review on gastrointestinal symptoms of COVID-19 that indicates the long persistence of COVID-19 in the gastrointestinal tracts after primary treatment (Miri et al., 2020), the authors suggested that these findings could explain the coronavirus panic buy of toilet rolls.

We also identified a study (Columbus) that conducted a survey of how personality traits influence food or supply stockpiling during the COVID-19 pandemic that was a pre-print, and therefore not considered for inclusion in the systematic review (it will be included in the realist review).

Secondary outcome: toilet paper (inadequate use or hoarding) and mental health outcomes

Six case reports of inadequate use of toilet paper hoarding were identified. One study reported a case of a patient with therapy-resistant OCD that spent hours on the toilet with excessive anus wiping, using at least 10 rolls of toilet paper per day (Klimke et al., 2016). Interestingly, with only two applications of transcranial alternating current stimulation (tACS), the patient showed immediate improvement (using less than one toilet roll per day).

Two case reports completed suicide by mechanical asphyxia using toilet paper: one patient suffering from schizophrenia (Sauvageau & Yesovitch, 2006) and another patient with borderline personality disorder (Saint-Martin, Bouyssy & O’Byrne, 2007). Is it not always easy to distinguish suicide from homicide, and another study reported the case of a homicide by toilet paper smothering in a patient with Alzheimer disease (Saint-Martin, Lefrancq & Sauvageau, 2012).

Two other case reports described patients with pica, a syndrome characterized by unusual craving for ingestion of either edible or inedible substances, who ate toilet paper (Chisholm & Martin, 1981; Fisher et al., 2014). The diagnosis of this syndrome is a clinical challenge because this conduct might be underreported and is sometimes diagnosed after studying medical complications such as iron deficiency and gastrointestinal bleeding (Fisher et al., 2014). In other cases, biochemical deficiencies need to be studied, because hypozincaemia might be playing a role in the ingestion of toilet paper (Chisholm & Martin, 1981).

The description of all six case reports is presented in Table 2. The quality of the studies assessed with the CARE guidelines (Table 2) and the recommendations by Murad et al. (Murad et al., 2018) (Table S1) was good. None of these case reports was related to the COVID-19 pandemic.

Realist review

The PubMed search for the four theory-driven mechanisms (M1 to M4, Table 1) included a total of 452 records (M1: 108; M2: 104; M3: 80; M4: 60). After the review by three authors, 85 records were selected. Eleven additional records from grey literature were also included.

COVID-19 disease is associated with diarrhoea (or polyuria), which contributes to the panic buying and toilet paper hoarding (Mechanism #1)

Most clinical studies suggest that up to 10% of patients suffering from COVID-19 suffer from diarrhoea (Chen et al., 2020c; Guan et al., 2020; Huang et al., 2020; Jin et al., 2020; Kim et al., 2020; Li et al., 2020b; Liu et al., 2020; Xu et al., 2020b; Zhang et al., 2020b), although some studies reported higher rates, between 15% and 34% (Chen et al., 2020b; Pan et al., 2020; Wang et al., 2020a; Zhao et al., 2020). One study (Lei et al., 2020) comparing the clinical features of patients with COVID-19 in Wuhan and outside Wuhan (Guangzhou, China) reported a greater proportion of diarrhoea in the subsample of patients outside Wuhan (25% vs 2%). Another study suggests that the prevalence of diarrhoea is greater (18.8%) in hospitalized frontline medical workers from Wuhan (Wang et al., 2020b). A recent meta-analysis that included 58 studies with COVID-19 patients with data on the prevalence of diarrhoea reported a pooled prevalence of diarrhoea of 12.5% (95% CI, 9.6–16.0) (Cheung et al., 2020). A similar prevalence (12.9%) was also reported by another meta-analysis including 24 studies (Zhu et al., 2020). Other studies in European countries have even found higher rates of diarrhoea, up to half of the patients (Klopfenstein et al., 2020; Lechien et al., 2020).

A study exploring the clinical characteristics of COVID-19 patients without or with gastrointestinal symptoms (nausea, vomiting or diarrhoea) suggests that the gastrointestinal

expression of symptoms is associated with some risk factors (family clustering in exposure, pre-existing chronic liver disease) and with a more severe/critical type of the disease and higher rates of body temperature $>38.5^{\circ}\text{C}$ (Jin et al., 2020). However, the association between diarrhoea and a more severe disease has not been a well-replicated finding, and meta-analysis suggests that there is no relationship between this gastrointestinal symptom and the severity of the COVID-19 disease (Henry et al., 2020). Another study points out that 19.4% of COVID-19 patients with gastrointestinal symptoms experienced diarrhoea as their first symptom before the onset of respiratory symptoms (Han et al., 2020).

SARS-CoV-2 protein interacts with human angiotensin-converting enzyme 2 (ACE2) molecules, which are highly expressed in absorptive enterocytes from ileum and colon (Adhikari et al., 2020; Zhang et al., 2020a). ACE2 is recognised as an important regulator of intestinal inflammation, and it has been hypothesized this is the mechanism by which diarrhoea in COVID-19 is caused (Ong, Young & Ong, 2020). The SARS-CoV-2 binding affinity for human ACE2 is significantly stronger (10–20 times more) than its 2003 SARS-CoV predecessor (D’Amico et al., 2020). Already in February, some authors suggested that faecal-oral transmission of SARS-CoV-2 was possible (Yeo, Kaushal & Yeo, 2020), with later studies confirming the presence of SARS-CoV-2 RNA in stool specimens of approximately 53–66% of patients (Chen et al., 2020a; Xiao et al., 2020), independently of the presence of gastrointestinal symptoms or the severity of illness (Chen et al., 2020a). There have been cases that although the SARS-CoV-2 test was negative in the nasopharyngeal swab test after treatment, the rectal test swabs specimens still tested positive (Wei et al., 2020), particularly in paediatric patients (Xu et al., 2020a), suggesting that the rectal swab may be equally important to the pharyngeal swab (He et al., 2020). Surveillance and adequate disinfection in latrines in areas with severe SARS-CoV-2 infection to avoid fomite transmission has been also recommended by some authors (He et al., 2020), or even avoiding sharing toilets with family patients for those patients with COVID-19 when discharged to home (Li et al., 2020a). As upper gastrointestinal endoscopy can induce coughing and lower gastrointestinal endoscopy can generate aerosol droplets as air is expelled from patients, preparedness for personal protective equipment in the endoscopy setting has also been recommended (Ong, Young & Ong, 2020; Wong, Lui & Sung, 2020).

Previous research has not detected viral RNA in urine specimens (Wang et al., 2020c). We did not find studies reporting a direct effect of the SARS-CoV-2 on polyuria. However, it is important to underscore that COVID-19 might induce diabetic ketoacidosis in those patients with diabetes (Li et al., 2020c), which is a cause of polyuria.

Finally, no studies about toilet paper usage nor hoarding in patients with COVID-19 were found.

Social cognitive biases and social media as facilitators of the toilet paper hoarding (Mechanism #2)

Social cognitive biases might contribute to the mimicking of conduct by other people. A particularly pivotal role in socially replicated conduct is the bandwagon effect, which might be defined as a phenomenon where the rate of uptake of beliefs, ideas, fads and trends increases the

more that they have already been adopted by others (O'Connor & Clark, 2019). This effect has been applied in politics since the 19th century, coining the term 'jump on the bandwagon' when a circus clown, Dan Rice, used a bandwagon for the political campaign of future-president Zachary Taylor (Chappelow, 2019). This effect might be used to explain some conducts, such as buying paper toilet rolls if everybody is buying them. In fact, toilet paper hoarding is a phenomenon that has been proven to be sensitive to this bandwagon effect in other time periods. For instance, in December 1973, in a time of shortages in the United States due to the OPEC oil embargo, Johnny Carson made a joke during his opening monologue of The Tonight Show about an upcoming toilet paper shortage and triggered a nationwide toilet paper buying spree (Malcom, 1974). It might also be that stress-related situations are involved (e.g., the oil crisis in 1973, the COVID-19 pandemic in 2019-2020), as it is thought that stress potentiates decision biases along with a shift from deliberative to intuitive thinking (Yu, 2016; Jacob et al., 2017). Information bias during decision-making favours considering the benefits of saving and the costs of discarding, which can lead to hoarding behaviour (Steketee & Frost, 2003). People with acute stress disorder report more cognitive biases pertaining to external harm, somatic sensations and social events (Smith & Bryant, 2000), suggesting that stress moderates reasoning capability. Socially anxious people are more prone to interpret emotionally ambiguous situations as threatening or negative, also known as interpretation bias, which is involved in the maintenance of anxiety and stress reactivity (Badra et al., 2017; Van Bockstaele et al., 2019). Some authors have suggested that people with elevated negative affectivity and social inhibition, also known as type D personality (Denollet, 2005), might report higher perceived threat and feeling of distress during ambiguous situations (Grynberg et al., 2012) and exhibit an increased risk to stress-related cardiovascular events (Denollet et al., 2006). Studies suggest that individuals with high social stress tend toward vigilance to subliminal social threat cues but not subliminal physical threat cues (Helzer, Connor-Smith & Reed, 2009). A general negative cognitive bias when coping with traumatic exposures is considered to be a risk factor for post-traumatic stress disorder (DiGangi et al., 2013). Traumatic life experiences have also been suggested to increase the psychosis proneness via cognitive biases (Gawęda et al., 2018) such as jumping to conclusions ('not needing long to reach a conclusion'), belief inflexibility bias ('not needing to consider alternatives when making a decision'), attention to threat bias ('people cannot be trusted') and external attribution bias ('things go wrong because of other people'). Previous research exploring the response to social stress in a virtual reality environment suggest that there is an additive effect of separate cognitive biases on paranoid response to social stress, with greater effects by attention to threat bias and external attribution bias (Pot-Kolder et al., 2018). Studies including patients with schizophrenia and acute delusions also indicate that patients show an increased jumping to conclusion bias under stress (Moritz et al., 2015). Risk communication, defined by the World Health Organization as "the exchange of real-time information, advice and opinions between experts and people facing threats to their health, economic or social well-being", might lead to hoarding behaviour (Abrams & Greenhawt, 2020). This risk communication is more relevant in the last years, as social media networks are

constantly increasing. Another threat to human society is digital misinformation that has been suggested to be related to the phenomenon called “echo chambers”, which lead the diffusion with a bandwagon effect (Törnberg, 2018). Another problem of misinformation is that false news diffuses faster than true news in social networks (Vosoughi, Roy & Aral, 2018). The bandwagon effect does not only apply to negative or threatening news. For instance, during the COVID-19 pandemic, the toilet paper challenge spread over the social media and was replicated by thousands of people. This challenge, also known as the “10 Touch Challenge,” was initially proposed by football players who tried to juggle a roll of toilet paper ten times with their feet, similarly to how soccer players juggle soccer balls in training (White, 2020). Thousands of people uploaded their personal videos on the internet, which seemed to relieve the negative effects of the lockdown because most people ended their videos with a satisfactory smile. Although it is unknown how long this positive psychological effect lasts, this conduct is a clear contribution of how the bandwagon effect contributed to an inadequate use of toilet paper during the COVID-19 pandemic.

Stress worsens mental health and toilet paper hoarding (Mechanism #3)

Stress promotes the secretion of hormones (e.g. glucocorticoids, catecholamines) that are adaptive in the short run but that might promote pathophysiological processes over longer time periods, when they are secreted in excess or are dysregulated either by not being produced in sufficient amounts during periods of challenge or change, or by not being shut off efficiently after the challenge (McEwen, 2001). Bruce McEwen coined the term allostatic load to define “the wear and tear on the body” as a result of the accumulation of chronic stress (McEwen, 1998). This model might be applied to most mental illnesses including mood disorders (McEwen, 2003), psychotic disorders (Nugent et al., 2015) and anxiety disorders (Nolte et al., 2011).

Stressful and traumatic life events might trigger the onset of hoarding disorder, particularly for those cases with a later onset (Tolin et al., 2010; Landau et al., 2011). Stress, mainly changes in relationships and interpersonal violence, are also associated with an exacerbation of hoarding behaviour (Tolin et al., 2010). Other studies point out that early life stress with insecure attachment (Danet & Secouet, 2018; Crone et al., 2019) or low parental emotional warmth (Alonso et al., 2004) might play a role in the pathogenesis of hoarding behaviours. Traumatic life events are associated with a greater severity of hoarding symptoms, particularly in the clutter factor of compulsive hoarding (but not on the difficulty discarding or acquisition) (Cromer, Schmidt & Murphy, 2007). It has been suggested that the coexistence of traumatic experiences and inattention and hyperactivity symptoms could contribute to the difficulties to clutter and organization reported by hoarders (Hartl et al., 2005). However, other experimental studies that have tested whether stress influences saving and acquiring behavioural tendencies in young adults (Shaw & Timpano, 2016) have yielded unexpected results: participants in the stress condition saved and acquired fewer items than those in the control condition. As discussed by the authors of the previous study (Shaw & Timpano, 2016), the laboratory stressor may not have

been strong enough to increase saving and acquiring behavioural tendencies, and there is a need to conduct studies exploring the effects of acute stressors that are more similar to real-life stressors experienced by individuals with hoarding (such as interpersonal conflict). Intolerance to uncertainty has been proposed as a risk factor for hoarding behaviour (Wheaton et al., 2016). Interestingly, recent studies exploring the role of intolerance to uncertainty in mental well-being associated with the COVID-19 pandemic have reported that rumination and fear of COVID-19, in combination, mediate the association between intolerance to uncertainty and mental well-being (Satici et al., 2020). Many of the recommended measures during the COVID-19 pandemic, such as washing and prevention of contamination as well as the quarantine and nationwide lockdown, are thought to worsen symptoms of patients with OCD or hoarding behaviours (Banerjee, 2020). Recent preliminary studies suggest that OCD patients worsened their symptoms, particularly contamination obsessions, during the COVID-19 pandemic (Davide et al., 2020).

Personality traits are also important moderators of the response to stressful situations, particularly neuroticism, that appears to play a prominent role in the stress process (De Jong, Van Sonderen & Emmelkamp, 1999). People with high neuroticism report more exposure to stressors (Bolger & Schilling, 1991), higher perceived stress (Ebstrup et al., 2011; Kim et al., 2016) and more inadequate coping strategies (Connor-Smith & Flachsbart, 2007). People with high neuroticism are at greater risk for major depression and are more sensitive to the depressogenic effects of adversity resulting from exposure to stressful life events (Kendler, Kuhn & Prescott, 2004). Neuroticism has been also associated with hoarding obsessions and compulsions in a study that assessed personality with the NEO-Personality-Inventory-Revised (LaSalle-Ricci et al., 2006). In this later study, hoarding was negatively correlated with conscientiousness.

Regarding the COVID-19 pandemic, there are two studies that have analysed the role of personality traits in toilet paper stockpiling. The first study by Garbe et al. (Garbe, Rau & Toppe, 2020), already mentioned in the Results section of the systematic review, reported that conscientiousness was associated with toilet paper stockpiling, although emotionality had an indirect effect on stockpiling by means of the threat of COVID-19. Another unpublished study by Columbus (Columbus) conducted a survey in two samples of UK residents and considered the stockpiling of foods or supplies. Approximately 36% (sample 1) to 40% (sample 2) of participants reported having bought more food or supplies than usually during the preceding two weeks in response to the COVID-19 pandemic. Honesty-humility showed a negative association with past stockpiling (sample 1) and a positive association with intentions to refrain from stockpiling in the future (sample 2). The association between this personality dimension and stockpiling was not mediated by beliefs about the shopping behaviour of others. However, other studies suggest that viewing others experiencing stress creates a “contagious” physiological stress response, with faster responses in people with high dispositional levels of empathy (Dimitroff et al., 2017).

Some authors have made psychoanalytical explanations for the hoarding of toilet paper, such as a form of regression to the anal stage allowing our Ego to feel in control of an uncontrollable situation (COVID-19 pandemic) (Anghelou, 2020; Wood, 2020). As suggested by Freud, the second stage of psychosexual development is the anal stage (typically occurring during the 2nd year of life), in which the child's interest and sexual pleasure are focused on the expulsion and retention of faeces and the sadistic instinct is linked to the desire to both possess and destroy the object (Association). Psychoanalytic theories suggest that a regression to the anal phase might occur in people with hoarding disorder, particularly when something traumatic or emotionally distressing happens (Camps & Bigot, 2019).

Cultural aspects moderate the relationship between the COVID-19 pandemic and toilet paper hoarding (Mechanism #4)

Some studies have explored whether hoarding disorder features differ across distinct cultural settings. A study that included patients with hoarding disorder from the United Kingdom, Spain, Japan and Brazil (Nordsletten et al., 2018), indicates that the severity and core features of hoarding disorder as well as the cognitions and behaviours commonly associated with this condition, are largely stable across cultures. One study comparing symptoms from the hoarding dimension in patients with OCD from China, USA and Brazil reported a lower proportion of hoarding symptoms in the sample of patients from China (Li et al., 2009). However, another study found that hoarding disorder in East Asia is relatively common and symptomatically similar to that reported in western countries (Wang et al., 2016).

Other studies have explored potential cultural differences in cognitive biases. In a study that examined the relationship between interpretation bias and social anxiety among Chinese adolescents, the results were similar to those found in Western samples (Yu et al., 2019). Although studies have not addressed whether there are differences in the social response to the COVID-19 pandemic by distinct countries or cultures, an indirect way to approach this question is to explore Google trend topics. In the Google trend topics by country for the word "toilet paper", Australia was the leading country (score of 100), followed by USA (score of 74) and Canada (score of 42). The trend in the use of the search term "toilet paper" on Google was similar for these three countries and the United Kingdom (Figure 2, A-D), although a different pattern was observed for India (Figure 2E), another country in which English is an official language. As it can be seen in Figure 2, most countries had a peak in March 2020, which coincides in time with COVID-19 outbreaks in different countries and the application of lockdowns. The massive search of 'toilet paper' decreased in a few weeks to previous levels. If we compare the Google search trends for 'toilet paper' and 'covid', in most countries the 'covid' term was always above 'toilet paper' in search interest (Figure S1), with the exception of Australia, such that in the first week of March, the interest for 'toilet paper' was 20, clearly above the term 'covid' (interest of 5).

In a previous study that explored panic buying of toilet paper (Keane & Neal, 2020), an index of panic during the COVID-19 pandemic was created considering five terms: toilet paper, panic

buying, hoarding, panic, supermarket. For non-English speaking countries, these terms were translated. Countries were grouped into three regions (Europe and North America; Asia [including Oceania]; and the rest of the world). Keane and Neal (Keane & Neal, 2020) found a significant heterogeneity between regions in the timing and severity of the panic between January and April 2020. They also compared the peak panic indexes between countries: Italy (panic index of 0.15 on 22/3/2020, following the national lockdown on 20/3/2020); France (panic index of 0.083 on 16/3/2020, the same day of the announcement of their nationwide lockdown); United Kingdom (panic index of 0.18 on 22/3/2020, occurring in the same week of the announcement of internal restrictions, including school closings and restrictions on gatherings and movement); and Australia (panic index of 0.79 on 4/3/2020; it was the country with the greatest speed of panic dissemination [as the panic index was 0.08 two days before, on 2/3/2020]). As there were no important policy announcements in Australia by this time (restrictions on gatherings were announced on 13/3/2020), it is difficult to explain this massive spike by these factors. The authors of the last study conclude that their model could not explain this panic pattern in Australia. Other countries with massive spikes that could not be easily explained were Japan, Taiwan and Singapore. The study of Keane and Neal suggests that internal movement restrictions generate considerable consumer panic in the short run, but the effect largely vanishes after a week to ten days. Moreover, they also found a response of consumer panic to announcements of internal movement restrictions in foreign countries.

A cultural aspect that is important to take into account is the use of toilet paper by different countries. Although there has been a global reduction in open defecation in the last two decades, which might be defined as the lack of use of toilet facilities for defecation, there is still a substantial worldwide proportion of people from rural areas in less economically developed countries who use this defecating approach. For instance, data from the World Bank suggests that the prevalence of open defecation in rural areas worldwide was 37.1% in 2000, with a reduction up to 18.3% in 2017 (“People practicing open defecation, rural (% of rural population)”). This information points to the possible differences in the use of toilet paper, and likely hoarding conduct aiming to save this item, in rural areas when compared to urban areas, as only 1.5% of the population of urban areas continues to use open defecation (“People practicing open defecation, urban (% of urban population)”).

Toilet paper consumption differs by countries. The estimated annual per capita toilet paper consumption in selected countries in 2018 (obtained from Statista Consumer Market Outlook) (Armstrong, 2020) describes USA as the leading country (141 rolls and 12.7 kg), followed by Germany (134 rolls and 12.1 kg) and UK (127 rolls and 11.4 kg). There might also be differences in cleaning habits between people from different countries. For instance, data from a WIN/Gallup International survey conducted in 2015 suggests that only 50% of people in the Netherlands wash their hands with soap and water after using the toilet compared to 96% of people in Bosnia & Herzegovina (Marian).

CATOTIM Algorithm for managing toilet paper hoarding

An initial algorithm was revised by all authors. After subsequent revision that included 5 versions, a pilot proposal was suggested (Figure 3). A narrative synthesis of the algorithm will also be included in the Discussion section, after the discussion of potential mechanisms linked to toilet paper hoarding.

Discussion

Our study aimed to explore the potential contribution of the COVID-19 pandemic to toilet paper hoarding. Our systematic review highlights the scarcity of studies addressing this important topic, and we only identified few published data. We want to highlight the study by Garbe et al. (Garbe, Rau & Toppe, 2020) that constituted a gem in the desert, as they added empirical data on the influence of perceived threat of COVID-19 and personality traits (mainly conscientiousness) on several behavioural aspects related to toilet paper shopping and stockpiling. Other studies were focused on the hoarding of supplies (Columbus; Oosterhoff & Palmer, 2020) and they were not specifically focused on toilet paper hoarding such as the study by Garbe et al. (Garbe, Rau & Toppe, 2020). The secondary outcome of our systematic review focused on mental health, and the inadequate use of toilet paper also underscores that this is an underresearched topic, as we could only identify six case reports regarding OCD, suicide, homicide or pica, although the quality of the case reports was relatively good. The methodology of a realist review allowed the study of potential mechanisms contributing to the toilet paper hoarding in the COVID-19 pandemic.

Potential mechanisms relating the COVID19 pandemic to toilet paper hoarding

Although the authors of a systematic review on gastrointestinal symptoms in COVID-19 (Miri et al., 2020) suggested that the coexistence of diarrhoea could explain the coronavirus panic buying of toilet rolls, this hypothesis has not been adequately tested in the literature. Moreover, the presence of diarrhoea or the prolonged dissemination of the SARS-CoV-2 in the faeces were less known characteristics of the disease in the beginning of the outbreak, when people were buying and hoarding toilet paper. Indeed, the knowledge that there might be a faecal-oral transmission of the SARS-CoV-2 might induce some people to increase the use of toilet paper, but it does not seem to be the main mechanism explaining the global shopping frenzy at supermarkets. The relatively low proportion of diarrhoea (approximately 12-13%) found in people with the COVID-19 infection does not seem to justify the global shopping of toilet paper. Moreover, the shopping and hoarding of toilet paper appeared to be more intense in the first weeks following the COVID-19 outbreak all around the world, with a reduction in the following weeks. This generalized conduct in stores seems to mimic the Google trend surge on the internet for the word “toilet paper” during March 2020 and was enhanced by national lockdowns by most but not all (e.g., Australia) countries (Keane & Neal, 2020). The mechanism linking social cognitive biases seems to contribute to the hoarding behaviour more clearly than the gastrointestinal mechanism. The bandwagon effect is likely the most replicated bias in different countries, as this effect has been previously found to be associated

with toilet paper buying (Malcom, 1974). The progressive increase in social networks seems to have also contributed to the fast and worldwide expansion of toilet paper hoarding due to this cognitive bias, replicating this behaviour in many countries. Other negative affect and interpretation biases might be linked to the intolerance to uncertainty, a clinical characteristic that has been associated with hoarding behaviour (Wheaton et al., 2016). These biases might be even more important given the uncertainty of the COVID-19 situation (Koffman et al., 2020), as the SARS-CoV-2 virus was a new virus with much information to be discovered. Interestingly, the intolerance of uncertainty was associated with a poorer mental well-being mediated by both the fear of COVID-19 and rumination (Satici et al., 2020).

Another question to be resolved is whether risk factors for toilet paper hoarding during the COVID-19 pandemic are shared with other hoarding behaviours. In this sense, one study pointed out that conscientiousness is a personality trait linked to toilet paper stockpiling during the COVID-19 pandemic (Garbe, Rau & Toppe, 2020), whereas other studies including clinical samples of patients with hoarding symptoms found an opposite result (lower conscientiousness associated with hoarding symptoms) (LaSalle-Ricci et al., 2006). The different roles of conscientiousness in patients with hoarding symptoms and healthy people who hoarded toilet paper during the COVID-19 pandemic is an interesting finding that merits some discussion. Conscientiousness is a personality trait that implies being more efficient and organized, showing a self-discipline that involves planned behaviour (Costa, McCrae & Dye, 1991). This personality trait fits well with the idea that healthy people under a stressful situation (e.g., COVID-19 pandemic) might decide to buy and hoard toilet paper, particularly when news point to the possibility of a shortage of toilet paper (Schrotenboer, 2020). Although some studies have related conscientiousness with OCD (Rector et al., 2002; Inchausti, Delgado & Prieto, 2015), other studies have found lower conscientiousness in OCD patients when compared to healthy controls (Hwang et al., 2012). Moreover, other studies suggest that there might exist differences based on the OCD phenotype: higher conscientiousness in a comorbid tic-related OCD (Nestadt et al., 2009), and lower conscientiousness in a comorbid affective-related class (Nestadt et al., 2009) or with the presence of hoarding symptoms (LaSalle-Ricci et al., 2006; Samuels et al., 2008; Boerema et al., 2019). The different associations between conscientiousness and hoarding behaviour in non-clinical (higher conscientiousness) and clinical populations (low conscientiousness) is an intriguing finding, as the non-clinical study included people recruited during the COVID-19 pandemic (Garbe, Rau & Toppe, 2020), whereas the clinical studies included patients with OCD (LaSalle-Ricci et al., 2006; Samuels et al., 2008; Boerema et al., 2019). It is also possible that hoarding of toilet paper is a distinct phenotype compared with hoarding other items, at least in terms of neurobiological/psychological pathophysiological pathways. This important question is yet to be answered, as studies focused on toilet paper hoarding are scarce. Future studies might examine whether personality traits linked to hoarding differ upon the subtype of hoarded items. Although speculative, it could be that toilet paper hoarding is a distinct subtype of hoarding disorder. To date, no definitive conclusions can be drawn, and more research needs to address this issue before assuming a different subtype of the

hoarding disorder or even considering the inclusion of a specifier for toilet paper hoarding in future diagnostic classifications (e.g., DSM-6). Another limitation of previous research on toilet paper hoarding during the COVID-19 pandemic is that most of the data comes from surveys without the administration of diagnostic interviews by a psychiatrist or a clinical psychologist. Therefore, it is important to conduct clinical studies in the future to dissect the potential boundaries between mental illnesses and non-psychiatric conditions in the research of toilet paper hoarding. Although the diagnosis of a mental illness might require a dysfunction criteria, the study of boundaries of psychiatric illnesses may not be solved until there is a detailed understanding of the pathophysiology of the disorders (Kendell & Jablensky, 2003). Future studies also need to better address potential cultural differences that could explain some differences in toilet paper hoarding between countries. An intriguing question is why Australians were the leaders in panic buying. Tim Neal, who participated in a study about panic buying during the COVID-19 pandemic (Keane & Neal, 2020), pointed out that the Australian media's coverage of hoarding could have contributed to the world-leading levels of panic (Zhou, 2020). Other Asian countries, such as Japan, Taiwan and Singapore, that also had massive spikes that could not be easily explained were with the model developed by Keane and Neal (Keane & Neal, 2020). Extravagant news from Asian countries were also reported early in the COVID pandemic, including an armed robbery of toilet paper in Hong Kong (Ho-Him, 2020) or the chaining of toilet papers in public toilets in Japan (Acharya, 2020). Some authors have suggested that dense, close-knit networks of some countries (e.g., Singapore) make people more prone to believe their contacts and take up mass behaviours (Bouffanais).

Managing toilet paper hoarding: a proposed algorithm from the CATOTIM group

The management of potential cases of toilet paper hoarding is a challenge for the clinician. The differential diagnosis of a patient with hoarding symptoms is quite complex because hoarding symptoms might be present in different psychiatric and neurological conditions (Pertusa et al., 2010) and because patients with hoarding disorder often underreport specific symptoms (DiMauro et al., 2013). Recent epidemiological studies indicate that the prevalence of hoarding disorder in the general population is 2.5% (confidence interval: 1.7-3.6%), with similar prevalence rates for both males and females (Postlethwaite, Kellett & Mataix-Cols, 2019). We have tried to integrate the main findings of our review and the personal expertise of the members of the CATOTIM group that participated in this study in a proposed algorithm that is described in Figure 3.

As can be seen in Figure 3, the first key question is to know whether there is an accumulation (hoarding) of toilet paper. For those cases with evident toilet paper hoarding, psychopathological assessment needs to first detect potential confusional or cognitive problems (attention deficits, memory loss). In that case, it is important to discard neurological syndromes such as dementias that have been reported to be associated with hoarding symptoms in approximately 23-29% of cases (Hwang et al., 1998; Mitchell et al., 2019). Patients suffering from delirium might have complex stereotyped movements and rarely, the mimicking of a work pattern (occupational

delirium) (Burns, Gallagley & Byrne, 2004). In these situations, it is important to discard intercurrent medical processes and it might be necessary to perform blood and urine tests, CT or MRI brain scans, substance use studies, and/or cerebrospinal fluid analyses (in those cases with fever). In those patients accumulating toilet paper who show amnesia of the situation and alterations in personal identity, dissociative disorders including post-traumatic stress disorder need to be considered. For this reason, inquiry about potential toilet-related traumatic events may shed light on this diagnosis. In oriented patients, the presence of specific symptoms might lead to specific diagnoses: auditory hallucinations in patients with schizophrenia or schizoaffective disorders and specific delusions in patients with non-affective (e.g., schizophrenia) or affective (bipolar disorder, psychotic depression) psychoses. For instance, a patient suffering from major depression with psychotic features might hoard paper if there are nihilistic or catastrophic delusional ideas (e.g., the belief that bad things are about to happen, feelings of being rotten) (Rothschild, 2013).

In some cases, it is possible that people hoard paper for giving it to others. In those cases when there is a long-standing need for the person to be taken care of and a fear of being abandoned or separated from close individuals, a dependent personality disorder needs to be considered.

People with bipolar disorder with hypomanic symptoms might also hoard paper for making gifts to others, although the presence of a euphoric mood could also guide the diagnosis.

A particular important condition to be considered is OCD. Initially, hoarding symptoms were thought to be a feature of OCD, but in the last DSM-5, a distinct entity for compulsive hoarding was included. It is critical to explore other obsessive-compulsive symptoms (cleaning obsessions and washing compulsions, sexual/religious obsessions, aggressive obsessions with checking compulsions, symmetry obsessions with ordering compulsions) because their existence can guide the diagnosis to an OCD when compared with a primary hoarding disorder without obsessive-compulsive symptoms (Pertusa et al., 2008). It is important to underscore that hoarding symptoms might be present in people with high neuroticism, particularly if they suffer from generalized anxiety disorder (Tolin et al., 2011) or obsessive-compulsive personality disorder (OCPD) (Mataix-Cols et al., 2010). If hoarding symptoms appear in people with social isolation and restricted interests, autism disorders and specific personality disorders (schizoid [indifference to social relationships, with a limited range of emotional expression and experience] and avoidant [feelings of extreme social inhibition, inadequacy, and sensitivity to negative criticism and rejection]) also need to be considered. In autism, hoarding symptoms are common (approximately 25% of cases) and are associated with internalizing and anxiety/depressive symptoms, externalizing behaviour, and attention problems (Storch et al., 2016).

In those cases in which people have been hoarding for reselling toilet paper, antisocial personality traits could be driving the hoarding conduct. There have been documented cases of people hoarding up to 4800 toilet paper rolls for reselling them on eBay at a greater cost ("Supermarket boss's blunt reply to toilet paper hoarder wanting refund," 2020). This conduct during a pandemic shows some of the characteristics of an antisocial personality disorder (Black,

2015): disregard for right or wrong, deceit for exploitation of others, being disrespectful of others, and lack of empathy for others. If pathological conditions are not clearly found, as already mentioned, it is important to consider the contribution of social cognitive biases (e.g., bandwagon effect) for inducing hoarding symptoms in non-clinical populations. Sometimes there is an excessive buying of toilet paper secondary to an excessive use without hoarding behaviour. Clinicians need to consider in these cases the potential medical causes for either diarrhoea or polyuria, with specific tests depending upon the reported symptoms. As already mentioned, in rare conditions, people might eat toilet paper secondary to pica (Chisholm & Martin, 1981; Fisher et al., 2014). In cases with pica, if hypozincaemia is observed, supplementation with zinc might resolve the altered eating behaviour (Chisholm & Martin, 1981). An excessive (pathological) use of toilet paper by OCD patients with contamination obsessions symptoms needs to be considered. In some cases with resistant OCD and excessive wiping, tACS might be useful (Klimke et al., 2016). People with impulsive-control disorders and borderline personality disorder might also use toilet paper in excess due to a lack of inhibition control. Although in some cases there is no apparent hoarding or excessive use of toilet paper, it is important to consider pathological use of toilet paper due to psychopathological disturbances. In people with bipolar disorder with a manic episode, spending sprees and bizarre gifts might occur. In other cases, it is possible that there is a surreptitious hoarding that was not easily observed in the first assessment. This could be the case in people with psychotic symptoms, particularly if there is suspiciousness (e.g., paranoid personality disorder, psychotic disorders). In a patient with depressive mood, suicide ideas need to be explored because toilet paper might be used as a lethal mechanism for committing suicide (Sauvageau & Yesovitch, 2006; Saint-Martin, Bouyssy & O'Byrne, 2007). If there is no apparent psychopathology, the diagnosis might be reconsidered. However, a previous step is to be sure that the individual has not participated in the toilet paper challenge. If this is the case, it is probable that his/her conduct is driven by social cognitive biases (e.g., bandwagon effect).

Clinical and ecological implications

Our study underscores the need to consider inadequate use and hoarding of toilet paper in the clinical practice, as this conduct might have negative consequences on the functioning and quality of life of people with or without serious mental illnesses. It is particularly important to discard psychiatric disorders that might be associated with toilet paper hoarding and that might require specific treatments. This approach is a challenge for the psychiatrist and clinical psychologist who need to consider potential comorbid medical conditions that could also worsen this conduct. The potential contribution of social media to social cognitive biases (e.g., bandwagon effect) and social-driven panic behaviours underscores the importance of managing news in the media and

to avoid disseminating fake news on the internet. To fight this issue, in April 2018, the European Commission and representatives of online platforms, leading social networks, advertisers and the advertising industry agreed on a self-regulatory Code of Practice to address the spread of online disinformation and fake news (Commission). Attached to the principles of this Code of Practice is a step to be done by most people using and working with social media in order to avoid the negative psychological consequences of disseminating fake news.

Recent updated analysis from the Natural Resources Defense Council (NRDC) (“Toilet Paper and Climate Change: NRDC’s Updated ‘Issue With Tissue’ Ranks Brands on Sustainability,” 2020) has reported the climate impacts caused by the “tree to toilet” pipeline destroying the climate-critical Canadian boreal forest. It is thought that industry clear-cuts one million acres of boreal forest each year (led by Brazil, Russia and Canada in terms of global intact forest loss) in part to produce pulp that US tissue makers roll into toilet paper (“Toilet Paper and Climate Change: NRDC’s Updated ‘Issue With Tissue’ Ranks Brands on Sustainability,” 2020).

Environmentalists denounce that turning a tree to paper requires more water than turning paper back into fibre, and many brands using tree pulp also use polluting chlorine-based bleach for obtaining greater whiteness (Kaufman, 2009). Another problem for the sustainability of the planet is the continuously growing tendency of toilet paper (“Toilet paper is getting less sustainable, researchers warn,” 2019). The worldwide revenue of the segment of toilet paper from the tissue and hygiene paper sector in 2018 was US\$ 81 billion, and it is expected that will increase up to US\$ 94 billion by the year 2023 (“Tissue and Hygiene Paper Report 2019 - Toilet Paper,” 2019). A report by the NRDC (Skene, 2019) suggests that as the market for tissue grows around the world, recycled products and alternative fibres will be the only way to accommodate increased demand without creating further strain on indigenous peoples, the climate, and biodiversity.

For all these reasons, it is important that policy makers consider the potential negative impact of toilet paper hoarding not only at the individual level but also at a community level, with potential harmful effects to the planet. Therefore, it would be recommended that policy makers develop strategies that promote the research of the causes and consequences of toilet paper hoarding.

Gaps in the literature and future directions

Although a previous survey (Garbe, Rau & Toppe, 2020) suggested that the prevalence for toilet paper hoarding was 17.2% for North Americans and 13.7% for Europeans, more epidemiological studies are needed for weighting the real prevalence of this hoarding behaviour and to administer diagnostic interviews for discarding hoarding conducts associated with psychiatric disorders or stress-related ‘reactive’ and ‘transitional’ conduct. Longitudinal studies could also help to explore whether these hoarding behaviours associated with the COVID-19 pandemic were only associated with the first COVID-19 outbreak or are repeated in subsequent outbreaks.

The psychological and neurobiological underpinnings of toilet paper hoarding are a fascinating field to be explored. Future research might study whether the mechanisms that lead to saving toilet paper are shared or not with other hoarded items. A particularly interesting hypothesis to be

tested relies on the contribution of personality traits, given the apparent different role of conscientiousness on toilet paper hoarding during the COVID-19 pandemic (Garbe, Rau & Toppe, 2020) and on hoarding symptoms in people with OCD (LaSalle-Ricci et al., 2006; J.F. et al., 2008). Neurobiological determinants might study the contribution of stress-related biomarkers including hypothalamic-pituitary-adrenal (HPA) axis hormones and cytokines, given the implication of these biomarkers in stress-related pathologies (Soria et al., 2018; Russell & Lightman, 2019). Future studies might want to address the study of faeces, as the gut microbiota has emerged as a key player in the control of the HPA axis, especially during stressful situations caused by real or perceived homeostatic challenge (Foster, Rinaman & Cryan, 2017). Neuroimaging studies might also explore the neural correlates of toilet paper hoarding. Patients with hoarding disorder show higher dorsolateral prefrontal cortex (DLPFC) activation during tests of executive functions than do patients with OCD (Hough et al., 2016). OCD patients with prominent hoarding symptoms have also shown greater activation in the bilateral anterior ventromedial prefrontal cortex (VMPFC) than do patients without hoarding symptoms and healthy controls (An et al., 2009). As previous studies have shown dramatic improvement in anus wiping of an OCD patient after brain stimulation with tACS targeting the DLPFC, future studies might study the role of the prefrontal cortex on the pathogenesis of toilet paper hoarding.

Study limitations

The main limitation of our study is the small number of studies included in our systematic review. A meta-analysis could not be performed for this reason, as in the protocol of our systematic review, we aimed to include a minimum of 5 studies with similar effect sizes for conducting a quantitative meta-analytical synthesis. We increased the number of publications with the realist review, and we also included grey literature, but the evidence generated from studies during the COVID-19 pandemic was particularly low. It is also possible that there is a negative publication bias on toilet paper hoarding, as authors might avoid publishing articles dealing with toilet paper. In this line, negative outcomes associated with inadequate use of toilet paper (e.g., suicide cases secondary to toilet paper choking) might also be considered humiliating and being underreported in the scientific literature.

Finally, although we have proposed an algorithm for managing toilet paper hoarding or other inadequate uses of toilet paper, it is important to underscore that this algorithm has not been validated. Future studies might improve this limitation by testing and validating its application in clinical practice. If our algorithm is validated in future studies, it might be useful for psychiatrists and clinical psychologists that need to manage people with potential toilet paper hoarding behaviours.

Although our study has several limitations, it is also the first realist review exploring potential mechanisms that could explain in part the toilet paper hoarding experienced in many countries during the COVID-19 pandemic. Our study allows the identification of gaps in the literature and will help researchers to design and conduct future studies aiming to better understand the causes

and consequences of toilet paper hoarding in the general population and in people suffering from mental illnesses.

Conclusions

The COVID-19 pandemic has been associated with a worldwide increase of hoarding behaviours, with toilet paper being one of the most desired objects. Social media and social cognitive biases seem to be major contributors to this hoarding behaviour and might explain some differences in toilet paper hoarding between countries. Other mental health-related factors are likely to be involved, such as the stressful situation of the COVID-19 pandemic and fear of contagion or particular personality traits (conscientiousness). Future studies might help to better characterize the phenotype of toilet paper hoarding and to explore psychological and neurobiological mechanisms underlying this behaviour.

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Table 1 (on next page)

CMO scheme of the realist review

1 Table 1. CMO scheme of the realist review

Context	Mechanisms	Outcome
COVID-19 pandemic	<p>M1. COVID-19 disease is associated with diarrhoea (or polyuria), which contributes to the panic buying and toilet paper hoarding</p> <p>M2. Social cognitive biases and social media are facilitators of toilet paper hoarding in the general population</p> <p>M3. The COVID-19 pandemic is a stressful event that causes the exacerbation of mental illnesses and hoarding behaviours leading to toilet paper hoarding</p> <p>M4. Cultural aspects moderate the relationship between the COVID-19 pandemic and toilet paper hoarding, with differences between countries</p>	Toilet paper hoarding

Table 2(on next page)

Main characteristics of studies included in the Systematic Review (n=6).

1 **Table 2. Main characteristics of studies included in the Systematic Review (n=6)**

Case	Author, year of publication	Age (y.o)	Gender	Substance use	Comorbid psychiatric diagnosis	Treatment	Primary outcome (toilet paper)	Secondary outcomes	Checklist CARE guidelines	
									Completed items	Missing sub-items*,#
1	Klimke et al., 2016 [20]	17	Man	NR	OCD	tACS, lorazepam 0.5 mg day,	Before treatment: use of 10 rolls of toilet paper After treatment (2 stimulations): 1 roll of toilet paper	None	8/13	5c, 5d, 6, 7, 8a, 8b, 10c
2	Sauvageau and Yesovitch 2006 [21]	58	Man	NR	Schizophrenia	NR	No hoarding behaviour	Suicidal asphyxia by toilet paper	12/13	5c, 5d
3	Saint-Martin et al., 2007 [22]	30	Man	NR	BPD	Psychotropic drugs: antidepressant, tranquilizers and conventional antipsychotics	No hoarding behaviour	Suicidal asphyxia by toilet paper ingurgitation	12/13	5c, 5d
4	Saint-Martin et al., 2012 [23]	91	Woman	NR	Alzheimer's disease	NA	No hoarding behaviour	Homicidal asphyxia by toilet paper	12/13	5c, 5d
5	Fisher et al., 2014 [24]	30	Man	NR	Pica	NR	No hoarding behaviour	Gastritis by toilet paper ingestion (Pica)	10/13	5d, 7, 10c
6	Chisholm and Martin, 1981 [25]	37	Woman	NR	Pica	Zinc and ferrous sulfate	No hoarding behaviour	Pica by toilet paper ingestion	12/13	5c

2

3 *Checklist items from CARE guidelines include: 1, 2, 3a, 3b, 3c, 3d, 4, 5a, 5b, 5c, 5d, 6, 7, 8a, 8b, 8c, 8d, 9a, 9b, 9c, 10a, 10b, 10c, 10d, 11a, 11b, 11c, 11d, 12,
4 13.

5 # Items that are not applicable for the case report are not included in this section.

6 **Abbreviations: BDP, Borderline Personality Disorder; OCD, Obsessive Compulsive Disorder; NA, Not applicable; NR, not reported; tACS,**
 7 **transcranial alternating current stimulation; y.o., years old;**

Figure 1

PRISMA flow diagram of the studies included in the systematic review.

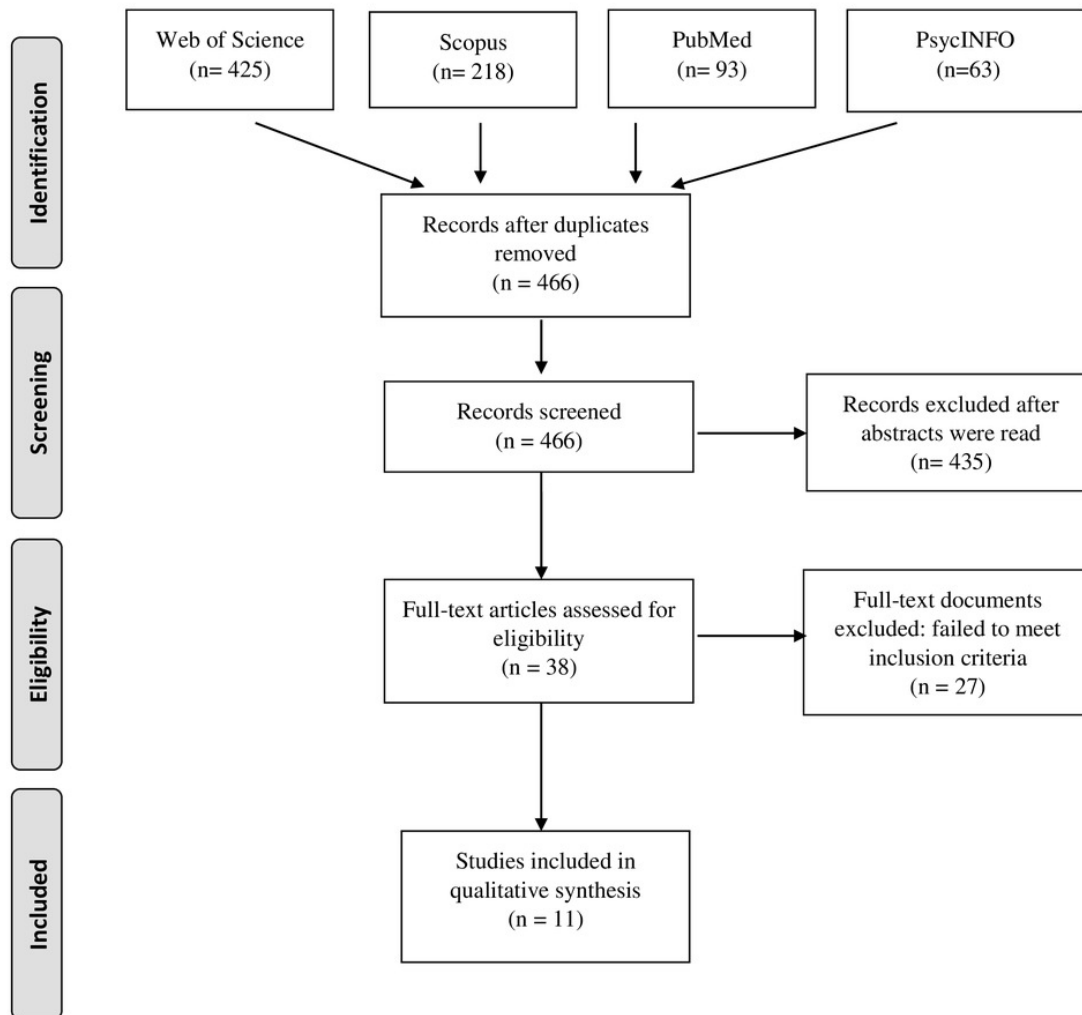


Figure 2

Google search trends for the term 'toilet paper' by different English-speaking countries.

(A) Australia. (B) USA. (C) Canada. (D) United Kingdom. (E) India.

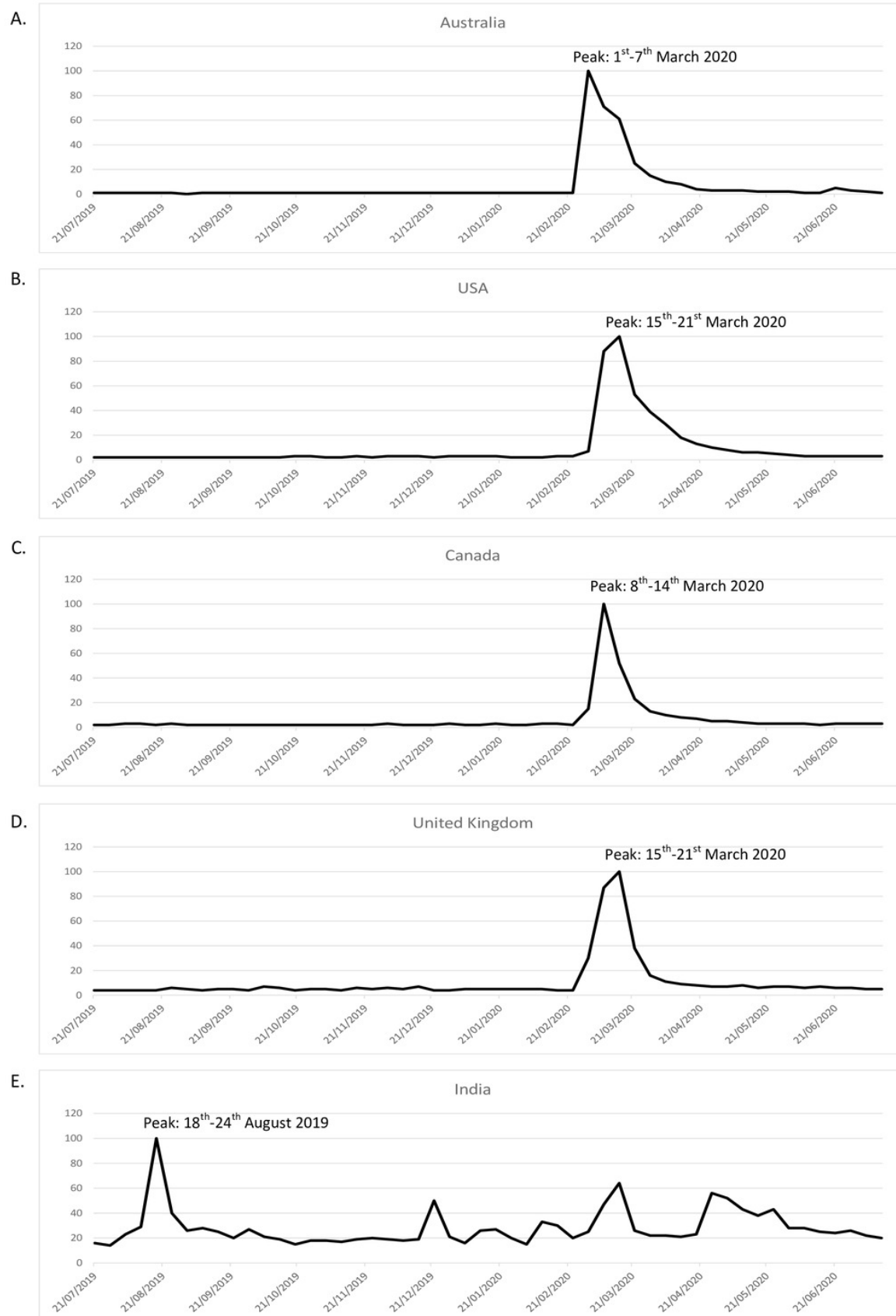


Figure 3

Figure 3. CATOTIM algorithm for managing paper toilet hoarding.

Abbreviations: CATOTIM= Catalan Toilet Tissue Research Group in Mental Health; PTSD= Post-traumatic stress disorder; CT= Computed tomography; MRI= Magnetic resonance imaging; CSF= Cerebrospinal fluid; Shizoffective D.= Schizoaffective disorder; OCD= Obsessive-compulsive disorder; DSM-5= Diagnostic and Statistical Manual of Mental Disorders - 5th edition; GAD= Generalised anxiety disorder; OCPD= Obsessive-compulsive personality disorder.

